ATTACHMENT O

2009 NAMCS Physician Induction Interview form

NOTICE - Public reporting burden of this collection of information is estimated to average 35 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road, MS E-11, Atlanta, GA 30333, ATTN: PRA (0920-0234).

Assurance of Confidentiality - All information which would permit identification of an individual, a practice, or an establishment will be held confidential, will be used for statistical purposes only by NCHS staff, contractors, and agents only when required and with necessary controls, and will not be disclosed or released to other persons without the consent of the individual or establishment in accordance with section 308(d) of the Public Health Service Act (42 USC 242m) and the Confidential Information Protection and Statistical Efficiency Act (PL-107-347).

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1.	Physic	an's add	ress:					FC (1	ORM NAI 1-12-2008)	MCS-1				
	RECORD ON CONTROL CARD								U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU ACTING AS DATA COLLECTION AGENT FOR THE NATIONAL CENTER FOR HEALTH STATISTICS CENTERS FOR DISEASE CONTROL AND PREVENTION NATIONAL AMBULATORY MEDICAL CARE SURVEY 2009 PANEL					
2.	Physicia	n's telep	hone	and FAX nu	umbers	(Area code and num	ber)	**						
	Office	Telepho	ne	RECORD	ON	CONTROL CARD	Office	Tele	ephone	RECORD ON CONTROL CARD				
	1	FAX		RECORE	ON (CONTROL CARD	2	F	-AX	RECORD ON CONTROL CARD				
3. F	rogress	s Record	ł							*/				
Activity					Date Completed	FR Code			Notes					
Tel	ephone	Screen	er											
Ind	uction I	nterview												
Pat	tient Re	cord For	ms (Completed		8								
Fin	al Dispo	sition ar	nd St	ummary										
					S	ection I – TELEPH	IONE SC	CRE	ENER					
4. F		of teleph Date	one	calls Time					Results					
1		Date		Time					nesulis					
2														
3														
4					F	RECOR	RD		OI	V				
5														
6				C	· U	NTRO	JL	(A	KU				
7			\perp											
8														

FR INSTRUCTION	
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If interview is with a CHC provider, start with Section II on page 7, but remember to complete the office hours on page 5. If CHC provider refuses to complete the survey, obtain answers to item 13 in Section I, on page 6.

5a.	Has the	physician	moved	out of	the	United	States'	2
	₁ Yes	- SKIP to	CHEC	KITEN	1A	on page	e 6	

o□ No

b. Is the physician retired or deceased?

1 Yes - SKIP to CHECK ITEM A on page 6

2 No

6. Introduction

Hello, Dr. . . . , I am (Your name). I'm calling for the Centers for Disease Control and Prevention regarding their study of ambulatory care. You should have received a letter from the Director of the National Center for Health Statistics, explaining the study. (Pause) You've probably also received a letter from the Census Bureau. We are acting as data collection agents for the study.

IF DOCTOR DOES NOT REMEMBER NCHS LETTER: THE LETTER STATES:

The Centers for Disease Control and Prevention's National Center for Health Statistics (NCHS) is conducting the National Ambulatory Medical Care Survey (NAMCS). This annual study, which has been in the field since 1973, collects information about the large portion of ambulatory care provided by physicians and mid-level providers throughout the United States. Research utilizing the NAMCS helps to inform physicians, health care researchers, and policy makers about the changing characteristics of ambulatory health care in this country. The information that will be requested includes data about the patient visit (e.g., demographics, diagnoses, services, and treatments), physician practice characteristics (e.g., practice type), and the use of electronic medical records.

Many organizations and leaders in the health care community, including those providing the enclosed letter of endorsement, have expressed their support and join me in urging your participation in this meaningful study. You will be asked to complete a one-page questionnaire on a sample of about 30 patient encounters during a randomly assigned one-week reporting period. Additionally, there is a short interview (approximately 35 minutes) with you about the nature of your practice. Participation is voluntary. The following are some key points about the survey:

- Data collection for the NAMCS is authorized by Section 306 of the Public Health Service Act (Title 42, U.S. Code, 242k).
- All information collected will be held in the strictest confidence according to Section 308(d) of the Public Health Service Act (42, U.S. Code, 242m(d)) and the Confidential Information Protection and Statistical Efficiency Act (Title 5 of PL 107-347). This information will be used for statistical purposes only. No patient names, social security numbers, or addresses are collected.
- This study conforms to the Privacy Rule as mandated by HIPAA, because disclosure of patient data is permitted for public health purposes, and the NCHS Research Ethics Review Board has approved NAMCS.
- U.S. Census Bureau employees, who administer the study, have taken an oath to abide by Title 13, U.S. Code, Section 9, which requires them to keep all information about your practice and patients confidential.

A representative of the Census Bureau, acting as our agent, will be calling you to schedule an appointment regarding the details of your participation. If you have any questions regarding your participation, please call a NAMCS representative at (800) 392-2862. Additional information on the survey may be obtained by visiting the NAMCS participant Web site at www.cdc.gov/namcs. We greatly appreciate your cooperation.

