

OPM JOB SEEKER ABANDONER MODEL QUESTIONS		
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
	<i>Satisfaction questions are required. Satisfaction questions appear on all surveys.</i>	<i>Future behaviors may be modified based on your site's objectives. Future behavior questions appear on all surveys.</i>
Job Descriptions (1=Poor, 10=Excellent, Don't Know)	Satisfaction (1=Poor, 10=Excellent)	Likelihood to Return (1=Not Very Likely, 10=Very Likely)
Please rate the simplicity of understanding job announcements.	What is your overall satisfaction with this job application process?	How likely are you to return to this site to apply for a job ?
Please rate the level of detail of job announcements.	How well does this job application process meet your expectations ?	Recommend (1=Not Very Likely, 10=Very Likely)
Please rate how well the job announcements provide answers to your questions .	How does this job application process compare to your idea of an ideal job application process ?	How likely are you to recommend this site to someone else ?
Please rate the clarity of the job duties described in the job announcement.		Primary Resource (1=Not Very Likely, 10=Very Likely)
Job Search (1=Poor, 10=Excellent, Don't Know)		How likely are you to use this site as a primary resource to find a job ?
Please rate the relevance of job search results .		Apply for Job (1=Not Very Likely, 10=Very Likely)
Please rate the organization of job search results .		How likely are you to use this site to apply for a specific job within the next month ?
Please rate how well the job search results help you decide what job listings to select.		
Please rate how well the search feature helps you to narrow the results to find job listings you want.		

CUSTOM QUESTIONS - OPM Job Seeker - Abandoner Model

Custom questions complement the model questions and allow for additional data analysis

Question Text	Answer Choices (limited to 50 characters)	Type <i>drop-down menu check boxes radio buttons open-ended</i>	Required Y/N	Select one or all that apply
How did you hear about this job?	I was notified via a USAJOBS automated search agent I routinely search USAJOBS Newspaper or print ad I attended a recruitment event and was referred to this vacancy by an agency representative The vacancy was referred to me by an associate/friend Found it on another job board or search agent Other, please specify:	Radio buttons	Y	multi-select
Are you currently employed ?	Yes No	Drop-down menu	Y	select one
If yes, are you employed with the Federal government ?	Yes No	Drop-down menu	Y	select one
Why are you interested in applying for this position with the Federal government?	Compensation/Benefits Career advancement opportunities Interested in the location of the job A chance for public service Interested in duties of the position Interested in working for this agency Other, please specify	Radio buttons	Y	multi-select
If you believe this job is a good match for your experience and skills, did the job announcement generate enthusiasm and make you want to apply?	Yes No	Drop-down menu	Y	select one
As you reviewed the job announcement were you able to find sufficient information on the attractors/flexibilities offered with this position?	Yes No The job announcement did not include information on attractors/flexibilities offered with the position.	Drop-down menu	Y	select one
If you are not going to apply for this job , please tell us why:	Process was too lengthy Experiencing problems with the website or server not responding Did not understand the duties of the position Salary/location were not appropriate Did not understand if I would qualify for this position I learned I do not meet the requirements for this position This job is not a good match for my background/skills/interests Other, please specify	Radio buttons	Y	multi-select
Please rate the clarity of the "How You Will Be Evaluated" section. (1=poor, 10=excellent, don't know)	1-10 scale	Radio buttons	Y	select one
Was the job application process clear to you? (i.e., how to apply, what to expect next, and how to check on your application status)	Yes No	Radio buttons	Y	select one
If not, tell us what was not clear to you.		Open-ended	N	
Was there enough information in the job announcement for you to determine if this job would be a good fit for you?	Yes No	Radio buttons	Y	select one
Will you return to the site later to complete your job application?	Yes No Maybe	Drop-down menu	Y	select one
If you could make one improvement to this job application process , what would it be?		Open-ended	N	
We are always striving to improve the federal hiring process and would like to be able to follow up with you to find out how your experience has been since applying. If you would like to help us, please provide your email address so we may send you a short survey at a later date.		Open-ended	N	