

FORM **BC-1294(CCM)**
(4-20-2009)

U.S. DEPARTMENT OF COMMERCE
Economics and Statistics Administration
U.S. CENSUS BUREAU

**CENSUS
COVERAGE MEASUREMENT
EXIT QUESTIONNAIRE
2010 Census**

A. Lister/Interviewer

1. Regional Office/LCO
2. Lister/Interviewer Name
3. Lister/Interviewer Employee ID
4. Lister/Interviewer Home Telephone Number
5. Effective Date of Termination
6. Reason for Termination (*See Section F*)

B. Record of Contact

Date/Time of Contact (1)			Interviewer (2)	Result of Contact (See Section C) (3)	Interview Type (See Section D) (4)	Comments (5)
Date	Start Time	Stop Time				

C. Result of Contact – Use to fill in column 3 above.

1 = Ring, no answer	7 = Spoke with respondent
2 = Line was busy	a = conducted interview
3 = Number was a FAX line	b = reached cell phone – he/she
4 = Telephone disconnected	will call back on land line
5 = Left message on answering machine/ voicemail	c = asked to call back on different
6 = Spoke with someone other than respondent	phone number
a = left message for respondent	d = respondent refused interview
b = respondent not accepting calls	8 = Other – <i>Specify</i>
c = respondent no longer at the number	_____

D. Interview type – Use to fill in Column 4 above.

1 = Completed interview
2 = Partial/Incomplete Interview
3 = Non-Interview, Refusal
4 = Non-Interview, Other

E. If final interview type is Non-interview, Other – please explain reason for noninterview.

F. Reason for Termination – Use to fill item A6 above.

1 = Resignation
2 = Lack of work
3 = Term Expired
4 = Unsatisfactory Performance
5 = Misconduct
6 = Other

Script for Answering Machines/Nonrespondent: Hello, I'm [Your name] from the U.S. Census Bureau in Washington, D.C. I'm calling to talk to [lister's/interviewer's first and last name] to ask a few questions about employment with the Census Bureau. Please call me back at the following toll free number: 1-877-560-7370. Thank you. I look forward to hearing from you.

[Telephone introduction]: Hello, I would like to speak with [Lister's/Interviewer's first and last name]. Hello, I'm _____ from the U.S. Census Bureau in Washington, D.C. We are concerned with the job satisfaction among our 2010 Census Coverage Measurement field staff so we are interviewing a sample of listers/interviewers who have recently left the Census Bureau. I would like to ask you a few questions about why you quit working for the Census Bureau. This information is being collected to determine the reasons for turnover among listers/interviewers, and will be used to develop effective policies and procedures designed to retain listers/interviewers and reduce turnover. Routine uses of this information will be in accordance with the System of Records Notice that applies to this collection of information. The information will be protected from disclosure under the Freedom of Information Act (5 U.S.C. section 552) and the Privacy Act (5 U.S.C. section 552a) to the extent provided by law. This survey is voluntary and will only take about ten minutes. The OMB control number, 0607-0404 expires on 02/29/2012. The Census Bureau may not conduct or sponsor, and a person is not required to respond to, the information collection unless it displays a currently valid OMB control number.

Section 1 - REASONS FOR TURNOVER

1. Which of the following operations did you work on? Please answer "Yes" or "No" after I read each one.

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Census Coverage Measurement (CCM) Independent Listing | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Census Coverage Measurement (CCM) Initial Housing Unit Followup | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Census Coverage Measurement (CCM) Person Interview | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Census Coverage Measurement (CCM) Person Followup | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Census Coverage Measurement (CCM) Final Housing Unit Followup | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

If item **a** is yes, go to question **2**
 If item **b** is yes, go to question **18**
 If item **c** is yes, go to question **34**
 If item **d** is yes, go to question **53**
 If item **e** is yes, go to question **69**

4. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
 2 No
 3 Not sure

5. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
 2 No
 3 Not sure

If both question 4 and question 5 are "No", continue to question 6. If only question 4 is "Yes" and question 5 is "No", go to question 7. Otherwise, go to question 11a.

2. While working on Census Coverage Measurement (CCM) Independent Listing, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a . . . ?