Page 2 FORM NAMCS-1 (11-12-2008)

Section I – TELEPHON	E SCREENER - Continued
7. Specialty a. Your specialty is	1 □ Yes – <i>SKIP to item 8</i> 2 □ No
	(Name of specialty) Code Refer to the NAMCS-21, pages 3 and 4 for codes. the basis of specialty. Complete
	have the physician fill out PRFs if 1 Patient care 2 Research 3 Teaching 4 Administration 5 Something else – Specify
9a. Do you directly care for any ambulatory patients in your work?	1 ☐ Yes – SKIP to item 9c 2 ☐ No – does not give direct care [9b PROBE] 3 ☐ No longer in practice – SKIP to item 11 on page 4
b. PROBE: We include as ambulatory patients, any patients coming to see you for personal health services who are not currently on the premises. Does your work include any such individuals?	1 Yes, cares for ambulatory patients 2 No, does not give direct care – Determine reason, then read item 11 on page 4
C. Are you employed by the Federal Government or do you work in a hospital emergency or outpatient department?	l 1 ☐ Yes 2 ☐ No − <i>SKIP to item 10a on page 4</i>
d. In addition to working in any of these settings, do you also see any ambulatory patients?	1 ☐ Yes 2 ☐ No - SKIP to item 11 on page 4 If "Yes" to item 9d, all of the following questions are concerned with the private patients.
NOTES	

	Section I – TELEPHONE	SCREENER - Continued
10a.	We have your address as (Read address shown in item 1). Is that the correct address for your office?	1 ☐ Yes – <i>SKIP to item 12</i> 2 ☐ No, incorrect address – <i>Ask item 10b</i>
b.	What is the (correct) address and telephone	Number and street
	number of your office?	RECORD ON CONTROL CARD
		City RECORD ON CONTROL CARD SKIP to
		State ZIP Code item 12
		RECORD ON CONTROL CARD
		Telephone (Area code and number)
		RECORD ON CONTROL CARD
11.	Thank you, Dr, but I believe that since you patients/practice any longer), our questions wappreciate your time and interest. (Go to Check	vould not be appropriate for you. I
12.	I would like to arrange an appointment with y the study. It will take about 30 minutes. What Friday,(last Friday before the assign	would be a good time for you, before
	Weekday Month	Day Year Time
		I a.m.
		p.m.
	Verify office location, if appropriate:	000000000000
	RECORD ON	N CONTROL CARD
	□ Physician refused to participate –Go to the top of pag	ge 6.
	Thank you, Dr I'll see you then. (Go to Che	eck Item A on the bottom of page 6.)
NOTE	S	

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Section I - TELEPHONE SCREENER - Continued

FR, PLEASE READ BEFORE CONTINUING FR Instruction – If you have made it to this point, it appears the physician will be cooperative. Please remember to show the physician the Data Use Agreement and remind them they need to keep this document for six years. If the physician or their staff are unwilling to complete the Patient Record forms themselves and request you to abstract the information, please remember that an Accounting Document must be placed in each of the medical records from which information has been abstracted. This document must also be kept for six years. If necessary, please show the physician the IRB approval.

PROVIDER'S OFFICE SCHEDULE

FR				
INST	RU	CT	10	N

Please complete the office schedule for the week the provider is in sample.

	Monday Tuesday		Wednesday	Thursday	Friday	Saturday	Sunday	
A.M.								
P.M.								
Office No.								

NOTES			

Section I - TELEPHONE SCREENER - Continued

FR, PLEASE READ BEFORE CONTINUING FR Instruction – COMPLETE QUESTIONS BELOW FOR ALL IN-SCOPE PHYSICIANS WHO HAVE REFUSED TO PARTICIPATE.

	short qu	iate that you choose not to participate in lestions about your practice so we can ma nresponding physicians.								
13a.		many different office locations do ambulatory patients?	Number of office locations							
	you NO confere	ical year, about how many weeks do I see ambulatory patients (e.g., nces, vacations, etc.)?	Number of weeks If > 26 weeks, If = 0, SKIP to a If 1 to 26 week SKIP to item 15	item 13d. s,						
c.	You typ	ically see patients fewer than half ks in each year. Is that correct?	1 □ Yes – SKIP to item 13e. 2 □ No – Please explain ⊋	SKIP to item 13e						
	the yea	ically see patients all 52 weeks of r. Is that correct?	1 □ Yes 2 □ No – Please explain _▼							
e.	how ma	your last normal week of practice, ny patient visits did you have at all ocations?	Number of patient visits							
f.	how ma	your last normal week of practice, iny hours of direct patient care did vide? Direct patient care includes: Seeing patients,	Number of weekly hours							
		n tests, preparing for and performing procedures, providing other related patient proces.								
g.	ambula	office location where you see the most tory patients:	Number of physicians							
	(1) Hov	w many physicians are associated with ?	If number of oth is 0, SKIP to ite							
		his a single- or multi-specialty group ctice?	1 ☐ Multi-specialty practice 2 ☐ Single-specialty practice							
	(3) Are	you a full- or part-owner, employee, or ndependent contractor?	1 ☐ Owner – Automatically mark " physician group" in item 13g(2 ☐ Employee 3 ☐ Contractor	Physician or 4)						
		o owns the practice? FER TO FLASHCARD B.	1 ☐ Physician or physician group 2 ☐ HMO 3 ☐ Community Health Center 4 ☐ Medical/Academic health cent 5 ☐ Other hospital 6 ☐ Other health care corporation 7 ☐ Other – Specify ☐	er						
CHEC	Final outcome of screening Appointment MADE or Physician unavailable during reporting period –Go to Section II, page 7									

