

Measures Name/Client name (CDs and Answer choices)

DOJ NIJ DNA

EDO01736		Did you take any training courses during your visit to DNA.gov today?
EDO01737	A	How satisfied were you with the online training course(s) you took today?
EDO01738	B	Please tell us why you provided the above rating.

USGS

EDO01988		What was your primary method of looking for information on this site today?
EDO01989	A	Which Search feature did you use?
EDO01990	B	What type of difficulty, if any, did you encounter with the search feature? (select all that apply)
EDO01991	BB	What other search issue did you experience?

EDO01992		Which of the following social media services have you participated in during the last month? (select all that apply)
EDO01993	A	What other social media services do you use?
EDO01994	B	Did you visit the USGS site today from a social media service?
EDO01995	C	Which service were you using that directed you to USGS?
EDO01996	D	What other social media service brought you to USGS?
EDO01997		If you could make one improvement to this site, what would it be?

Yes	A,B	Drop down, select one	Single	Y	
No					
1=Very Dissatisfied		Radio button, scale, no don't know	Single	Y	
2					
3					
4					
5					
6					
7					
8					
9					
Very Satisfied=10					
		Text area, no char limit		N	

Top Navigation Bar	A, B	Radio button, one-up vertical	Single	Y	
Links within the Page					
Search					
Did not use any of these					
USGS Store / Map Search		Radio button, one-up vertical	Single	Y	
Any other search feature					
Had no search difficulties	BB	Checkbox, one-up vertical	Multi	Y	
Returned too many results					
Returned not enough or no results					
Results were not relevant to my search terms or needs					
I was not sure what words to use in my search					
Search speed was too slow					
Other, please specify					
		Text area, no char limit		Y	

I do not use social media services		Checkbox, one-up vertical	Multi	Y	
Facebook	B				
Twitter	B				
YouTube	B				
Flickr	B				
MySpace	B				
LinkedIn	B				
Internet Forums	B				
Blogs	B				
Other, please specify:	A, B				
		Text area, no char limit		Y	
Yes	C	Radio button, one-up vertical	Single	Y	
No					
Twitter		Radio button, one-up vertical	Single	Y	
Flickr					
Facebook					
YouTube					
Other, please specify	D				
		Text area, no char limit	Open	N	

Training
Training Satisfaction
Training Rating

