

EDEXpress Use Survey

In order to assess how the financial aid community uses the EDEXpress software to administer the Federal Student Aid Programs, as well as your satisfaction with the current EDEXpress products, we are asking you to take a moment to answer the following questions.

Does your school use EDEXpress, Direct Loan Tools or Student Status Confirmation Report software in some manner either to send and/or receive data from Federal Student Aid or as an internal tool only for such processes as cash management/reconciliation? Please check one:

No_____ Thank you for your time; there is no need for you to continue.

Yes_____ If yes, please continue with this brief survey.

Describe Your School, Your Role, and Your Current Use of EDEXpress PC Products

1. My School type is:

- _____ Public 4 year
- _____ Public 2 year
- _____ Private
- _____ Proprietary
- _____ Vocational/Other

2. Our institution processes financial aid (select one):

- _____ in-house, using our own financial aid staff
- _____ uses a Third-Party Servicer
- _____ Other (insert text box for free-form answers)

3. Our institution reports data for the following number of unique school codes (select one):

- _____ 1 unique school code only
- _____ Between 2 and 5
- _____ Between 6 and 10
- _____ Between 11 and 15
- _____ Between 16 and 20

4. Aid is disbursed to the following number of students at my institution(s):

- _____ 500 or fewer students
- _____ 501 to 1,000 students
- _____ 1,001 to 2,500 students
- _____ 2,501 to 5,000 students
- _____ 5,001 to 10,000 students

- 10,001 to 20,000 students
- Over 20,000 students

5. I use the following EDEExpress modules (choose all that apply):

Release 1.0:

- Global/Application Processing (to import ISIRs, etc.)
- Packaging (to track and/or award financial aid)

Release 2.0:

- Pell including ACG and/or National SMART (to originate and disburse grants)
- Direct Loan (to originate and disburse loans)
- TEACH (to originate and disburse TEACH grants)

Others:

- Direct Loan Tools (to monitor cash, reconcile, rebuild, and/or print SAS)
- Student Status Confirmation Report (SSCR to certify borrower enrollment statuses)

6. I use EDEExpress in the following way (select one):

- By itself, not in combination with any other system
- In combination with a homegrown school system (combo school)
- In combination with a vendor-provided system (combo school)
- Only as a “translator” to turn my system’s files into XML format
- Other (insert text box for free-form answer)

7. My percentage of use of EDEExpress is:

- 100%, I use EDEExpress by itself; I am not a combo school
- Is in combination with my homegrown or vendor-provided system (my system) **and**

As a combo school, my use is approximately (select one):

- 90% work done on EDEExpress; 10% work done on my system
- 50% work done on EDEExpress; 50% work done on my system
- 10% work done on EDEExpress; 90% work done on my system
- EDEExpress is used for XML formatting only; 100% work done on my system

8. If you are a Direct Loan school, do you use EDEExpress to print Master Promissory Notes (select the answer the most closely represents your process)?

- Yes, I use EDEExpress to print MPNs
- No, COD prints MPNs for students at my school

- No, we direct our borrowers to the eMPN web site to print MPNs
- No, we use our homegrown or vendor-provided system to print MPNs
- N/A, I am not a Direct Loan School

9. My institution's preferred Web browser is (Choose one of the following):

- Internet Explorer
- Firefox
- Netscape
- Other (insert text box for free-form answers)

10. I use the following Operating System most often:

- Windows NT
- Windows 2000
- Windows XP
- Vista
- Mainframe OS
- Other (insert text box for free-form answers)

11. The EDEExpress software I use is installed on a (select one):

- Standalone PC
- Network of 2 to 5 PCs
- Network of more than 5 PCs

12. If Federal Student Aid decides to host a focus group to discuss EDEExpress issues, would you be interested in participating?

- Yes, please send an invitation to my e-mail address (insert text box)
- No

13. My satisfaction with Federal Student Aid's EDEExpress PC products can best be described as:

- Extremely Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Extremely Dissatisfied

Please provide comments in the text box below on how these products can be improved, or the current features you find most helpful.

(Insert Text Box for free-form comments)