	Section II - INDUCTION INTERVIEW									
Befo	re we begin, I would like to give you a little background a	about this study.								
in the	Systematic information about the characteristics and problems of the people who consult providers in their offices is essential for medical researchers, educators, and others who are concerned with medical education, manpower needs, and the changing nature of health care delivery.									
close	In response to the demand for this information, the Centers for Disease Control and Prevention, in close consultation with representatives of the medical profession, developed the National Ambulatory Medical Care Survey.									
cons	Your part in the study is very simple, carefully designed, and should not take much of your time. It consists of your participation during a specified 7-day period. During that time, you would supply a minimal amount of information about patients you see.									
The a	Now, before we get to the actual procedures, I have some questions to ask you about your practice. The answers you give will be used only for classification and analysis. Of course, ALL information you provide for this study will be held in strict confidence.									
14a.	Overall, at how many office locations do you see ambulatory patients?	Number of locations ⊋								
b.	In a typical year, about how many weeks do you	Number of weeks _₹								
	NOT see any ambulatory patients (e.g., conferences, vacations, etc.)?	If > 26 weeks ask item 14c. If = 0, SKIP to item 14d. If 1 to 26 weeks, SKIP to item 15a.								
c.	You typically see patients fewer than half the weeks	1 ☐ Yes - SKIP to item 15a								
	in each year. Is that correct?	2 □ No - Please explain ⊋ SKIP to item 15a								
d.	You typically see patients all 52 weeks of the year. Is that correct?	1 □ Yes 2 □ No – Please explain ⊋								
15a.	This study will be concerned with the AMBULATORY patients you will see in your office(s) during the week of Monday,									
	through Sunday,									
	Are you likely to see any ambulatory patients in your office(s) during that week?	1 ☐ Yes –SKIP to item 16a on page 8								
	(For allergists, family practitioners, etc. – if routine care such as allergy shots, blood pressure checks, and so forth will be provided by staff in physician's absence, mark "Yes.")	20140								
b.	Why is that? Record verbatim.									
C.	Since it's very important that we include any ambulator office during that week, I'll leave forms with you – just is with your office just before (Starting date) to make sure, as detail then. Give the doctor the folio and enter the folio number on page 17. The	n case your plans change. I'll check back nd if necessary I can explain them in								

FR, PLEASE READ BEFORE CONTINUING FR Instruction – Even if the physician is not available during the reporting week, continue with item 16a on page 8.

	Section II - INDUCTION INTERVIEW - Continued																	
16b. Give FLASHCARD A (p. 15 Flashcard Booklet) and ask Looking at thi list, choose ALL of the type(s) of settings that describe each location where you work. For each location mark all setting types the apply. For each location, also mark the appropriate "scope" status. If any even numbered settings are marked, then mark location as out-of-scope. 7-day reporting period Monday,									ach s that any pe.									
	are normally seen.																20	Luit
Office No.	Office locations (Enter street address)							FLA		Circl CAR	e D nur	nber					In- scope	Out-of- scope
1	RECORD ON CONTROL CARD	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	1	2
2	RECORD ON CONTROL CARD	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	1	2
3	RECORD ON CONTROL CARD	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	1	2
4	RECORD ON CONTROL CARD	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	1	2
(1) (1) (1) (1)	FLASHCARD A (1) Private solo or group practice (3) Freestanding clinic/urgicenter (not part of a hospital outpatient department) (5) Community Health Center (e.g., Federally funded clinics or 'look alike' clinics) (7) Mental health center (9) Non-federal Government clinic (e.g., state, county, city, maternal and child health, etc.) (11) Family planning clinic (including Planned Parenthood) (13) Health maintenance organization or other prepaid practice (e.g., Kaiser Permanente) (14) Laser vision surgery (15) Faculty Practice Plan																	
d.	Are there other office locations of the partients, even though your office of the partients where you your 7-day reporting period,	u wi	ill r	ot b	see	eei	y d ng	urir pat	ien	ts d	r Iurin	<u> </u>				to item to Ched	n 16d ok Item E	3
	you have during your last we KITEMB 1 All locations liste	ek o	6a a	rac are (tice out-	e at	cope	ese	loc Rea	d CL	OSII	VG S	TATE			r of vis	its	
CLOS	2 □ All/Some location ING EMENT Thank you, Dr, you We appreciate your tin	r pra	octi	ce i	s n	ot w	vith	in t	he	sco	pe of	this			s III ar	nd IV on	pages 1	9–21.)

