2009 Coastal Resource Management Customer Survey

INSTRUCTIONS

This voluntary survey is designed to gather information for the NOAA Coastal Services Center (Center) to effectively respond to the needs of the coastal management community and track the trends in issues and needs of this community. This survey should take you approximately 15 minutes to complete. You time and input is greatly appreciated. Please answer the questions to the best of your knowledge, and within the context of your organization and job duties. Please read and follow the instructions provided for each question. Commonly used abbreviations are listed below.

<u>Abbreviations</u>
NA = Not Applicable
Med = Medium

Med = Medium							
SECTION I. FAMILIARITY WITH NOAA COAS 1. Please indicate your level of familiarity with the second					iter. Check all that a	apply.	
☐ This is my first interaction with the Center☐ I am generally familiar with the Center☐ I have attended a Center workshop☐ I have attended a Center conference (i☐ I have participated in training or technic☐ I utilize tools and/or data from the Cent☐ Other	i.e. Coas cal assis ter				Center		
SECTION II. MANAGEMENT PRIORITIES & \$ 2. Indicate which of the following topics represent the second	ent prior	ity issue	s and da			ver only question 2a	а).
2a. How much of a priority is each of the	ne topics Low	s listed b <u>Med</u>	elow to	you? NA	-	spatial data to add No, but we need th	ress the topics listed? his No, not needed
Coastal Land Use Planning Climate change impacts Demographics Dredging Economics Infrastructure/utilities development Land use planning/growth management Permits and enforcement							

Port, harbor or marina development Public access Recreation and tourism Transportation planning Waterfront and brownfield redevelopment Wetland Loss		00000	00000			0	
Ocean and Great Lakes Planning Climate change impacts Demographics Economics Energy development (including alt. energy) Marine jurisdictional boundaries Marine transportation planning Near shore and off shore habitat mapping Protected area management Shoreline change management Submerged lands management Water/lake level decrease	0000000000	0000000000	000000000	0000000000		00000000	
Coastal Conservation Planning Climate change impacts Cultural and heritage resource management Demographics Economics Erosion and beach nourishment Fisheries management Habitat restoration and monitoring Invasive species management Nonpoint source pollution Protected species management Water quality monitoring	000000000	0000000000	000000000	000000000	00000000000		
Coastal Hazards Beach safety related to rip currents Climate change impacts Coral reef management Demographics Economics Erosion						_ _ _	

Harmfu Hurrica Impacts Landsli Oil/pollu Polluta Public I Sea lev Search Subside	s to Barrier Islands des utant spill response nt transport and dispersion nealth concerns rel rise and rescue ence	0000000000	00000000000	0000000000	0000000000	000000	00000000	0000000000	
Tsunan	ni								
	ase indicate other issues of particular			<u> </u>	Hot Hone	silva abovo.			
	ase indicate which of the following de	mograph	c and e	conomic	informatio	on needs are most cr	<u>itical in your jo</u>	b/for your office?	Please select
<u>up to tr</u>	Pree items. Population counts Population attributes (age, race, edu Housing counts Economic output (gross state produc Employment by type of employer Earnings by type of employer Time-series data (for any of the abor Non-market values Don't know Other(s)	ct)	attainme	nt, other)				

3. Indic	cate your primary need(s) for effective coastal	management. Plea	se select up to three.		
	Organizational policy/process supporting use Equipment/facilities/technology for tool and of Relevant/necessary data Required knowledge or skills for tool and dat Appropriate and effective tools Applicability/interest in technology tools Coordination with other local entities to accordination and communication with the public Lack of coordination with other local entities of Time Staff Other resources (i.e. funding) We have no needs Don't know Other	data use mplish managemer c regarding manage to accomplish mana	ement activities and objectives agement	roment in your job	
Risk ar Risk C Risk Be Hazard Foreca Respond Long T	nd Vulnerability Assessment communication ehavior ds Mitigation ests and Warnings ense Immediately after a Hazard Disaster ferm Recovery	Not at all	Somewhat Important	Very Important	Don't Know
5. Plea	Access to and usability of information Increase communities' ability to be resilient Enhance communication about hazard prepartack of planning capacity and resources at locastal monitoring programs I do not need to know about these for my job	aredness ocal level	<u>ds management. Select up to thi</u>	<u>°ee.</u>	