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Lister | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Lister | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

3. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – *Go to question 4*
- 2 You completed your assignment and turned down an offer to perform other Census tasks – *Go to question 7*
- 3 You quit before your assignment was completed – *Go to question 8*
- 4 You were asked to leave before your assignment was complete – *Go to question 11a*
- 5 You left during training – *Go to question 13a*
- 6 You completed training, but quit before doing any work – *Go to question 13a*

6. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 9.

Section 1 – REASONS FOR TURNOVER – Continued

7. Which of the following reasons describe why you turned down (or would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 9.

8. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

9. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You wanted to spend more time at non-work related activities
- 4 You did not like the working conditions
- 5 You thought the pay was too low to continue
- 6 You did not like the overtime policy
- 7 You needed time for family/personal responsibilities
- 8 You had transportation problems
- 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 10 You did not like your supervisor
- 11 You did not like interacting with respondents
- 12 Work was finished in your immediate area and you did not wish to work in another area

It item d is marked in questions 6, 7 or 8, or item 4 is marked in question 9, continue with question 10. Otherwise, go to question 11a.

10. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your timesheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Not being able to go back to work on Census after working on CCM | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 – REASONS FOR TURNOVER – Continued

11a. I'm going to read you a list of Census Coverage Measurement Independent Listing job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during listing . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
1. Using CCM maps to locate your assignment	1	2	3	4	5
2. Map spotting addresses	1	2	3	4	5
3. Listing addresses in the listing book	1	2	3	4	5
4. Listing multi unit addresses	1	2	3	4	5
5. Listing mobile homes	1	2	3	4	5

11b. I'm now going to read you another list of Census Coverage Measurement Independent Listing job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1. Use the maps to locate addresses	1	2	3	4	5
2. Fill out your time sheet	1	2	3	4	5
3. Perform the physical tasks such as: walking, climbing stairs, etc.	1	2	3	4	5
4. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5
5. Meet your supervisor's goals for the accuracy of the cases completed	1	2	3	4	5

12. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . ? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting listing	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meeting with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

13a. Now I'm going to ask your opinion about the Census Coverage Measurement Independent Listing training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

13b. About how many hours of classroom training did you receive? (Enter a whole number.)

_____ hours of training

13c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

13d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

14. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Independent Listing practice exercises before Census Coverage Measurement listing production work began? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise

15a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No – Go to question 16
- 3 Don't know/Don't remember – Go to question 16

15b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

15c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

16. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.)

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job
- j. Other – Specify _____

Skip to page 22 and read the "Thank You" paragraph

17. Approximately how many housing units did you list? (Enter a whole number. Probe if necessary.)

_____ Number of housing units listed

888 Don't remember

Skip to page 22 and read the "Thank You" paragraph

Section 1 – REASONS FOR TURNOVER – Continued

18. While working on Census Coverage Measurement (CCM) Initial Housing Unit Followup, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n) . . . ?

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

19. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – *Go to question 20*
- 2 You completed your assignment and turned down an offer to perform other Census tasks – *Go to question 23*
- 3 You quit before your assignment was completed – *Go to question 24*
- 4 You were asked to leave before your assignment was completed – *Go to question 27a*
- 5 You left during training – *Go to question 29a*
- 6 You completed training, but quit before doing any additional work – *Go to question 29a*

20. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

21. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 20 and question 21 are "No", continue to question 22. If only question 20 is "Yes" and question 21 is "No", go to question 23. Otherwise, go to question 27a.

22. Which of the following reasons describe why you turned down (or would have turned down) an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 25

23. Which of the following reasons describe why you turned down (or would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 25

Section 1 – REASONS FOR TURNOVER – Continued

24. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 25

25. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You wanted to spend more time at non-work related activities
- 4 You did not like the working conditions
- 5 You thought the pay was too low to continue
- 6 You did not like the overtime policy
- 7 You needed time for family/personal responsibilities
- 8 You had transportation problems
- 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 10 You did not like your supervisor
- 11 You did not like interacting with respondents
- 12 Work was finished in your immediate area and you did not wish to work in another area

If item d is marked in questions 22, 23 or 24, or item 4 is marked in question 25, continue with question 26. Otherwise, go to question 27a.

26. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your timesheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Not being able to go back to work on Census after working on CCM | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 – REASONS FOR TURNOVER – Continued

27a. I'm going to read you a list of Census Coverage Measurement (CCM) Initial Housing Unit Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
1. Using CCM maps to locate your assignment	1	2	3	4	5
2. Using the followup questionnaire	1	2	3	4	5
3. Following the skip patterns on the questionnaire	1	2	3	4	5
4. Resolving possible Group Quarters	1	2	3	4	5
5. Adding Map spots to CCM maps	1	2	3	4	5

27b. I'm now going to read you another list of Census Coverage Measurement Initial Housing Unit Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1. Use the maps to locate addresses	1	2	3	4	5
2. Fill out your time sheet	1	2	3	4	5
3. Perform the physical tasks such as: walking, climbing stairs, etc.	1	2	3	4	5
4. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5
5. Meet your supervisor's goals for the accuracy of the cases completed	1	2	3	4	5

28. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . ? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting listing	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meeting with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

29a. Now I'm going to ask your opinion about the Census Coverage Measurement Initial Housing Unit Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

29b. About how many hours of classroom training did you receive? (Enter a whole number.)

_____ hours of training

29c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

29d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

30. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Initial Housing Unit Followup practice exercises before Census Coverage Measurement Housing Unit Followup production work began? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise

31a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No – Go to question 32
- 3 Don't know/Don't remember – Go to question 32

31b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

31c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

32. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.)

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job
- j. Other – Specify _____

Skip to page 22 and read the "Thank You" paragraph

33. Approximately how many housing unit followup cases did you complete? (Enter a whole number. Probe if necessary.)

_____ Number of followup cases completed

888 Don't remember

Skip to page 22 and read the "Thank You" paragraph

Section 1 – REASONS FOR TURNOVER – Continued

34. While working on Census Coverage Measurement (CCM) Person Interview, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n) . . . ?

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

35. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – *Go to question 36*
- 2 You completed your assignment and turned down an offer to perform other Census tasks – *Go to question 39*
- 3 You quit before your assignment was completed – *Go to question 40*
- 4 You were asked to leave before your assignment was completed – *Go to question 43a*
- 5 You left during training – *Go to question 47a*
- 6 You completed training, but quit before doing any additional work – *Go to question 47a*

36. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

37. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 36 and question 37 are "No", continue to question 38. If only question 36 is "Yes" and question 37 is "No", go to question 39. Otherwise, go to question 43a.

38. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like or had difficult using the laptop to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 41

39. Which of the following reasons describe why you turned down (or would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like or had difficult using the laptop to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 41

Section 1 – REASONS FOR TURNOVER – Continued

40. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like or had difficult using the laptop to conduct interviews | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 41

41. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You wanted to spend more time at non-work related activities
- 4 You did not like or had difficult using the laptop to conduct interviews
- 5 You did not like the working conditions
- 6 You thought the pay was too low to continue
- 7 You did not like the overtime policy
- 8 You needed time for family/personal responsibilities
- 9 You had transportation problems
- 10 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 11 You did not like your supervisor
- 12 You did not like interacting with respondents
- 13 Work was finished in your immediate area and you did not wish to work in another area

If item e is marked in questions 38, 39 or 40, or item 5 is marked in question 41, continue with question 42. Otherwise, go to question 43a.

42. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, carrying the laptop and other interviewing materials) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your timesheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Not being able to go back to work on Census after working on CCM | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 – REASONS FOR TURNOVER – Continued

43a. I'm going to read you a list of Census Coverage Measurement Personal Interview job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
1. Using CCM maps to locate your assignment	1	2	3	4	5
2. Using the laptop to manage your assignment	1	2	3	4	5
3. Using the laptop to conduct interviews	1	2	3	4	5
4. Transmit your completed work	1	2	3	4	5
5. Correct addresses	1	2	3	4	5
6. Update the CCM maps	1	2	3	4	5
7. Deal with reluctant respondents	1	2	3	4	5

43b. I'm now going to read you another list of Census Coverage Measurement Personal Interview job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1. Use the maps to locate addresses	1	2	3	4	5
2. Fill out your time sheet	1	2	3	4	5
3. Perform the physical tasks such as: walking, climbing stairs, etc.	1	2	3	4	5
4. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5
5. Meet your supervisor's goals for the accuracy of the cases completed	1	2	3	4	5

44. Which of the following did you dislike about using the laptop? Please answer "Yes" or "No." Was it . . . ? (Read each item. Mark (X) one box for each item.)