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	Section II - INDUCTION INTERVIEW - Continued										
A	sk item 17a ONCE to obtain total for ALL in-scope locations.	27	- 60								
17a.	During the week of Monday, through \$	Sunday,	Hown	nany day	/s						
do you expect to see any ambulatory patients? (Only include days at in-scope locations.)											
	NOTE NON PARTICIPATING DUVERGIANCE II				_						
	NOTE - NON-PARTICIPATING PHYSICIANS: If refusal (Final=3) or unavailable (Final=4), enter the number days in a normal week.		Estimate of Days -	d Numbe	er →						
	Enter street name or town of in-scope location(s).			10.00000 000							
	NOTE: Keep the location numbers the same as the office numbers	mbers in item 16a.	Office location No.								
	RECORD ON CONTROL	CARD	#1	#2	#3	#4					
				"-	""						
b.	During your last normal week of practice, approximately how many office visit encounters did you have at each office location? NOTE: If physician is in group practice, only	Number of visits									
	include the visits to sampled physician.										
c.	During the week of Monday, through										
	Sunday, do you expect to have about the same number of visits as you saw during	Yes	1 🗆	1 🗆	1 🗆	1 🗆					
	your last normal week in each office taking into account time off, holidays, and conferences?	No	2 🗆	2 🗆	2 🗆	2 🗆					
	NOTE: Mark (X) response. If answer is "Yes", transcribe the number in 17b to 17d for that office location. If answer is "No" then ASK item 17d for that office location.										
d.	Approximately how many ambulatory visits do you expect to have at this office location?	Number of visits									
e.	Tally of estimated number of visits	North an of cities	2000								
	NOTE: To obtain the total number of estimated visits, add the estimate for each office location in 17d.	Number of visits	7								
	Now, I'm going to ask about your practice at	Office Location	#1	#2	#3	#4					
	(in-scope location).	Solo	1 🗆	1 🗆	10	1 🗆					
18a.	Do you have a solo practice, or are you associated with other physicians in a		lf Solo, Sl		m 18d.						
	partnership, in a group practice, or in some other way (at this/that in-scope location)?	Nonsolo	2 🗆	2 🗌	2 🗌	2 🗌					
b.	How many physicians are associated with you (at this/that in-scope location)?	How many ———	→								
c.	Is this a single- or multi-specialty (group) practice (at this/that in-scope location)?	Multi	1	1 🗆	1 🗆	1 🗆					
	price of the and and in occidentally	Single	2	2 🗆	2 🗆	2					
			1								

	Section II - INDUCTION	INTERVIEW - Cor	tinued			
18d.	How many mid-level providers (i.e., nurse	Office Location	#1	#2	#3	#4
	practitioners, physician assistants, and nurse midwives) are associated with you (at this/that in-scope location)?	How many ——				
	Are you a full- or part-owner, employee, or an independent contractor (at this/that in-scope location)? If "Owner" is marked then automatically mark "Physician or physician group" in item 18f.	Owner	1 2 3	1	1 2 3 3	1
	Give FLASHCARD B (p.16 Flashcard Booklet) and ask: Who owns the practice (at this/that in-scope location)?	Physician or physician group	1 1 2 3 1 3 1 4 1 5 1 6 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1	1	1
g.	Do you see patients in the office during the evening or on weekends?		1 Yes 2 No 3 DK	1 Yes 2 No 3 DK	1 Yes 2 No 3 DK	1 Yes 2 No 3 DK
	What is your Federal Tax ID at each office location?		RECO	RD ON C	ONTROL	CARD
	During your last normal week of practice, how many hours of direct patient care did you provide? NOTE – Direct patient care includes: Seeing patients, reviewing tests, preparing for and performing surgery/procedures, providing other related patient care services.	134000000	er of y hours			
b.	During your last normal week of practice, about how many encounters of the following type did you make with patients: (1) Nursing home visits					
	(2) Other home visits					
	(4) Telephone consults	_				
	(5) Internet/e-mail consults	ALL remaining questio	ons for the	_0		
	in-scope location/practi	ce with the most visits				
20.	Does your practice submit claims electronically (Electronic billing)?	1 Yes, all electro 2 Yes, part pape 3 No 4 Don't know		lectronic		
20.	Does your practice submit claims electronically (Electronic billing)?	1 ☐ Yes, all electro 2 ☐ Yes, part pape 3 ☐ No	onic	lectronic		