Ecosys	ere are various frameworks and approactem-Based Management (EBM), Adaptivere useful than others? If YES, please de Pressent and Pressen	ve Management, and ot	thers. Are there specific a		
6b. Do	you agree with the premise of including	humans as part of the r	management framework?		
	□Yes □No □ Don't Know	·	•		
	Please explain				
	ease indicate which of the following you verselect your top three constraints.	would classify as constr	aints to an interdisciplinar	y approach to coastal a	and marine management.
1 10000	sciedly our top time constraints.	Primary constraint	Secondary constraint	Tertiary constraint	
Financ	al and technical capital				
	I support for integrated management				
	ctional boundaries				
Clear n	nanagement objectives				
Collabo	oration/cooperation between agencies				
Other_					
	which of the following areas do you feel in the element? Please select up to three.	mprovements are need	ed for an effective interdis	ciplinary approach to c	oastal and marine
	Engaging community and stakeholder	groups in decision maki	na		
	Developing methods for establishing m				
	Developing methods for implementing				
	Advancing coastal land use practices b	y accounting for land-so	ea interactions in land use	decisions	
	Managing marine protected areas				
	Socio-economic impact studies				
	Demographic studies				
	Conserving marine biodiversity				
	Including humans, society, and governing	ment in the equation			

SECTION III: TOOLS AND INFORMATION RESOURCES

7. Plea	ase indicate what new,	emerging sources	and for	mats of web	technology	you are ι	ısing to obtain ir	nformatio	n. Chec	k all that	t apply.
	I do know how my off Social Networking/Co Warehouse or Portal Web Services (RSS, Professional Network Static Sites (FTP, ago Other	ollaborative (Facel (The National Ma Google Maps/Ear is (LinkedIn) ency home page)	oook, Tw p, Digita	l Coast, Ge	ospatial One	Stop)					
<u>8a. Ha</u>	ve you ever participate	d in web-based tr	aining (o	ther than m	andatory top	ics such	as safety or info	rmation	technolo	gy secu	rity)?
	□Yes	□No									
8b. Inc	licate your level of inter	est in web-based	training.	<u>.</u>							
	□None	□Low	□Med	lium 🗆	lHigh						
9. Plea	ase indicate your use of	f the following tecl	nnologie	s to support	coastal reso	urce mar	nagement and the	ne impor	tance of	that tec	hnology in
	on making.	-	_	• •			-	-			
			9 <u>a. Fre</u> Daily	equency of t Weekly	Monthly	Never	Don't Know	Low	Med	High	ision Making NA
	Mapping										
Online	vsing / viewing data) Databases										
Decision	portals, data clearinghouses on Support Tools ipulating/analyzing data)	5)									
	yers, applications, tools	s, extension, etc.									
	e Sensing Data and De										
Near F	(imagery, elevation, land cover, bathymetry, mapping) Near Real Time Data										
Model	hrs old, e.g. buoys, tide gau or Model Outputs tat modeling, SLOSH, HURF										

Visualization (GIS-, 3D-, and photo-based) Other									
10. Do you utilize visualization software tools fo	r decisic	on making?							
	<u>Yes</u> □	No, and do	on't need to	No, but □	t would	<u>be usefu</u>	<u>ıl_</u>		
Please specify any software tools that y	ou are o	currently usir	ng or would I	ike to us	e:				
11. Please rate which of the following types of to	<u>echnical</u>	assistance	you find use	ful.					
Data access Providing training on existing software Providing on-site technical assistance in use of Writing statements of work for data purchases/of Applying data for decision-making Data quality assurance Facilitation Survey Design Stakeholder Engagement Economic Analysis Logic Models Evaluation Using GIS for Coastal Managers Other	Low	Med	Useful High	None	NA				
12. Please indicate your use of the following pro	ogram m	anagement	and social s	cience to	ols and	their us	<u>efulness</u>	<u>.</u>	

12b. Please identify if you use the indicated tool and how useful the tool is.