	Yes	No
a. Using the laptop to conduct interviews	1 <input type="checkbox"/>	2 <input type="checkbox"/>
b. Trying to juggle the laptop and the other materials needed for interviewing (e.g., privacy notices)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
c. Having to transmit from home	1 <input type="checkbox"/>	2 <input type="checkbox"/>
d. Technical problems with the laptop	1 <input type="checkbox"/>	2 <input type="checkbox"/>

Section 1 – REASONS FOR TURNOVER – Continued

45. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . ? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting interviews using the laptop	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps on the laptop	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the laptop	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meetings with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

46. Now I'm going to ask you about how often you had trouble using the laptop while working. Did you always, often, sometimes, rarely, or never have problems with . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories always, often, sometimes, rarely, or never)

	ALWAYS	OFTEN	SOME-TIMES	RARELY	NEVER
a. Reading the information on the screen due to lighting	1	2	3	4	5
b. Reading the information on the screen due to font size	1	2	3	4	5
c. Reading the information on the screen due to font style	1	2	3	4	5
d. Reading the information on the screen due to the color of the print	1	2	3	4	5
e. The screen going blank too frequently	1	2	3	4	5
f. Hooking up the modem at home	1	2	3	4	5
g. Transmitting from home	1	2	3	4	5
h. Changing the computer battery	1	2	3	4	5
i. Getting locked out of the computer	1	2	3	4	5
j. Computer freezing up	1	2	3	4	5
k. Instrument getting into a loop	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

47a. Now I'm going to ask your opinion about the Census Coverage Measurement Personal Interview training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

47b. About how many hours of classroom training did you receive? (Enter a whole number.)

_____ hours of training

47c. Was your training PRIMARILY during regular business hours or during the evening? (Mark (X) one only.)

- 1 Regular business hours
- 2 Evening

47d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? (Mark (X) one only.)

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

48. How useful were the in-class practice interviews in helping to prepare you to conduct the Census Coverage Measurement Personal Interviews using the laptop? Were they very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless
- 6 Not applicable, did not complete any classroom practice exercises

49. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Personal Interview practice exercises before Census Coverage Measurement Personal Interview production work began? (Mark (X) one only.)

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise

50a. Was practice FIELD WORK part of your training? (Mark (X) one only.)

- 1 Yes
- 2 No – Go to question 51
- 3 Don't know/Don't remember – Go to question 51

50b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long or about right? (Mark (X) one only.)

- 1 Too short
- 2 Too long
- 3 Right length

50c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? (Mark (X) one only.)

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

51. Which of the following most closely describes the main reason why you quit before or right after completing training? (Read each item. Mark (X) one only.)

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job
- j. Other – Specify _____

Skip to page 22 and read the "Thank You" paragraph

52. Approximately how many interviews did you complete? (Enter a whole number. Probe if necessary.)

_____ Number of interviews completed

- 888 Don't remember

Skip to page 22 and read the "Thank You" paragraph

Section 1 – REASONS FOR TURNOVER – Continued

53. While working on Census Coverage Measurement (CCM) Person Followup, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n) . . . ?

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

54. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – Go to question 55
- 2 You completed your assignment and turned down an offer to perform other Census tasks – Go to question 58
- 3 You quit before your assignment was completed – Go to question 59
- 4 You were asked to leave before your assignment was completed – Go to question 62a
- 5 You left during training – Go to question 64a
- 6 You completed training, but quit before doing any additional work – Go to question 64a

55. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

56. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 55 and question 56 are "No", continue to question 57. If only question 55 is "Yes" and question 56 is "No", go to question 58. Otherwise, go to question 62a.

57. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 60

58. Which of the following reasons describe why you turned down (or would have turned down) an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|--|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 60

Section 1 – REASONS FOR TURNOVER – Continued

59. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 60

60. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You wanted to spend more time at non-work related activities
- 4 You did not like the working conditions
- 5 You thought the pay was too low to continue
- 6 You did not like the overtime policy
- 7 You needed time for family/personal responsibilities
- 8 You had transportation problems
- 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 10 You did not like your supervisor
- 11 You did not like interacting with respondents
- 12 Work was finished in your immediate area and you did not wish to work in another area

If item f is marked in questions 57, 58 or 59, or item 4 is marked in question 60, continue with question 61. Otherwise, go to question 62a.

61. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your timesheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Not being able to go back to work on Census after working on CCM | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 – REASONS FOR TURNOVER – Continued

62a. I'm going to read you a list of Census Coverage Measurement Person Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during listing . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
1. Using CCM maps to locate your assignment	1	2	3	4	5
2. Map conducting interviews using the followup questionnaire	1	2	3	4	5
3. Following the skip patterns	1	2	3	4	5
4. Dealing with reluctant respondents	1	2	3	4	5

62b. I'm now going to read you another list of Census Coverage Measurement Person Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
1. Use the maps to locate addresses	1	2	3	4	5
2. Fill out your time sheet	1	2	3	4	5
3. Perform the physical tasks such as: walking, climbing stairs, etc.	1	2	3	4	5
4. Meet your supervisor's goals for the number of cases completed	1	2	3	4	5
5. Meet your supervisor's goals for the accuracy of the cases completed	1	2	3	4	5

63. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . ? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting listing	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meeting with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

64a. Now I'm going to ask your opinion about the Census Coverage Measurement Person Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? *(Mark (X) one only.)*

- 1 Too short
- 2 Too long
- 3 Right length

64b. About how many hours of classroom training did you receive? *(Enter a whole number.)*

_____ hours of training

64c. Was your training PRIMARILY during regular business hours or during the evening? *(Mark (X) one only.)*

- 1 Regular business hours
- 2 Evening

64d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? *(Mark (X) one only.)*

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

65. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Person Followup practice exercises before Census Coverage Measurement Person Followup production work began? *(Mark (X) one only.)*

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise

66a. Was practice FIELD WORK part of your training? *(Mark (X) one only.)*

- 1 Yes
- 2 No – Go to question 67
- 3 Don't know/Don't remember – Go to question 67

66b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? *(Mark (X) one only.)*

- 1 Too short
- 2 Too long
- 3 Right length

66c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? *(Mark (X) one only.)*

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

67. Approximately how many followup interviews did you complete? *(Enter a whole number. Probe if necessary.)*

_____ Number of followup interviews completed

888 Don't remember

68. Which of the following most closely describes the main reason why you quit before or right after completing training? *(Read each item. Mark (X) one only.)*

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job
- j. Other – Specify _____

Skip to page 22 and read the "Thank You" paragraph

Section 1 – REASONS FOR TURNOVER – Continued

69. While working on Census Coverage Measurement (CCM) Final Housing Unit Followup, which of the following jobs were you assigned? Please answer "Yes" or "No" after I read each one. Did you work as a(n) . . . ?

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Quality Control Interviewer | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Quality Control Crew Leader | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Quality Control Crew Leader Assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

70. Which of the following statements most closely describes your employment situation with Census? (Read each response category. Mark (X) only one.)

- 1 You completed your assignment and were not asked to perform additional work or were told there was no additional work available – *Go to question 71*
- 2 You completed your assignment and turned down an offer to perform other Census tasks – *Go to question 74*
- 3 You quit before your assignment was completed – *Go to question 75*
- 4 You were asked to leave before your assignment was completed – *Go to question 78a*
- 5 You left during training – *Go to question 80a*
- 6 You completed training, but quit before doing any additional work – *Go to question 80a*

71. If you had been asked, would you have continued with similar work at your same location? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

72. If you had been asked, would you have worked at other tasks for Census? (Mark (X) only one.)

- 1 Yes
- 2 No
- 3 Not sure

If both question 71 and question 72 are "No", continue to question 73. If only question 71 is "Yes" and question 72 is "No", go to question 74. Otherwise, go to question 78a.

