FORM **BC-1294(CCM)** (4-20-2009)

U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU

CENSUS COVERAGE MEASUREMENT EXIT QUESTIONNAIRE

2010 Census

A. Lister/Interviewer

- 1. Regional Office/LCO
- 2. Lister/Interviewer Name
- 3. Lister/Interviewer Employee ID
- 4. Lister/Interviewer Home Telephone Number
- 5. Effective Date of Termination
- **6.** Reason for Termination (See Section F)

Date	e/Time of Co (1)	ontact	Interviewer	Result of Contact (See Section C)	Type (See Section D)	Comments
Date	Start Time	Stop Time	(2)	(3)	(4)	(5)
C. Result of Contact – Use to fill in column 3 above. 1 = Ring, no answer 2 = Line was busy 3 = Number was a FAX line 4 = Telephone disconnected 5 = Left message on answering machine/voicemail 6 = Spoke with someone other than respondent b = respondent not accepting calls c = respondent no longer at the number 7 = Spoke with respondent a = conducted interview b = reached cell phone – he/she will call back on land line c = asked to call back on different phone number d = respondent refused interview 8 = Other – Specify			rview none – he/she n land line nck on different	D. Interview type – Use to fill in Column 4 above. 1 = Completed interview 2 = Partial/Incomplete Interview 3 = Non-Interview, Refusal 4 = Non-Interview, Other		
E. If final please of	interview explain reas	type is Non on for nonin	n-interview, Other – iterview.			F. Reason for Termination – Use to fill item A6 above. 1 = Resignation 2 = Lack of work 3 = Term Expired 4 = Unsatisfactory Performance 5 = Misconduct 6 = Other

B. Record of Contact

Script for Answering Machines/Nonrespondent: Hello, I'm [Your name] from the U.S. Census Bureau in Washington, D.C. I'm calling to talk to [lister's/interviewer's first and last name] to ask a few questions about employment with the Census Bureau. Please call me back at the following toll free number: 1–877–560–7370. Thank you. I look forward to hearing from you.

[Telephone introduction]: Hello, I would like to speak with [Lister's/Interviewer's first and last name]. Hello, I'm from the U.S. Census Bureau in Washington, D.C. We are concerned with the job satisfaction among our 2010 Census Coverage Measurement field staff so we are interviewing a sample of listers/interviewers who have recently left the Census Bureau. I would like to ask you a few questions about why you quit working for the Census Bureau. This information is being collected to determine the reasons for turnover among listers/interviewers, and will be used to develop effective policies and procedures designed to retain listers/interviewers and reduce turnover. Routine uses of this information will be in accordance with the System of Records Notice that applies to this collection of information. The information will be protected from disclosure under the Freedom of Information Act (5 U.S.C. section 552) and the Privacy Act (5 U.S.C. section 552a) to the extent provided by law. This survey is voluntary and will only take about ten minutes. The OMB control number, 0607-0404 expires on 02/29/2012. The Census Bureau may not conduct or sponsor, and a person is not required to respond to, the information collection unless it displays a currently valid OMB control number. Section 1 - REASONS FOR TURNOVER Which of the following operations did you work on? 4. If you had been asked, would you have continued Please answer "Yes" or "No" after I read each one. with similar work at your same location? (Mark(X)) only one.) Ves No a. Census Coverage Measurement (CCM) 1 Yes Independent Listing 1 2 2 2 No **b.** Census Coverage Measurement (CCM) з П Not sure Initial Housing Unit Followup 1 2 2 **c.** Census Coverage Measurement (CCM) 5. If you had been asked, would you have worked at 1 2 2 Person Interview other tasks for Census? (Mark (X) only one.) d. Census Coverage Measurement (CCM) 1 Yes Person Followup 1 2 2 2 No e. Census Coverage Measurement (CCM) з П Not sure Final Housing Unit Followup 1 2 If item a is yes, go to question 2 If both question 4 and question 5 are "No". If item b is yes, go to question 18 continue to question 6. If only question 4 is "Yes" If item c is yes, go to question 34 and question 5 is "No", go to question 7. If item d is yes, go to question 53 Otherwise, go to question 11a. If item e is yes, go to question 69 6. Which of the following reasons describe why you 2. While working on Census Coverage Measurement (CCM) Independent Listing, which of the following jobs were you assigned? Please answer "Yes" or would have turned down an offer to continue working for the Census Bureau had you been "No" after I read each one. Did you work as a . . .? asked? Please answer "Yes" or "No." Was it **because . . .?** (Read each item. Mark (X) one box for each item.) 1 2 a. Lister Yes No **b.** Quality Control Lister 2 a. You had earned enough money 1 2 2 c. Crew Leader 2 **b.** You had another job and it was too d. Quality Control Crew Leader 2 burdensome to work the Census job, in 1 2 2 2 e. Crew Leader Assistant 1 addition to another job f. Quality Control Crew Leader Assistant 2 c. You wanted to spend more time at non-work 1 🔲 2 related activities Which of the following statements most closely 1 🗌 2 **d.** You did not like the working conditions describes your employment situation with Census? **e.** You thought the pay was too low to continue 1 2 (Read each response category. Mark (X) only one.) f. You did not like the overtime policy 1 🗌 2 1 ☐ You completed your assignment and were not asked **q.** You needed time for family/personal to perform additional work or were told there was no 1 2 responsibilities additional work available - Go to question 4 h. You had transportation problems ² You completed your assignment and turned down an i. You were concerned about the effect this job offer to perform other Census tasks - Go to question 7 would have on your benefits (such as TANF, 3 ☐ You guit before your assignment was completed – 1 🗌 2 retirement) Go to question 8 j. You did not like your supervisor 1 🗌 2 4 ☐ You were asked to leave before your assignment was **k.** You did not like interacting with respondents 1 2 complete - Go to question 11a I. Work was finished in your immediate area 5 ☐ You left during training – Go to question 13a and you did not wish to work in another area $1 \square 2 \square$ 6 You completed training, but quit before doing any work - Go to question 13a Go to question 9.