NOTES

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Section II - INDUCTION INTERVI	EW – Contin	ued			
21a. Does your practice use ELECTRONIC MEDICAL OR HEALTH RECORDS (EMR/EHR) (not including billing records)? FR NOTE - Complete question 21b regardless of answer to 21a	2 3	1 ☐ Yes, all electronic 2 ☐ Yes, part paper and part electronic 3 ☐ No 4 ☐ Unknown			
b. Does your practice have a computerized system for -	Yes	No	Unknown	Turned off	
(1) Patient demographic information?	10	2 🗆	3 🗆 🗆	4 🗆 🗆	
If Yes, ask - (a) Does this include patient problem lists?	1 🗆	2 🗆	3 🗆	4 🗆	
(2) Orders for prescriptions?	_1	2 🗆	3 🗆	4 🗆 🗆	
If Yes, ask – (a) Are there warnings of drug interactions or contraindications provided?	10	2 🗆	3 🗆	4 🗆	
(b) Are prescriptions sent electronically to the pharmacy?	1 🗆	2 🗆	3 🗌	4 🗆	
(3) Orders for tests?	10	2 🗆	3 🗆 🗆	4 🗆 🗆	
If Yes, ask - (a) Are orders sent electronically?	1 🗆	2 🗆	3 🗆	4 🗆	
(4) Viewing Lab results?	1 🗆	2 🗆	3 🗆	4 🗆	
If Yes, ask - (a) Are out of range levels highlighted?	1 🗆	2 🗌	3 🗌	4 🗌	
(5) Viewing Imaging results?	10	2 🗆	3 🗆 🗆	4 🗆	
If Yes, ask - (a) Are electronic images returned?	10	2 🗆	3 🗆	4 🗆	
(6) Clinical notes?	10	2 🗆	3 🗆	4 🗆	
If Yes, ask - (a) Do they include medical history and follow up notes?	10	2 🗌	3 🗌	4 🗆	
(7) Reminders for guideline-based interventions and/or screening tests?	1 -	2 🗆	3 🗆	4 🗆	
(8) Public health reporting?	10	2 🗆	3 🗆	4 🗆	
If Yes, ask - (a) Are notifiable diseases sent electronically?	1	2 🗆	3 🗆	4 🗆	
22. Are there any of the above features of your system that you do NOT use or have turned off?	10	Yes – Please :	specify ₇		
	2 1	FR NOTE - Ir column, any co No Unknown			
23. Are there plans for installing a new EMR/EHR system or replacing the current system within the next 3 years?					
If practice does not use electronic medical or he	Ith records,	SKIP item 24	and 25.		
24. What year did you buy or last upgrade your EMR/EHR system?		Year	r 1 □ Unk	nown	
25. Is your EMR/EHR system certified by the "Certification Commission for Healthcare Information Technology" (CCHIT)?	1 2 1				

	Section II - INDUCTION INTERVIE	W - Continued
	Give FLASHCARD C (p. 17 Flashcard Booklet) and ask items 26–29 ONCE for ALL in-scope locations.	
	I would like to ask a few questions about your practice revenue and contracts with managed care plans.	
26a.	Roughly, what percent of your patient care revenue comes from –	Percent of patient care revenue ⊋
	(1) Medicare?	%
	(2) Medicaid?	%
	(3) Private insurance?	%
	(4) Patient payments?	%
	(5) Other? -(including charity, research, CHAMPUS, VA, etc.)	%
		FR NOTE - Categories should sum close to 100%. Do not leave blank or use dash to indicate 0 percent, include value.
b.	Roughly, how many managed care contracts does this practice have such as HMOs, PPOs, IPAs, and point-of-service plans?	1 ☐ None - SKIP to item 27 2 ☐ Less than 3
	If necessary read: Managed care includes any type of group health plan using financial incentives or specific controls to encourage utilization of specific providers associated with the plan.	3 □ 3 to 10 4 □ More than 10
	FR NOTE - Include Medicare managed care and Medicaid managed care, but not traditional Medicare and Medicaid. Include any private insurance managed care plans. Be sure the response is about contracts and not patients.	
	Include all the different plans an insurance provider may have and for which the physician has a contract. For example, the physician may have a contract for each of the plans Aetna may offer: a PPO, IPA, and point-of-service plan. This would equal 3 contracts, not 1 contract. It may be necessary to obtain information from the billing office of the practice.	
c.	Roughly, what percentage of the patient care	D
	revenue received by this practice comes from (these) managed care contracts?	Percent of revenue from managed care 7
		%
		Edit

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	Section II - INDUCTION INTERVIE	W - Co	ntinued		
27.	Give FLASHCARD D (p.18 Flashcard Booklet) and ask:			of patient	care
	Roughly, what percent of your patient care revenue comes from each of the following methods of payment?		revenue		
	(1) Usual, customary and reasonable fee-for-service?			%	
	(2) Discounted fee for service?			%	
	(3) Capitation?			%	
	(4) Case rates (e.g., package pricing/episode of care)?			%	
	(5) Other?	to 10	0%. Do r		es should sum close blank or use dash to
28a.	Are you currently accepting "new" patients into your practice(s) (at in-scope locations)?	2		SKIP to ite know – Sh	em 29 KIP to item 29
b.	From those "new" patients, which of the following types of payment do you accept (at in-scope locations)?				
	(1) Private insurance –				
	(a) Capitated?	1	Yes	2 No	3 ☐ Don't know
	(b) Non-capitated?	1	Yes	2 ☐ No	3 ☐ Don't know
	(2) Medicare?	1	Yes	2 No	3 ☐ Don't know
	(3) Medicaid?	1	Yes	2 No	3 ☐ Don't know
	(4) Workers compensation?	1	Yes	2 No	3 ☐ Don't know
	(5) Self-pay?	1	Yes	2 No	3 ☐ Don't know
	(6) No charge?	1	Yes	2 No	3 ☐ Don't know
29a.	Roughly, what percent of your daily visits are same day appointments?			%	
b.	Does your practice set time aside for same day appointments?	1	Yes	2 No	₃ ☐ Don't know
c.	On average, about how long does it take to get an appointment for a routine medical exam?	2 3 4 5 6	Do no	reeks reeks nonths nore month at provide real exams	
NOT	ES				
1					