73. Which of the following reasons describe why you would have turned down an offer to continue working for the Census Bureau had you been asked? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 76

74. Which of the following reasons describe why you would have turned down an offer to perform other tasks for the Census Bureau? Please answer "Yes" or "No." Was it because . . . ? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 76

Section 1 – REASONS FOR TURNOVER – Continued

75. Which of the following reasons describe why you quit working for the Census Bureau before your assignment was completed? Please answer "Yes" or "No." Was it because . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. You had earned enough money | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. You had another job and it was too burdensome to work the Census job, in addition to another job | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. You wanted to spend more time at non-work related activities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. You did not like the working conditions | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. You thought the pay was too low to continue | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. You did not like the overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. You needed time for family/personal responsibilities | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. You had transportation problems | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. You were concerned about the effect this job would have on your benefits (such as TANF, retirement) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. You did not like your supervisor | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. You did not like interacting with respondents | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Work was finished in your immediate area and you did not wish to work in another area | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Go to question 76

76. Out of the reasons you just mentioned, which reason is the most important to you? (Read each item. Mark (X) one box for each item.)

- 1 You had earned enough money
- 2 You had another job and it was too burdensome to work the Census job, in addition to another job
- 3 You wanted to spend more time at non-work related activities
- 4 You did not like the working conditions
- 5 You thought the pay was too low to continue
- 6 You did not like the overtime policy
- 7 You needed time for family/personal responsibilities
- 8 You had transportation problems
- 9 You were concerned about the effect this job would have on your benefits (such as TANF, retirement)
- 10 You did not like your supervisor
- 11 You did not like interacting with respondents
- 12 Work was finished in your immediate area and you did not wish to work in another area

If item f is marked in questions 73, 74 or 75, or item 4 is marked in question 76, continue with question 77. Otherwise, go to question 78a.

77. Which of the following working conditions did you dislike? Please answer "Yes" or "No." Was it . . .? (Read each item. Mark (X) one box for each item.)

- | | Yes | No |
|---|----------------------------|----------------------------|
| a. Working on the weekends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| b. Working in the evenings | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| c. Working on holidays | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| d. Performing the job's physical requirements (i.e., walking, climbing stairs, and carrying interviewing materials.) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| e. Working in an unsafe environment (e.g., high crime areas, loose dogs) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| f. Trying to find respondents when they are at home | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| g. Reading and using Census maps | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| h. Working in all types of weather | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| i. Filling out your timesheets | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| j. Too much pressure to perform the amount of work expected | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| k. Your crew leader/crew leader assistant | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| l. Changes in performance expectations | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| m. The overtime policy | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| n. Not being able to go back to work on Census after working on CCM | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |
| o. Other – Explain _____ | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> |

Section 1 – REASONS FOR TURNOVER – Continued

78a. I'm going to read you a list of Census Coverage Measurement (CCM) Final Housing Unit Followup job tasks. As I read each task, tell me how satisfied you were with the guidance and training you received to perform that job task. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with the guidance and training received to help you during initial housing unit followup . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. Using the followup questionnaire	1	2	3	4	5
b. Following the skip patterns on the questionnaire	1	2	3	4	5
c. Resolving possible Group Quarters	1	2	3	4	5

78b. I'm now going to read you another list of Census Coverage Measurement Final Housing Unit Followup job tasks. As I read each job task, please tell me how easy or difficult the task was for you? Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to . . . ? (Read each item. Circle one response for each item. If necessary, re-read the answer categories; very difficult, somewhat difficult, neither difficult nor easy, somewhat easy, or very easy.)

	VERY DIFFICULT	SOMEWHAT DIFFICULT	NEITHER DIFFICULT NOR EASY	SOMEWHAT EASY	VERY EASY
a. Use the maps to locate addresses	1	2	3	4	5
b. Fill out your time sheet	1	2	3	4	5
c. Perform the physical tasks such as: walking, climbing stairs, etc.	1	2	3	4	5
d. Meet with your supervisor's goals for the number of cases completed	1	2	3	4	5
e. Meet your supervisor's goals for the accuracy of the cases completed	1	2	3	4	5

79. The following questions are about your supervisor. Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied with . . . ? (Please read each item. Circle one response for each item. If necessary, re-read the response categories - very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied, or very dissatisfied)