	Section 1 - H	K TUKN	OVER - Continued				
7.	Which of the following reasons describe turned down (or would have turned dow offer to perform other tasks for the Cens Bureau? Please answer "Yes" or "No." We because? (Read each item. Mark (X) one each item.) a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in addition to another job c. You wanted to spend more time at non-work related activities d. You did not like the working conditions e. You thought the pay was too low to continue f. You did not like the overtime policy g. You needed time for family/personal responsibilities h. You had transportation problems i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) j. You did not like your supervisor k. You did not like interacting with respondents	e why n) an sus Vas it box fo Yes 1	you	9. O rei ite	ut of the reasons you just mentioned eason is the most important to you? (m. Mark (X) one box for each item.) You had earned enough money You had another job and it was too burdensome to work the Census job, in addition to another job You wanted to spend more time at non-wrelated activities You did not like the working conditions You thought the pay was too low to contiin You did not like the overtime policy You needed time for family/personal responsibilities You had transportation problems You were concerned about the effect this would have on your benefits (such as TA retirement) You did not like your supervisor You did not like interacting with responded Work was finished in your immediate are and you did not wish to work in another a feem d is marked in questions 6, 7 or 8, or	rork nue job NF, ents a urea	each
	 Work was finished in your immediate area 	_	_	is	marked in question 9, continue with ques	tion 10).
	and you did not wish to work in another area	1 🗌	2 🗌	Ot	herwise, go to question 11a.		
8.	Which of the following reasons describe quit working for the Census Bureau before assignment was completed? Please and "Yes" or "No." Was it because? (Read Mark (X) one box for each item.) a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in addition to another job c. You wanted to spend more time at non-work related activities d. You did not like the working conditions e. You thought the pay was too low to continue f. You did not like the overtime policy g. You needed time for family/personal responsibilities h. You had transportation problems i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) j. You did not like interacting with respondents l. Work was finished in your immediate area and you did not wish to work in another area	Yes 1	our	di (F) a. b. c. d. e. f. j. k. l. m.	hich of the following working conditions like? Please answer "Yes" or "No." Working on the weekends Working in the evenings Working on holidays Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials) Working in an unsafe environment (e.g., high crime areas, loose dogs) Trying to find respondents when they are at home Reading and using Census maps Working in all types of weather Filling out your timesheets Too much pressure to perform the amount of work expected Your crew leader/crew leader assistant Changes in performance expectations The overtime policy Not being able to go back to work on Census after working on CCM Other – Explain	Was i em.) Yes 1	No 2

11a. I'm going to read you a list of Census Coverage Measurement Independent Listing job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during listing . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

Using CCM maps to locate your assignment 1 2 3	3 4 5
Map spotting addresses 1 2 3	4 5
Listing addresses in the listing book 1 2 3	4 5
Listing multi unit addresses 1 2 3	4 5
5. Listing mobile homes 1 2 3	4 5

11b. I'm now going to read you another list of Census Coverage Measurement Independent Listing job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . .?

(Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	or very easy.)	VERY IFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1.	Use the maps to locate addresses	s 1	2	3	4	5
2.	Fill out your time sheet	1	2	3	4	5
3.	Perform the physical tasks such as: walking climbing stairs, etc.	,	2	3	4	5
4.	Meet your supervisor's goa for the number o cases completed	f	2	3	4	5
5.	Meet your supervisor's goa for the accuracy of the cases completed	ls 1	2	3	4	5

12. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . .? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

		VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
•	a. The availability of your supervisor	1	2	3	4	5
ı	 Your supervisor's ability to help your resolve work-related problems 		2	3	4	5
•	 Communication between you and your supervisor 	d 1	2	3	4	5
•	 Your supervisor's knowledge of conducting listing 		2	3	4	5
•	Your supervisor's knowledge of ho to use the maps		2	3	4	5
1	Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
Ç	Your supervisor's monitoring of the total number of hours you worked		2	3	4	5
ł	 Your supervisor's monitoring of you progress in completing your 	ır				
i	work Your daily meetir	1 na	2	3	4	5
	with your supervisor	1	2	3	4	5
j	 Your supervisor's granting of approval for overtime work 	1	2	3	4	5

Section 1 – REASONS FO	R TURNOVER - Continued
13a. Now I'm going to ask your opinion about the Census Coverage Measurement Independent Listing training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length 13b. About how many hours of classroom training did	15c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless
you receive? (Enter a whole number.) hours of training	16. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.)
13c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.) 1 Regular business hours 2 Evening 13d. Was it very easy, somewhat easy, neither easy nor	a. You had transportation problems b. You had family/personal responsibilities c. You didn't feel prepared to do the job or were afraid you couldn't do it d. You didn't realize what the job would entail e. You had another job offer/You took another job f. You couldn't work the required number of hours
difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.) 1 Very easy 2 Somewhat easy 3 Neither easy nor difficult 4 Somewhat difficult 5 Very difficult	g. You didn't like the area you were going to be assigned h. You were concerned about the effect on your benefits (e.g., TANF) i. You did not like the idea of having to be fingerprinted for the job j. Other – Specify Skip to page 22 and read the "Thank You" paragraph
14. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Independent Listing practice exercises before Census Coverage Measurement listing production work began? (Mark (X) one only.) 1 Too few 2 Too many 3 About the right number 4 Not applicable, did not complete any classroom practice exercise	17. Approximately how many housing units did you list? (Enter a whole number. Probe if necessary.) Number of housing units listed 888 □ Don't remember Skip to page 22 and read the "Thank You" paragraph
 15a. Was practice FIELD WORK part of your training? (Mark (X) one only.) 1	_