	Section II - INDUCTION IN	TERVIEW - Continued
30a.	Item 30 should only be asked of GFP, IM, PD, OB/GYN, physicians and all providers at community health centers. Otherwise SKIP to item 31. Does your practice currently recommend the Human Papillomavirus (HPV) vaccine?	1 □ Yes – <i>SKIP to item 30c</i> 2 □ No – <i>Go to item 30b</i>
b.	Does your practice plan on recommending the HPV vaccine?	1 ☐ Yes – Go to item 30c 2 ☐ No – SKIP to item 30e
c.	Which HPV vaccine does your practice recommend using?	1 ☐ Gardasil (quadrivalent vaccine) 2 ☐ Cervarix (bivalent vaccine) 3 ☐ Both 4 ☐ Don't know
d.	What age group(s) does your practice recommend patients get the HPV vaccine? Mark (X) all that apply.	1 ☐ Females 9–12 years of age 2 ☐ Females 13–26 years of age 3 ☐ Females 27 years of age and older 4 ☐ Males 9–12 years of age 5 ☐ Males 13–26 years of age 6 ☐ Males 27 years of age and older
e.	Give FLASHCARD E (p.19 Flashcard Booklet) and ask: Please indicate the reason(s) why your practice does NOT plan on recommending the HPV vaccine. Mark (X) all that apply.	Not a large proportion of recommended age group in my practice Concern that it encourages sexual promiscuity Not wanting to convince parents/patients to accept vaccine Awkwardness of conversation that HPV is sexually transmitted Concern about safety of the vaccine Concern about failure of vaccine to prevent all cervical cancer Concern about thiomersal in vaccine Concern about decreased efficiacy in a population that has been exposed to HPV (i.e., sexually active) Concern that the office schedule is too crowded to accommodate additional visits Insurance reimbursement issues Up-front costs to purchase vaccine Concern regarding the storage and administration protocol of vaccine Other - Specify Other - O
31.	Ask of all physicians/providers Do you offer any type of cervical cancer screening?	1 Yes - Leave a NAMCS-CCS only if physician's speciality is GFP, IM, OB/GYN or provider works at a community health center. Please specify e-mail address 2 No 3 Don't know
CHEC	KITEM C Is provider part of the community health cent 1 ☐ Yes – Ask item 32 2 ☐ No – SKIP to FR INSTRUCTION on page	

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Section II - INDUCTION INTERVIE	W - Continued
32. Provider demographics -	
a. What is your year of birth?	1 9
b. What is your sex?	1 ☐ Male 2 ☐ Female
C. What is your ethnicity?	1 Hispanic or Latino 2 Not Hispanic or Latino
d. What is your race? Mark (X) one or more.	1 White 2 Black/African-American 3 Asian 4 Native Hawaiian/Other Pacific Islander 5 American Indian/Alaska Native
Give FLASHCARD F (p.20 Flashcard Booklet) and ask: What is your highest medical degree?	1
f. What is your primary specialty?	Name of specialty Code
g. What is your secondary specialty?	Name of specialty Code
h. What is your primary board certification?	Board certification
What is your secondary board certification?	Board certification
J. What year did you graduate medical school?	Year
K. Did you graduate from a foreign medical school?	1 □ Yes 1 2 □ No
FR INSTRUCTION If physician unavailable during reporting per	riod, SKIP to item 34b on page 18.
33a. During the period Monday, through	1 ☐ Yes 2 ☐ No - Go to page 16
Sunday, will ANYONE be available to help you fill out the patient record forms for this study (at in-scope locations)?	FR NOTE – Explain to the physician that you would like to review some of the questions found on the patient record form.
NOTES	

Section II - INDUCTION INTERVIEW - Continued

33b. Who will be helping you at each location? (Below enter the location and person's name and position.)
NOTE: Keep the location numbers the same as the office numbers in item 16a.

Office No.	Location (Enter street name)	Name	Position
1	RECOR	D ON CONTROL C	A <i>RD</i>
2	RECOR	D ON CONTROL C	ARD
3	RECOR	D ON CONTROL C	ARD
4	RECOR	D ON CONTROL C	ARD

FR NOTE – Explain to the physician and to anyone helping the physician that you would like to review some of the questions found on the Patient Record form. Go to page 17.

Visit Sampling

To select a sample of patient visits, the physician's office will need to know where to start sampling (Start With) and how to select subsequent patient visits (Take Every).