	VERY SATISFIED	SOME-WHAT SATISFIED	NEITHER SATISFIED NOR DIS-SATISFIED	SOME-WHAT DIS-SATISFIED	VERY DIS-SATISFIED
a. The availability of your supervisor	1	2	3	4	5
b. Your supervisor's ability to help you resolve work-related problems	1	2	3	4	5
c. Communication between you and your supervisor	1	2	3	4	5
d. Your supervisor's knowledge of conducting listing	1	2	3	4	5
e. Your supervisor's knowledge of how to use the maps	1	2	3	4	5
f. Your supervisor's monitoring of the accuracy of the information you entered into the listing book	1	2	3	4	5
g. Your supervisor's monitoring of the total number of hours you worked	1	2	3	4	5
h. Your supervisor's monitoring of your progress in completing your work	1	2	3	4	5
i. Your daily meeting with your supervisor	1	2	3	4	5
j. Your supervisor's granting of approval for overtime work	1	2	3	4	5

Section 1 – REASONS FOR TURNOVER – Continued

80a. Now I'm going to ask your opinion about the Census Coverage Measurement Final Housing Unit Followup training you received. Do you think the amount of time allocated for the training was too short, too long, or about right? *(Mark (X) one only.)*

- 1 Too short
- 2 Too long
- 3 Right length

80b. About how many hours of classroom training did you receive? *(Enter a whole number.)*

_____ hours of training

80c. Was your training PRIMARILY during regular business hours or during the evening? *(Mark (X) one only.)*

- 1 Regular business hours
- 2 Evening

80d. Was it very easy, somewhat easy, neither easy nor difficult, somewhat difficult, or very difficult for you to schedule your time so that you could attend the classroom training? *(Mark (X) one only.)*

- 1 Very easy
- 2 Somewhat easy
- 3 Neither easy nor difficult
- 4 Somewhat difficult
- 5 Very difficult

81. Do you think there were too few, too many, or about the right number of opportunities to participate in Census Coverage Measurement Final Housing Unit Followup practice exercises before Census Coverage Measurement Final Housing Unit Followup production work began? *(Mark (X) one only.)*

- 1 Too few
- 2 Too many
- 3 About the right number
- 4 Not applicable, did not complete any classroom practice exercise

82a. Was practice FIELD WORK part of your training? *(Mark (X) one only.)*

- 1 Yes
- 2 No – Go to question 83
- 3 Don't know/Don't remember – Go to question 83

82b. Do you think the amount of time allocated for the practice FIELD WORK portion of training was too short, too long, or about right? *(Mark (X) one only.)*

- 1 Too short
- 2 Too long
- 3 Right length

82c. How useful was the practice FIELD WORK portion of training? Was it very useful, somewhat useful, neither useful nor useless, somewhat useless, or very useless? *(Mark (X) one only.)*

- 1 Very useful
- 2 Somewhat useful
- 3 Neither useful nor useless
- 4 Somewhat useless
- 5 Very useless

83. Approximately how many followup cases did you complete? *(Enter a whole number. Probe if necessary.)*

_____ Number of followup cases completed

888 Don't remember

84. Which of the following most closely describes the main reason why you quit before or right after completing training? *(Read each item. Mark (X) one only.)*

- a. You had transportation problems
- b. You had family/personal responsibilities
- c. You didn't feel prepared to do the job or were afraid you couldn't do it
- d. You didn't realize what the job would entail
- e. You had another job offer/You took another job
- f. You couldn't work the required number of hours
- g. You didn't like the area you were going to be assigned
- h. You were concerned about the effect on your benefits (e.g., TANF)
- i. You did not like the idea of having to be fingerprinted for the job
- j. Other – Specify _____

"Thank You" paragraph

Read the following "Thank You" paragraph.

Thank You very much for your time. As I said at the beginning of this interview, we estimated that this interview would take about ten minutes. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the:

Paperwork Project 0607-0404, U.S. Census Bureau, 4600 Silver Hill Road, AMSD-Room 3K138, Washington, DC 20233. You may e-mail comments to Paperwork@census.gov; use "Paperwork Project 0607-0404 " as the subject.

Interviewer: Remember to specify on the front whether or not this was a completed interview.