	Section 1 - REASONS FO	R TURNOVER – Continued
18.	While working on Census Coverage Measurement (CCM) Initial Housing Unit Followup, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n)? Yes No a. Interviewer b. Quality Control Interviewer c. Crew Leader Yes No 1 2 2 1 2 1 2	22. Which of the following reasons describe why you turned down (or would have turned down) an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each item.) Yes No a. You had earned enough money b. You had another job and it was too
	d. Quality Control Crew Leader e. Crew Leader Assistant f. Quality Control Crew Leader Assistant 1 □ 2 □ 1 □ 2 □ 1 □ 2 □	burdensome to work the Census job, in addition to another job c. You wanted to spend more time at non-work related activities 1 2
19.	Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.) 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 20 2 You completed your assignment and turned down an offer to perform other Census tasks – Go to question 23 3 You quit before your assignment was completed – Go to question 24 4 You were asked to leave before your assignment was completed – Go to question 27a 5 You left during training – Go to question 29a 6 You completed training, but quit before doing any additional work – Go to question 29a	d. You did not like the working conditions e. You thought the pay was too low to continue f. You did not like the overtime policy g. You needed time for family/personal responsibilities h. You had transportation problems i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) j. You did not like your supervisor k. You did not like interacting with respondents l. Work was finished in your immediate area and you did not wish to work in another area Go to question 25
20.	If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.) 1 Yes 2 No	23. Which of the following reasons describe why you turned down (or would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each item.)
	3☐ Not sure	Yes No
21.	If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.) 1 Yes 2 No 3 Not sure	 a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in addition to another job c. You wanted to spend more time at non-work related activities d. You did not like the working conditions 1 2
	If both question 20 and question 21 are "No", continue to question 22. If only question 20 is	e. You thought the pay was too low to continue 1 2 1 1 2 1 1 2 1 2 1 2 1 2 1 2 1 2 1
	"Yes" and question 21 is "No", go to question 23. Otherwise, go to question 27a.	g. You needed time for family/personal responsibilities 1 2 h. You had transportation problems 1 2 1
	"Yes" and question 21 is "No", go to question 23.	responsibilities 1 2 2

Section 1 - REASONS FOR TURNOVER - Continued					
24. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? <i>Please answer</i>	26. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it? (Read each item. Mark (X) one box for each item.)				
"Yes" or "No." Was it because? (Read each item.	Yes No				
Mark (X) one box for each item.)	a. Working on the weekends 1 \(\sigma\) 2				
Yes No	b. Working in the evenings 1 2				
a. You had earned enough money 1 2	c. Working on holidays 1 □ 2 □				
b. You had another job and it was too burdensome to work the Census job, in addition to another job 1 □ 2 □	d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials.)				
c. You wanted to spend more time at non-work	e. Working in an unsafe environment (e.g.,				
related activities 1 🗆 2 🗆	high crime areas, loose dogs) 1 2				
d. You did not like the working conditions	f. Trying to find respondents when they are at home				
e. You thought the pay was too low to continue 1 2	g. Reading and using Census maps 1 2				
f. You did not like the overtime policy 1 \(\simeg\) 2 \(\simeg\) g. You needed time for family/personal \(\simeg\)	h. Working in all types of weather				
responsibilities 1 2	i. Filling out your timesheets 1 □ 2 □				
h. You had transportation problems 1 ☐ 2 ☐	j. Too much pressure to perform the				
• You were concerned about the effect this job	amount of work expected 1 2				
would have on your benefits (such as TAÑF, retirement) 1 □ 2 □	k. Your crew leader/crew leader assistant 1 2				
j. You did not like your supervisor 1 □ 2 □	I. Changes in performance expectations 1 □ 2 □ m.The overtime policy 1 □ 2 □				
k. You did not like interacting with respondents 1 □ 2 □	n. Not being able to go back to work on 1 2				
■ Work was finished in your immediate area	Census after working on CCM				
and you did not wish to work in another area $\ 1 \square \ \ 2 \square$	o. Other − <i>Explain</i> 1 □ 2 □				
Go to question 25					
25. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.) 1 You had earned enough money 2 You had another job and it was too burdensome to work the Census job, in addition to another job 3 You wanted to spend more time at non-work related activities 4 You did not like the working conditions 5 You thought the pay was too low to continue 6 You did not like the overtime policy 7 You needed time for family/personal responsibilities 8 You had transportation problems 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement) 10 You did not like your supervisor 11 You did not like interacting with respondents 12 Work was finished in your immediate area					
and you did not wish to work in another area If item d is marked in questions 22, 23 or 24, or item 4 is marked in question 25, continue with question 26. Otherwise, go to question 27a.					

27a. I'm going to read you a list of Census Coverage Measurement (CCM) Initial Housing Unit Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup...? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	,	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
1.	Using CCM maps to locate your assignment	1	2	3	4	5
2.	Using the followup questionnaire	1	2	3	4	5
3.	Following the skip patterns on the questionnaire	1	2	3	4	5
4.	Resolving possible Group Quarters	1	2	3	4	5
5.	Adding Map spots to CCM maps	1	2	3	4	5

27b. I'm now going to read you another list of Census Coverage Measurement Initial Housing Unit Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to...? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	,	- ,	· · · <i>)</i> /			
	Di	VERY IFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1.	Use the maps to locate addresses	1	2	3	4	5
2.	Fill out your time sheet	1	2	3	4	5
3.	Perform the physical tasks such as: walking climbing stairs, etc.	, 1	2	3	4	5
4.	Meet your supervisor's goal for the number of cases completed	f	2	3	4	5
5.	Meet your supervisor's goal for the accuracy of the cases completed	s 1	2	3	4	5

28. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with...? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

dissatisfica, son	newnat dis	salisiicu,	or very a	issalistica	'/
	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor ability to help your resolve work-related problems	's ou 1	2	3	4	5
c. Communication between you an your supervisor	d 1	2	3	4	5
 d. Your supervisor knowledge of conducting listin 		2	3	4	5
e. Your supervisor knowledge of ho to use the maps	OW	2	3	4	5
f. Your supervisor monitoring of the accuracy of the information you entered into the listing book	rs e 1	2	3	4	5
g. Your supervisor monitoring of the total number of hours you worke	Э	2	3	4	5
h. Your supervisor monitoring of yo progress in completing your	's ur				
work	1	2	3	4	5
 Your daily meeti with your supervisor 	ing 1	2	3	4	5
j. Your supervisor granting of approval for overtime work	's 1	2	3	4	5

	Section 1 – REASONS FO	R TURNOVER – Continued
29a.	Now I'm going to ask your opinion about the Census Coverage Measurement Initial Housing Unit Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length	31c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless
29 c.	About how many hours of classroom training did you receive? (Enter a whole number.) hours of training Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.) Regular business hours Evening Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.) Very easy Somewhat easy Neither easy nor difficult Somewhat difficult Very difficult	32. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.) a. □ You had transportation problems b. □ You had family/personal responsibilities c. □ You didn't feel prepared to do the job or were afraid you couldn't do it d. □ You didn't realize what the job would entail e. □ You had another job offer/You took another job f. □ You couldn't work the required number of hours g. □ You didn't like the area you were going to be assigned h. □ You were concerned about the effect on your benefits (e.g., TANF) i. □ You did not like the idea of having to be fingerprinted for the job j. □ Other − Specify □ Skip to page 22 and read the "Thank You" paragraph
31a	Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Initial Housing Unit Followup practice exercises before Census Coverage Measurement Housing Unit Followup production work began? (Mark (X) one only.) 1 Too few 2 Too many 3 About the right number 4 Not applicable, did not complete any classroom practice exercise Was practice FIELD WORK part of your training? (Mark (X) one only.) 1 Yes 2 No - Go to question 32 3 Don't know/Don't remember - Go to question 32 Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)	33. Approximately how many housing unit followup cases did you complete? (Enter a whole number. Probe if necessary.) Number of followup cases completed 888 □ Don't remember Skip to page 22 and read the "Thank You" paragraph
	1 Too short 2 □ Too long 3 □ Right length	

	Section 1 – REASONS FOR TURNOVER – Continued						
34.	While working on Census Coverage Measurement (CCM) Person Interview, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n)? Yes No a. Interviewer b. Quality Control Interviewer	wo wo ask bed iten	,	tinue been as it box for each Yes No	ch)		
	c. Crew Leader		You had earned enough money	1 2 _]		
	d. Quality Control Crew Leader 1 □ 2 □ e. Crew Leader Assistant 1 □ 2 □	k á	You had another job and it was too burdensome to work the Census job, in addition to another job	1 2 _]		
	f. Quality Control Crew Leader Assistant		You wanted to spend more time at non-work	4 🗆 .	1		
	Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.) □ You completed your assignment and were not asked to perform additional work or were told there was no additional work available − Go to question 36 □ You completed your assignment and turned down an offer to perform other Census tasks − Go to question 39 □ You quit before your assignment was completed − Go to question 40 □ You were asked to leave before your assignment was completed − Go to question 43a □ You left during training − Go to question 47a □ You completed training, but quit before doing any additional work − Go to question 47a If you had been asked, would you have continued with similar work at your same location? (Mark (X))	d. \\ e. \\ f. \\ g. \\ h. \\ j. \\ i. \\ m. \\ 39. Wh turn	related activities You did not like or had difficult using the aptop to conduct interviews You did not like the working conditions You did not like the overtime policy You thought the pay was too low to continue You needed time for family/personal responsibilities You had transportation problems You were concerned about the effect this job would have on your benefits (such as TANF, retirement) You did not like your supervisor You did not like interacting with respondents Work was finished in your immediate area and you did not wish to work in another area Go to question 41 ich of the following reasons describe ned down (or would have turned dow	a why you			
	only one.)		perform other tasks for the Census B lase answer "Yes" or "No." Was it be		2		
	1 ☐ Yes		ad each item. Mark (X) one box for each iter		•		
	2 No	(,,,	ad baon nom: wark (x) one bex for bach nor	, Yes No			
	₃☐ Not sure	l ,					
37.	If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.) 1□ Yes	b. \	You had earned enough money You had another job and it was too ourdensome to work the Census job, in addition to another job	1 2 2			
	2☐ No 3☐ Not sure	r	You wanted to spend more time at non-work related activities You did not like or had difficult using the	1 2]		
Г		Į.	aptop to conduct interviews	1 2	_		
	If both question 36 and question 37 are "No",		You did not like the working conditions	1 2 _	_		
	continue to question 38. If only question 36 is "Yes" and question 37 is "No", go to question 39.		You did not like the overtime policy	1 2 _	_		
	Otherwise, go to question 43a.	h. \	You thought the pay was too low to continue You needed time for family/personal responsibilities	1 2 L			
			You had transportation problems	1 2			
		j. \	You were concerned about the effect this job would have on your benefits (such as TANF, retirement)	1 2			
			You did not like your supervisor	1 2]		
			You did not like interacting with respondents	1 2	_		
		m.\	Work was finished in your immediate area and you did not wish to work in another area]		
			Go to question 41				

Section 1 - NEASONS FO	n Tunnoven - Continued
40. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each item.)	42. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it? (Read each item. Mark (X) one box for each item.) Yes No
	a. Working on the weekends b. Working in the evenings c. Working on holidays d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying the laptop and other interviewing materials) e. Working in an unsafe environment (e.g., high crime areas, loose dogs) f. Trying to find respondents when they are at home g. Reading and using Census maps h. Working in all types of weather i. Filling out your timesheets j. Too much pressure to perform the amount of work expected k. Your crew leader/crew leader assistant l. Changes in performance expectations m.The overtime policy n. Not being able to go back to work on Census after working on CCM o. Other – Explain 1 2 2 1 2 3 2 3 3 4 2 5 4 5 7 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
question 42. Otherwise, go to question 43a.	