To determine Take Every (**TE**) and Start With (**SW**) numbers follow these instructions. Read down the "Estimated visits for week" column to the line that corresponds to the total entry in **ITEM 17e**. Then, read across the "Days physician will see patients that week" line to the column that corresponds to the entry in **ITEM 17a**. Circle the appropriate number. This number is the physician's Take Every number for all office locations. Then transcribe this number below, and onto the front of the folio, and to the Patient Visit Worksheet if it is used.

TAKE EVERY NUMBER								
Estimated Visits for Week	Days physician will see patients that week							
Estimated visits for week	1	2	3	4	5	6	7	
0-12	1	1	1	i 1	1	1	1	
13-24	2	1	1	1	1	1	1	
25–39	3	2	1	1	1	1	1	
40-44	4	2	2	1	1	1	1	
45-49	4	2	2	2	2	2	2	
50-64	5		2	2	2	2	2	
65–74	10	3	2	2	2	2	2	
75–89	10	4	3	2	2	2	2	
90-104	10	4	3	3	3	3	3	
105-114	10	5	3	3	3	3	3	
115-129	10	5	4	3	3	3	3	
130-134	15	10	4	3	3	3	3	
135-154	15	10	4	4	4	4	4	
155-174	15	10	5	4	4	4	4	
175–194	15	10	5	5	5	5	5	
195–209	20	10	10	5	5	5	5	
210-219	20	10	10	10	5	5	5	
220-254	20	10	10	10	10	10	10	
255-319	25	15	10	10	10	10	10	
320-364	30	15	10	10	10	10	10	
365+	30	30	30	30	30	30	30	

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Take Every Number

Section II - INDUCTION INTERVIEW - Continued

START WITH NUMBER

To determine the Start With (SW) number read down the "If Take Every Number is" column and find the Take Every Number. The number to the right is the Start With Number. Transcribe this number onto line at the right, and to the front of the folio, and to the Patient Visit Worksheet if it is used.

If the Take Every Number is:	Then the Start With Number is:
1	6
2	
3	
4	
5	
10	6) ()
15	
20	8
25	** **
30	·

Start With Number

Office number	Edit	Folio Number	OFFICE USE ONLY Number of PRFs completed
1			
2			
3			
4			
Additional folio for Office #			

INSTRUCTIONS

GIVE THE PHYSICIAN A FOLIO AND A COPY OF THE SAMPLE PATIENT RECORD FORM (NAMCS-73), AND EXPLAIN HOW TO COMPLETE THE FORMS.

Cover the following points -

- (1) Who to list/who not to list on the Patient Visit Worksheet found in the back of the NAMCS-26
 - · List every ambulatory patient visit to all in-scope locations during the reporting period.
 - INCLUDE patients the physician doesn't see but who receive care from an assistant, nurse, nurse practitioner, physician assistant, etc.
 - EXCLUDE patients who do not seek care or services (e.g., they come to pay a bill or leave a specimen).
 - . EXCLUDE telephone contacts with patients.
- (2) Show doctor instruction card in folio pocket and go over Patient Record item by item, paying particular attention to —

Item 2, Injury/Poisoning/Adverse Effect – If any part of this visit was related to an injury or poisoning or adverse effect of medical or surgical care or an adverse effect of medicinal drug, then mark the appropriate box. If this visit was not related to any of these, then mark the last option, "None of the above."

Item 3, Reason for Visit - To be recorded in patient's own words. We want the patient's own complaint here, not the physician's diagnosis. If the patient has no complaint, the physician should enter the reason for the visit.

Section II - INDUCTION INTERVIEW - Continued

INSTRUCTIONS - Continued

Items 5a(1), Provider's Primary Diagnosis for this Visit – Can be tentative or provisional or expressed as a problem. Physician should not record "Rule Out" diagnosis (R.O.). Enter any other diagnosis related to the visit (e.g., depression, obesity, asthma, etc.) in items 5a(2) and 5a(3).

Items 5b, Chronic Disease Checklist - Mark all chronic diseases that the patient has, regardless of entry in item 5a. This item supplements the diagnoses reported in item 5a. If none of the conditions listed apply, then mark "None of the above."

Item 6, Vital Signs – When possible, record specific values for the 4 vital signs. For height and weight, enter the value on the line next to the type or measurement system used. If height was not measured at this visit and patient is 21 years of age or over, enter the most recent height recorded.

Item 8, Health Education - Mark all services ordered or provided at this visit.

Item 9, Non-Medication Treatment - Mark and/or list all non-medical treatment including surgical or non-surgical procedures ordered or provided at this visit.

Item 10, List medication/immunization names – Record up to 8 medications that were ordered, supplied, administered or told to continue at the visit. Include Rx and OTC medications, immunizations, allergy shots, anesthetics, chemotherapy, and dietary supplements. Use SPECIFIC BRAND OR GENERIC DRUG NAMES as entered on prescription or medical records. Do NOT enter broad drug classes such as "pain medication." Record if the medication/immunization was new or continued.

Item 12, Visit Disposition – "No show Left without being seen" should only be marked in those cases when the patient was scheduled to see the sampled physician/CHC provider and the PRF was completed ahead of time, but for one of the two reasons the visit did not take place. Optimally, visits that fall into these categories should not be sampled.

