

50 46	1	National		Program			Guarantees	MS Word	PDF
50 50	4	National	12/97	Loan Servicing	B	9/99	Financial Assistance	Zipped WordPerfect	PDF
50 50	4	National	12/97	Loan Servicing	C	4/04	Financial Assistance	MS WORD	
50 50		National		Loan Servicing	D	4/05	Financial Assistance		PDF
50 50	4	National		Loan Servicing	F	1/08	Financial Assistance		PDF Form989
50 50	4	National	12/97	Loan Servicing	G	1/08	Financial Assistance	MS Word	PDF Form989
50 51	2	National	12/97	Loan Liquidation and Acquired Property	A	11/98	Financial Assistance	MS Word	
50 51 - B	2	National	04/05	Loan Liquidation and Acquired Property	A	11/98	Financial Assistance	MS WORD; Appendix 17 (WORD);	
50 51 - C	2	National	09/05	Loan Liquidation and Acquired Property	A	11/98	Financial Assistance	MS WORD	
50 52	1	National	6/02	Consumer Loan Servicing and Collections for Disaster Home Loans			Financial Assistance	MS Word	PDF
51 00	1	National	9/06	On Site Lender Reviews/Examinations			Lender Oversight	MS Word	PDF
60 02	7	National	10/04	Prime Contracts Program			Government Contracting	MS Word	PDF
60 03	6	National	12/06	Subcontracting Assistance Program			Government Contracting	MS Word	PDF
60 04	4	National	4/00	Certificate of Competency Program			Government Contracting	MS Word	PDF

35. Does the Participating Lender have to Submit SBA Form 172 for recovery?

Yes. You should advise lender that an SBA Form 172 must be submitted along with their check.

36. Are there Exceptions to Sending the Payments on a Regular Servicing Account to OFO, Denver?

Yes. If you are working on a problem account which is not classified "in liquidation," you may instruct the borrower or lender to send the payments and SBA 172, as applicable, to you in the field. **However**, once you have resolved the situation, you must advise them to forward their payment to OFO, Denver, CO.

37. How are Recoveries Handled When an Account is a Lender Serviced Liquidation?

The lender must be advised to send all recoveries and SBA 172, to the Small Business Administration, Denver, CO 80259, within 15 days of receipt. See Paragraphs 8-24 and 8-25 "How Must You Apply the Proceeds from Liquidation?" and "Improving the Timeliness of Collections From Lenders," for additional guidance.

38. How Should Payments Received in the Field be Handled?

You must forward all payments received to OFO, Denver, with the proper transaction code for applying the funds. (See SOP 20 19, "Loan Accounting Procedures," for transaction "collection" codes and SOP 20 05, "General Cashier Control Procedures" for transaction "expense" codes.)

39. How Do You Apply Payments Received on an Account in Liquidation?

a. Payments received from the liquidation process would normally be applied to principal. This refers to payments received from:

- (1) Sale of collateral;
- (2) Single-payment compromises with borrowers;
- (3) Single-payment collections from guarantors; and
- (4) Single payment compromises with guarantors.