43a. I'm going to read you a list of Census Coverage Measurement Personal Interview job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup...? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
Using CCM maps to locate your assignment	1	2	3	4	5
Using the laptop to manage your assignment	1	2	3	4	5
 Using the laptop conduct interview 		2	3	4	5
Transmit your completed work	1	2	3	4	5
Correct addresses	1	2	3	4	5
Update the CCM maps	1	2	3	4	5
Deal with reluctar respondents	nt 1	2	3	4	5

43b. I'm now going to read you another list of Census Coverage Measurement Personal Interview job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

O	or very easy.)	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
	Ise the maps to cate address		2	3	4	5
	ill out your tim heet	ne 1	2	3	4	5
S	Perform the phical tasks such valking, climbinations, etc.	h as:	2	3	4	5
s fo	fleet your supervisor's go or the number ases complete	of	2	3	4	5
v th th	Meet your superisor's goals for the accuracy or the cases completed	r	2	3	4	5

44. Which of the following did you dislike about using the laptop? Please answer "Yes" or "No." Was it . . .? (Read each item. Mark (X) one box for each item.)

Yes No

a. Using the laptop to conduct interviews b. Trying to juggle the laptop and the other materials needed for interviewing (e.g.,	1	2
privacy notices) c. Having to transmit from home d. Technical problems with the lapton	1 🗆	2 2

45. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . .? (Please read each item. Circle one response for each item. If necessary, re-read the
46. Now I'm going to ask you about how often you had trouble using the laptop while working. Did you always, often, sometimes, rarely, or never have problems with . . .? (Read each item. Circle one response for each item. If necessary, re-read the necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a. The availability of your supervisorb. Your supervisor ability to help	1 's	2	3	4	5
you resolve work-related problems	1	2	3	4	5
c. Communication between you an your supervisor		2	3	4	5
d. Your supervisor knowledge of conducting interviews using the laptop		2	3	4	5
e. Your supervisor knowledge of he to use the maps on the laptop	OW	2	3	4	5
f. Your supervisor monitoring of the accuracy of the information you entered into the laptop	's e 1	2	3	4	5
g. Your supervisor monitoring of the total number of	9				
hours you worke h. Your supervisor monitoring of yo progress in completing your	's ur	2	3	4	5
work i. Your daily meetings with your supervisor	1	2	3	4	5
j. Your supervisor granting of approval for overtime work		2	3	4	5

answer categories always, often, sometimes, rarely, or never)

	ALWAYS	OFTEN	SOME- TIMES	RARELY	NEVER
a. Reading the information on the screen due to lighting	1	2	3	4	5
b. Reading the information on the screen due to font size	1	2	3	4	5
c. Reading the information on the screen due to font style	1	2	3	4	5
d. Reading the information on the screen due to the color of the print	1	2	3	4	5
e. The screen going blank too frequently	1	2	3	4	5
 f. Hooking up the modem at home 	1	2	3	4	5
g. Transmitting from home	1	2	3	4	5
 h. Changing the computer battery 	1	2	3	4	5
 Getting locked out of the computer 	1	2	3	4	5
j. Computer freezing up	1	2	3	4	5
k. Instrument getting into a loop	1	2	3	4	5

	Section 1 – REASONS FO	R TURNOVER - Continued
	Now I'm going to ask your opinion about the Census Coverage Measurement Personal Interview training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length	50a. Was practice FIELD WORK part of your training? (Mark (X) one only.) 1 Yes 2 No - Go to question 51 3 Don't know/Don't remember - Go to question 51 50b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long or about right? (Mark (X) one only.)
47b	About how many hours of classroom training did you receive? (Enter a whole number.) hours of training	1 ☐ Too short 2 ☐ Too long 3 ☐ Right length
	Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.) □ Regular business hours □ Evening Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)	50c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless
	1 Very easy 2 Somewhat easy 3 Neither easy nor difficult 4 Somewhat difficult 5 Very difficult	 51. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.) a. You had transportation problems b. You had family/personal responsibilities
48.	How useful were the in-class practice interviews in helping to prepare you to conduct the Census Coverage Measurement Personal Interviews using the laptop? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless 6 Not applicable, did not complete any classroom practice exercises	c. ☐ You didn't feel prepared to do the job or were afraid you couldn't do it d. ☐ You didn't realize what the job would entail e. ☐ You had another job offer/You took another job f. ☐ You couldn't work the required number of hours g. ☐ You didn't like the area you were going to be assigned h. ☐ You were concerned about the effect on your benefits (e.g., TANF) i. ☐ You did not like the idea of having to be fingerprinted for the job j. ☐ Other - Specify
49.	Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Personal Interview practice exercises before Census Coverage Measurement Personal Interview production work began? (Mark (X) one only.) 1 Too few 2 Too many 3 About the right number 4 Not applicable, did not complete any classroom practice exercise	52. Approximately how many interviews did you complete? (Enter a whole number. Probe if necessary.) Number of interviews completed 888 □ Don't remember Skip to page 22 and read the "Thank You" paragraph

