

Attachment F

Physician/Pharmacist Interview Script

1. Tell me what goes on when you interact with patients/consumers regarding acetaminophen.
2. Give me the picture of how often acetaminophen comes up or is discussed with patients or consumers. {probe: for typical frequency of interactions -- daily, weekly, rarely}
3. Have you ever heard about a consumer or patient that had an overdose of acetaminophen? Tell me about that experience. Was this a child, adolescent or an adult? What was the outcome of this event?
4. Explain to me what types of information patients/consumers ask for or need regarding acetaminophen. Give me an example.
5. I'm wondering what patient education materials are already available to patients/consumers about acetaminophen. Tell me about any you know of or use. {Probe for sources of information} Please elaborate on how useful or not useful you have found these materials we have discussed.
6. Let's talk about packaging and labeling. Describe your impressions in regards to how this works for patients. {Probe for problems patients may encounter}. How could we make this better?
7. In regards to legislation or policies needed to make acetaminophen use safer for consumers, what's needed, what's missing? How can we solve it?
8. In the UK the amount of acetaminophen that can be purchased at one time has been limited by legislation to deter overuse. I'm wondering if you think that would be effective in the US? Why or why not? What about others methods to restrict purchase such as what has been done for products containing pseudoephedrine?
9. Are there any other comments you would like to share. What did I not ask?

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