

Measures Name/Client name (CDs and Answer choices)

Careers.State.gov v2

ACQOsI0000801		What best describes you?
ACQOsI0000821		Please choose your age group:
ACQOsI0000841		Do you qualify for disability benefits?

EPA

AED08919	A	Which of the following best describes your work?
AED08937		<u>Which of the following topics best describes the information you wanted today?</u>

AED08958		How did you find the EPA site?

PBGC

EDO01183		Please think about what services you would want if you needed assistance while visiting PBGC.gov. For the following types of assistance, please indicate when you would be most likely to use such services if they were available, or if you would not use a
EDO01184		Live chat/messaging (typing live to a PBGC rep)
EDO01185		Online help (looking up your question online)

EDO01186		E-mail (sending an email to a PBGC rep)

PBGC MyPBA

EDO01179		Please think about what services you would want if you needed assistance while visiting MyPBA. For the following types of assistance, please indicate when you would be most likely to use such services if they were available, or if you would not use a particular
EDO01180		Live chat/message (typing live to a PBGC rep)
EDO01181		Online help (looking up your question online)
EDO01182		E-mail (sending an email to a PBGC rep)

DOI Main

CWS02629		What was your primary reason for visiting this site today?
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CMS

NEW		What is your primary reason for visiting this site today?
NEW	SKIP B	Other - primary reason?

High school student		radio button, one-up vertical	Single	Y	
Undergraduate/Associates Degree student					
Graduate student (Masters Degree/PhD)					
Self-employed					
Full time employee, entry level (less than 2 years of professional experience)					
Full time employee, mid level (2-5 Years of professional experience)					
Full time employee, management level (5+ years of professional experience)					
Currently serving in the military					
Retired					
Veteran					
None of the above					
Under 21		dropdown	Single	N	
21 - 30					
31 - 40					
41 - 50					
Over 50					
Prefer not to answer					
Yes		dropdown	Single	N	
No					
Prefer not to answer					

Regulated company/entity					
EPA contractor					
Contractor for other federal agency					
Consultant					
Other, please specify:	D				
Air		Radio Button One Up Vertical	Single	Y	Skip Logic Group
Water					
Waste/Pollution					
Chemicals					
Climate change					
Data set and raw data					
Statistical information					
UVindex					

Fuel/Oil	B				
Living Green					
Human Health					
Mold					
Pesticides					
Radon					
Recycling					
Lead, mercury, metals					
Laws and regulations					
Science and technology (for example models, methods, data etc.)					
Grants and contracts					
Careers and employment					
Other, please specify:					
Search engine	A	Radio Button Two Up Vertical	Single	Y	OPS Group
Referral or links from other sites					
Assumed EPA had a web site/Used web site before					
Media/news story					
Word of mouth					
Site bookmarked					
Email subscriptions/RSS feeds					
Blogs					
Podcasts					
Received environmental information via mobile phone					
Facebook, MySpace					
Second Life, Whyville					
Twitter					
YouTube					
Other, please specify:					

M-F 8AM-7PM Eastern		Drop down, select one	Single	N	Matrix
M-F before 8AM Eastern					
M-F after 7PM Eastern					
Weekends					
Would NOT use this method					
M-F 8AM-7PM Eastern		Drop down, select one	Single	N	Matrix
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M-F after 7PM Eastern					
Weekends					
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M-F after 7PM Eastern					
Weekends					
Would NOT use this method					

Learn more about DOI	E	Radio button, one-up vertical	Single	Y	Skip Logic Group
Look for contact information					
Research a particular Bureau or Service within DOI					
Watch webcams					
Read news					
Find a job					
School project or assignment					
Watch a video/Listen to Audio					

Other	D				
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Access claim status and/or beneficiary eligibility		Radio buttons	select one	Y	OPS Group
Download forms					
Learn of, or register for, workshops, seminars or other training events					
Find contact information					
Find general Medicare program information					
Research a specific question on Medicare policy or billing					
Find information on fees or fee schedules					
Find out about a Local Coverage Determination (LCD)					
Read Medicare publications such as newsletters, articles,etc.					
Find enrollment information					
Take an on-line training course					
Other (please specify)					
	SKIP B				OPS Group

Role
Age
Disability Benefits

Business Work
Reason for Visit

Find Site

800 number
Live chat
Online help

E-mail

800 number
Live chat
Online help
E-mail

Reason



Visit Reason
Other Visit Reason