	Section 1 – REASONS FOR TURNOVER – Continued						
Me the an yo a. b. c. d.	hile working on Census Coverage easurement (CCM) Person Followup, which of e following jobs were you assigned? Please swer "Yes" or "No" after I read each one. Did to work as a(n)? Yes No Interviewer Quality Control Interviewer Crew Leader Quality Control Crew Leader Quality Control Crew Leader	57. Which of the following reasons describe would have turned down an offer to conworking for the Census Bureau had you asked? Please answer "Yes" or "No." Wabecause? (Read each item. Mark (X) one item.) a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in	tinue been as it				
	Crew Leader Assistant 1 2 Quality Control Crew Leader Assistant 1 2 2	addition to another job c. You wanted to spend more time at non-work	1 2				
de Ce Ma 1 2 2 4 2 5 2	hich of the following statements most closely escribes your employment situation with ensus? (Read each response category. ark (X) only one.) You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 55 You completed your assignment and turned down an offer to perform other Census tasks – Go to question 58 You quit before your assignment was completed – Go to question 59 You were asked to leave before your assignment was completed – Go to question 62a You left during training – Go to question 64a You completed training, but quit before doing any	related activities d. You did not like the working conditions e. You thought the pay was too low to continue f. You did not like the overtime policy g. You needed time for family/personal responsibilities h. You had transportation problems i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) j. You did not like your supervisor k. You did not like interacting with respondents I. Work was finished in your immediate area and you did not wish to work in another area	1				
0	additional work – Go to question 64a	Go to question 60					
wi on 1 2	you had been asked, would you have continued ith similar work at your same location? (Mark (X) ly one.) Yes No Not sure	58. Which of the following reasons describe turned down (or would have turned dow to perform other tasks for the Census Be Please answer "Yes" or "No." Was it bed (Read each item. Mark (X) one box for each item.	n) an offer ureau? cause?				
otl 1_ 2_	you had been asked, would you have worked at her tasks for Census? (Mark (X) only one.) Yes No Not sure If both question 55 and question 56 are "No", continue to question 57. If only question 55 is "Yes" and question 56 is "No", go to question 58. Otherwise, go to question 62a.	 a. You had earned enough money b. You had another job and it was too burdensome to work the Census job, in addition to another job c. You wanted to spend more time at non-work related activities d. You did not like the working conditions e. You thought the pay was too low to continue f. You did not like the overtime policy g. You needed time for family/personal responsibilities h. You had transportation problems i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) j. You did not like your supervisor k. You did not like interacting with respondents l. Work was finished in your immediate area and you did not wish to work in another area 	1				
		Go to question 60					

Section 1 – REASONS FOR TURNOVER – Continued					
59. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer	61. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it? (Read each item. Mark (X) one box for each item.)				
"Yes" or "No." Was it because? (Read each item	Yes No				
Mark (X) one box for each item.)	a. Working on the weekends 1 2				
Yes No.	b. Working on the weekends 1 2 1 2 1 2				
a. You had earned enough money 1 \(\sigma \) 2 \(\sigma \)	c. Working on holidays				
,	d. Performing the job's physical requirements				
b. You had another job and it was too burdensome to work the Census job, in addition to another job 1 □ 2 □	(i.e., walking, climbing stairs, and carrying interviewing materials.)				
c. You wanted to spend more time at non-work related activities 1 □ 2 □	e. Working in an unsafe environment (e.g., high crime areas, loose dogs) 1 □ 2 □				
d. You did not like the working conditions 1 □ 2 □	f. Trying to find respondents when they are				
e. You thought the pay was too low to continue $1 \square 2 \square$	at home 1 2 2				
f. You did not like the overtime policy 1 \(\sigma\) 2 \(\sigma\)	g. Reading and using Census maps 1 2				
g. You needed time for family/personal	h. Working in all types of weather 1 2 2				
responsibilities 1 2 2	i. Filling out your timesheets 1 □ 2 □				
h. You had transportation problems 1 □ 2 □	j. Too much pressure to perform the				
• You were concerned about the effect this job	amount of work expected 1 2 2				
would have on your benefits (such as TANF,	k. Your crew leader/crew leader assistant 1 2 2				
retirement) 1 2 2	I. Changes in performance expectations 1 ☐ 2 ☐				
j. You did not like your supervisor 1 2	m.The overtime policy 1 2				
k. You did not like interacting with respondents 1 □ 2 □	n. Not being able to go back to work on 1 2				
I. Work was finished in your immediate area	Census after working on CCM				
and you did not wish to work in another area 1 2 2	o. Other – <i>Explain</i> 1 □ 2 □				
Go to question 60					
60. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)					
1 ☐ You had earned enough money					
2 ☐ You had another job and it was too burdensome to work the Census job, in addition to another job					
₃☐ You wanted to spend more time at non-work related activities					
⁴ ☐ You did not like the working conditions					
₅☐ You thought the pay was too low to continue					
${\scriptscriptstyle 6}\square$ You did not like the overtime policy					
⁷ ☐ You needed time for family/personal responsibilities					
8☐ You had transportation problems					
9 ☐ You were concerned about the effect this job would have on your benefits (such as TANF, retirement)					
10 ☐ You did not like your supervisor					
11 \(\sum \) You did not like interacting with respondents					
ļ .					
12 Work was finished in your immediate area and you did not wish to work in another area					
If item f is marked in questions 57, 58 or 59, or item 4 is marked in question 60, continue with question 61. Otherwise, go to question 62a.					