12a. Are you aware of this type of tool and its application?

	_	waren es	<u>ess</u> No		<u>Use</u> Not used	d <u>Don't know</u>		Low	<u>Useful</u> Med	<u>ness</u> High	<u>NA</u>
Processes											
Needs Assessments Strategic Planning Policy / legislative analysis Evaluation of products or Evaluation of entire progra Project management Social Assessments Stakeholder engagement Economic	projects 🗆 ams 🗖]]]]]	0 0 0 0 0	0 0 0 0	0000000	- - - - - - - - - - - - - - - - - - -		00000	000000	0000000	0000000
Demographic analysis		1									
Cost-benefit analysis											
Non-market valuation]									
Tools and Methods		_	_	_	_	_		_	_	_	_
Performance measures of Logic models Meeting facilitation Social Network Analysis (in Stakeholder analysis) Content analysis Observation Interviews Focus Groups Surveys Other] 		000000000	0000000000	0 0 0 0 0 0 0 0 0		000000000	0000000000	0000000000	0000000000
13. Does your office collaborate w	ith other groups	to enha	ance its work (i.	e. throug	h data sl	naring, commu	nication,	etc)?			
□Yes □No (I	f no, skip to Que	estion 1	5.)								
14a. Please identify the level of er	ngagement your	office h	nas with the follo	owing au	diences.						
Coastal Management	requent J		<u>Occasional</u> □		<u>None</u> □		<u>Don't K</u> □	<u>now</u>			

Fisheries Management Emergency Management Water Quality & Quantity Transportation Weather & Climate Private Sector Scientific Education Recreation & Tourism Energy Public Other	0000000000								
14b. Which of the above au	diences to you h	nave difficulties engaging, and why?	2 0	This is no	ot an iss	sue for me.			
15. Please indicate which of	the following a	reas would enhance partnership an	d coor	dination in	your off	ice.			
15. Please indicate which of the following areas would enhance partnership and coordination in your office. Yes No Don't Know									
SECTION IV: DEMOGRAP	HICS/OFFICE II	NFORMATION							
16. Please indicate which of	16. Please indicate which of the following best represents your current professional position. Check only one.								
☐ Education and outre ☐ Emergency manage ☐ Information technole ☐ Natural resources n ☐ Permitting and regu	ement ogy (GIS, remot nanagement	e sensing or related field) ent							

0000	Planning Program or site administration/management Academic Floodplain management Conservation Government (local, state, regional, federal) Other					
17. Ind	icate the number of years you've been involved with coastal resource manageme					
	many years have you been in the coastal resource management field? many years have you been at your current position?	<u>< 5</u> □	<u>5-10</u> □	<u>11-15</u>	<u>16-20</u> □	> <u>20</u>
18. Wh	ich of the following regions do you represent (check all that apply)?					
	Northeast (ME, NH, RI, MA, CT) Mid-Atlantic (DE, MD, NJ, NY PA, VA) Southeast (NC, SC, GA, FL) Caribbean (PR, USVI) Gulf of Mexico (TX, LA, MI, AL, FL) Great Lakes (NY, IL, IN, MI, MN, NY, OH, PA, WI) West Coast (CA, OR, WA) Alaska Pacific Islands (HI, GUAM, AM SAMOA, CNMI) National (all regions)					
19a. Ar	e you aware that the NOAA Coastal Services Center has Regional Offices?					
19b. Do	☐Yes ☐No <u>o you interact with the Center office in your region?</u> ☐Yes ☐No ☐Not sure if there is one					
	If YES, to what degree? I know who they are I have had limited communication I have worked on a group with them I have closely partnered with them on 1 or more projects					

20	Additional	comments-
ZU.	Additional	comments—

Please use the space below to offer any additional comments.

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