62a. I'm going to read you a list of Census Coverage Measurement Person Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during listing . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories -very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

		VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
1.	Using CCM maps to locate your assignment	1	2	3	4	5
2.	Map conducting interviews using the followup questionnaire	1	2	3	4	5
3.	Following the skip patterns	1	2	3	4	5
4.	Dealing with reluctant respondents	1	2	3	4	5

62b. I'm now going to read you another list of Census Coverage Measurement Person Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . .? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy,

	or very easy.)	ŕ				•
	o. 10.y 00.0y.y	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1.	Use the maps locate address		2	3	4	5
2.	Fill out your tim sheet	ne 1	2	3	4	5
3.	Perform the physical tasks such as: walkin climbing stairs, etc.	•	2	3	4	5
4.	Meet your supervisor's go for the number cases complete	of	2	3	4	5
5.	Meet your supervisor's go for the accurac of the cases completed		2	3	4	5
	•					

63. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . .? (Please read each item. Circle one response for each item. If necessary, re-read the response categories -very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor' ability to help yo resolve work-related	S	_	Ü	·	J
problems	1	2	3	4	5
C. Communication between you and your supervisor	d 1	2	3	4	5
d. Your supervisor' knowledge of conducting listing		2	3	4	5
Your supervisor' knowledge of ho to use the maps		2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the listing book		2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worke	;	2	3	4	5
h. Your supervisor's monitoring of you progress in completing your	ır	2	3	4	5
work i. Your daily meeting with your				·	
supervisor j. Your supervisor's granting of	1 S	2	3	4	5
approval for overtime work	1	2	3	4	5

Section 1 – REASONS FO	R TURNOVER - Continued
64a. Now I'm going to ask your opinion about the Census Coverage Measurement Person Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length 64b. About how many hours of classroom training did you receive? (Enter a whole number.)	66c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless
hours of training	67. Approximately how many followup interviews did you complete? (Enter a whole number. Probe if necessary.)
64c.Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)	Number of followup interviews completed
1 ☐ Regular business hours 2 ☐ Evening ———————————————————————————————————	68. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item.
 64d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.) 1 Very easy 2 Somewhat easy 3 Neither easy nor difficult 4 Somewhat difficult 5 Very difficult 65. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Person Followup practice exercises before Census Coverage Measurement Person Followup production work began? (Mark (X) one only.) 	 Mark (X) one only.) a. You had transportation problems b. You had family/personal responsibilities c. You didn't feel prepared to do the job or were afraid you couldn't do it d. You didn't realize what the job would entail e. You had another job offer/You took another job f. You couldn't work the required number of hours g. You didn't like the area you were going to be assigned h. You were concerned about the effect on your benefits (e.g., TANF) i. You did not like the idea of having to be fingerprinted for the job j. Other - Specify
1☐ Too few 2☐ Too many 3☐ About the right number 4☐ Not applicable, did not complete any classroom practice exercise	Skip to page 22 and read the "Thank You" paragraph
66a. Was practice FIELD WORK part of your training? (Mark (X) one only.) 1 Yes 2 No − Go to question 67 3 Don't know/Don't remember − Go to question 67 66b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length	

Section 1 - REASONS FOR TURNOVER - Continued							
69.	While working on Census Coverage Measurement (CCM) Final Housing Unit Followup, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n)? Yes No	73. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because? (Read each item. Mark (X) one box for each					
		item.)					
	a. Interviewer 1 2		Yes No				
	b. Quality Control Interviewer	a. You had earned enough money	1 2				
	c. Crew Leader	b. You had another job and it was too					
	d. Quality Control Crew Leader 1		1 2 2				
	f. Quality Control Crew Leader Assistant 1 2	Totalou don theo	1 2 2				
70	Which of the following statements most closely		1 2				
70.	describes your employment situation with		1 2				
	Census? (Read each response category. Mark (X) only		1 2 2				
	one.)	g. You needed time for family/personal					
	1 ☐ You completed your assignment and were not asked to	responsibilities	1 2				
	perform additional work or were told there was no	h. You had transportation problems	1 2				
	additional work available – Go to question 71	 You were concerned about the effect this job would have on your benefits (such as TANF, 					
	2 ☐ You completed your assignment and turned down		1 2				
	an offer to perform other Census tasks – Go to		1 2 2				
	question 74		1 2				
	3 ☐ You quit before your assignment was completed – Go to question 75	Work was finished in your immediate area					
	4☐ You were asked to leave before your assignment was completed – <i>Go to question 78a</i>	and you did not wish to work in another area	1 2 2				
	5 You left during training – Go to question 80a						
	6☐ You completed training, but quit before doing any	Go to question 76					
71.	additional work – Go to question 80a If you had been asked, would you have continued	74. Which of the following reasons describe	why you				
	with similar work at your same location? (Mark (X) only one.) 1 Yes 2 No	would have turned down an offer to perform tasks for the Census Bureau? Please and "Yes" or "No." Was it because? (Read Mark (X) one box for each item.)	orm other swer				
	3☐ Not sure		Yes No				
	<u> </u>	a. You had earned enough money	1 2				
72	If you had been asked, would you have worked at	b. You had another job and it was too					
12.	other tasks for Census? (Mark (X) only one.)	burdensome to work the Census job, in addition to another job	1 2				
	1 Yes 2 No	 You wanted to spend more time at non-work related activities 	1 2				
	₃ Not sure	d. You did not like the working conditions	1 2 2				
Г	151	_	1 2				
	If both question 71 and question 72 are "No",	f. You did not like the overtime policy	1 2 2				
	continue to question 73. If only question 71 is "Yes" and question 72 is "No", go to question 74.	g. You needed time for family/personal					
	Otherwise, go to question 78a.	responsibilities	1 2				
L		h. You had transportation problems	1 2 🗆				
		 You were concerned about the effect this job would have on your benefits (such as TANF, 					
		retirement)	1 2 .				
		j. You did not like your supervisor	1 2				
		J	1 2				
		Work was finished in your immediate area and you did not wish to work in another area	1□ 1□				
		and you did not wish to work in another area	1 2 📙				
		Go to question 76					
		Go to question 76					

Section 1 - REASONS FOR TURNOVER - Continued						
75. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? <i>Please answer</i>	77. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it? (Read each item. Mark (X) one box for each item.)					
"Yes" or "No." Was it because? (Read each item.	Yes No					
Mark (X) one box for each item.)	a. Working on the weekends 1 2					
Yes No	b. Working in the evenings 1 \(\simeg 2 \square					
a. You had earned enough money 1 ☐ 2 ☐	c. Working on holidays 1 □ 2 □					
b. You had another job and it was too burdensome to work the Census job, in addition to another job	 d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials.) 1 □ 2 □ 					
c. You wanted to spend more time at non-work	e. Working in an unsafe environment (e.g.,					
related activities 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	high crime areas, loose dogs) 1 □ 2 □ f. Trying to find respondents when they are					
e. You thought the pay was too low to continue 1 2	at home					
f. You did not like the overtime policy 1 2	g. Reading and using Census maps 1 2					
g. You needed time for family/personal	h. Working in all types of weather 1 □ 2 □					
responsibilities 1 2 2	i. Filling out your timesheets 1 □ 2 □					
h. You had transportation problems 1 □ 2 □	j. Too much pressure to perform the					
 You were concerned about the effect this job would have on your benefits (such as TANF,	amount of work expected 1 2 k. Your crew leader/crew leader assistant 1 2					
retirement)	I. Changes in performance expectations 1 2					
j. You did not like your supervisor	m. The overtime policy 1 2					
k. You did not like interacting with respondents 1 □ 2 □l. Work was finished in your immediate area	n. Not being able to go back to work on 1 □ 2 □ Census after working on CCM					
and you did not wish to work in another area 1 \(\sigma\) 2	• Other – <i>Explain</i> 1 2					
76. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.) 1 You had earned enough money 2 You had another job and it was too burdensome to work the Census job, in addition to another job 3 You wanted to spend more time at non-work related activities 4 You did not like the working conditions 5 You thought the pay was too low to continue 6 You did not like the overtime policy 7 You needed time for family/personal responsibilities 8 You had transportation problems 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement) 10 You did not like your supervisor 11 You did not like interacting with respondents 12 Work was finished in your immediate area and you did not wish to work in another area If item f is marked in questions 73, 74 or 75, or item 4 is marked in question 76, continue with question 77. Otherwise, go to question 78a.						

78a. I'm going to read you a list of Census Coverage Measurement (CCM) Final Housing Unit Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup...? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

		VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a.	Using the followu questionnaire	p 1	2	3	4	5
b.	Following the skip patterns on the questionnaire	1	2	3	4	5
C.	Resolving possible Group Quarters	1	2	3	4	5

78b. I'm now going to read you another list of Census Coverage Measurement Final Housing Unit Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to...? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

NEITHER

	VERY DIFFICULT	SOMEWHAT DIFFICULT	DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
a. Use the maps in locate address		2	3	4	5
b. Fill out your timesheet	ne 1	2	3	4	5
c. Perform the physical tasks such as: walkir climbing stairs, etc.		2	3	4	5
d. Meet with your supervisor's go for the number cases complete	als of	2	3	4	5
e. Meet your supervisor's go for the accurac of the cases completed		2	3	4	5

79. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with...? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	,	VERY SATISFIED	SOME- WHAT SATISFIED	NEITHER SATISFIED NOR DIS- SATISFIED	SOME- WHAT DIS- SATISFIED	VERY DIS- SATISFIED
a.	The availability of your supervisor	1	2	3	4	5
b.	Your supervisor's ability to help you resolve work-related problems	3 J	2	3	4	5
C.	Communication between you and your supervisor	i 1	2	3	4	5
d.	Your supervisor's knowledge of conducting listing		2	3	4	5
e.	Your supervisor's knowledge of ho to use the maps		2	3	4	5
	Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
	Your supervisor's monitoring of the total number of hours you worked		2	3	4	5
	Your supervisor's monitoring of you progress in completing your work		2	3	4	5
	Your daily meetir with your supervisor	ng 1	2	3	4	5
	Your supervisor's granting of approval for overtime work	1	2	3	4	5

	Section 1 – REASONS FOR TURNOVER – Continued						
	Now I'm going to ask your opinion about the Census Coverage Measurement Final Housing Unit Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length About how many hours of classroom training did	82c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.) 1 Very useful 2 Somewhat useful 3 Neither useful nor useless 4 Somewhat useless 5 Very useless					
	you receive? (Enter a whole number.) hours of training	83. Approximately how many followup cases did you complete? (Enter a whole number. Probe if necessary.)					
80c	. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)	Number of followup cases completed					
	1 ☐ Regular business hours 2 ☐ Evening	84. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.)					
80d	.Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.) 1 Very easy 2 Somewhat easy 3 Neither easy nor difficult 4 Somewhat difficult 5 Very difficult	a. ☐ You had transportation problems b. ☐ You had family/personal responsibilities c. ☐ You didn't feel prepared to do the job or were afraid you couldn't do it d. ☐ You didn't realize what the job would entail e. ☐ You had another job offer/You took another job f. ☐ You couldn't work the required number of hours g. ☐ You didn't like the area you were going to be assigned h. ☐ You were concerned about the effect on your benefits (e.g., TANF)					
81.	Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Final Housing Unit Followup practice exercises before Census Coverage Measurement Final Housing Unit Followup production work began? (Mark (X) one only.) 1 Too few	i. ☐ You did not like the idea of having to be fingerprinted for the job					
	 2 ☐ Too many 3 ☐ About the right number 4 ☐ Not applicable, did not complete any classroom practice exercise 	"Thank You" paragraph Read the following "Thank You" paragraph. Thank You very much for your time. As I said at the beginning of this interview, we estimated					
	I. Was practice FIELD WORK part of your training? (Mark (X) one only.) 1 Yes 2 No − Go to question 83 3 Don't know/Don't remember − Go to question 83 Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.) 1 Too short 2 Too long 3 Right length	that this interview would take about ten minutes. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the: Paperwork Project 0607-0404, U.S. Census Bureau, 4600 Silver Hill Road, AMSD-Room 3K138, Washington, DC 20233. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0404" as the subject. Interviewer: Remember to specify on the front whether or not this was a completed interview.					