Item 13, Time Spent with Provider – Best estimate of time spent in face-to-face contact with the patient and the sampled provider. The answer may be zero (0), if the patient was attended entirely by a registered nurse or technician and did not see the sampled physician/CHC provider.

- (3) Explain to the provider, where appropriate, that the receptionist, nurse, or assistant can list patients on the Patient Visit Worksheet as they enter the office. They may also complete items 1–4 on the Patient Record form.
- (4) Instruct provider to enter number of patients seen and number of PRF's completed on front of folio at the end of each day.

34a. CLOSING STATEMENT

Thank you for your	r time and cooperation Dr I will call you on
Monday,	to see if (everything is all right/your plans have changed).
If you have any qu	estions (Hand doctor your business card) please feel free to call me. My
telenhone number	is also written in the folio

FR INSTRUCTIONS

If applicable, complete Sections III through V before returning completed materials to office.

34b. CLOSING STATEMENT

Thank you for your time and cooperation Dr.... The information you provided will improve the accuracy of the NAMCS in describing office-based patient care in the United States.

FR INSTRUCTIONS

Complete Sections III through IV before returning completed materials to office

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	Section III - N	IONINTERVIEW
35.	What is the reason the provider did not participate in this study? Explanations for noninterview codes 6 and 11 – • Temporarily not practicing –Refers to duration of 3 months or more • Unavailable during reporting period –Absence must be for duration of LESS than 3 months	1 ☐ Refused/Breakoff −SKIP to item 37a 2 ☐ Non-office based 3 ☐ Sees no ambulatory patients 4 ☐ Retired
36.	Check all that apply to describe provider's practice or medical activities which define him/her as ineligible or out-of-scope.	1 ☐ Federally employed 2 ☐ Radiology, anesthesiology or pathology specialist 3 ☐ Administrator 4 ☐ Work in institutional setting 5 ☐ Work in hospital emergency department or outpatient department 6 ☐ Work in industrial setting 7 ☐ Other – Specify ▼
37a.	At what point in the interview did the refusal/break-off occur? (Mark (X) one.)	During telephone screening During induction interview After induction but prior to assigned reporting days After eminder call During assigned reporting days or mid-week calls At follow-up contact
b.	By whom? (Mark (X) one.)	1 ☐ Sampled provider 2 ☐ Sampled provider through nurse 3 ☐ Nurse/Secretary 4 ☐ Receptionist 5 ☐ Office manager/Administrator 6 ☐ Other office staff — Specify ☐
C.	What reason was given? (Verbatim)	
d.	Date refusal/breakoff was reported to supervisor	Month Day Year
e.	Conversion attempt result	1 ☐ No conversion attempt 2 ☐ Sampled provider refused page 21 3 ☐ Sampled provider agreed to see Field Representative – Complete Section II

38. Why is provider unavailable or not in practice?	1		· Continued			
		_			Sk	(IP to
	į) ite pa	m 40 on ge 21
					•	
39a. What is the provider's new address?	Numb	er and st				
				ON CONTROL CAI	RD	
	City,	State, ZIP		ON CONTROL CAI	RD	
	Telep		RECORD O	N CONTROL CAR	RD	
b. Name of Field Representative	RO		PSU	Date transferred		Continue with item
		REC	ORD ON C	ONTROL CARD		40 on page 21
NOTES	<u>i</u>		<u> </u>	I		

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	Section IV - DISPOSITION	ON AND SU	MMARY	
40. FINAL DISPOSITION		41. CASE	SUMMARY	
(a) Eligible physician/pro □ Completed Patient			nber of patient visits ng reporting week	
2 ☐ Out-of-scope (Item: codes 2, 3, 4, 5, 6, 8, g☐ Refused-Breakoff code 1)	9, or 10) (Item 35, End of Interview -Make certain	rep	nber of days during orting week on which ients were seen	
reporting period (It	4 Unavailable during reporting period (Item 35,		nber of patient record ns completed	
code 11) 5 Moved out of PSU (Item 35, code 12-final) 6 Can't locate (Item 35 code 7)			NOTE - For items 41(1) see FR instruction belo	
(b) Unused CHC NAMCS-	1			
7 ☐ Less than 3 provid	ers sampled			
8 ☐ Parent CHC Out-of	**************************************			
9 Parent CHC Refuse	ed to participate			
12.12.101				
(C) Transfer cases				
Moved out of PSU code 12 -pending)	(Item 35,			
0.00.00.00.00.00.00.00.00.00.00.00.00.0	Edit	Edit		
FR, PLEASE READ BEFORE CONTINUING EXTREME or not partic Folio cover. practice or of 40, then ex Items 17e	ELY IMPORTANT! This cou cipated. This information may Only inIcude visits to sample clinic. I have been been been been been been been be	nt is to include be obtained fr d provider and Record forms on below. record explana	patient visits during reporting we any days the provider may have om either the office staff or from I, NOT the total number of visits completed is less than 20 or gration of why items 17e and 41(1) ase which may help to understa	ve skipped the PRF to entire eater than
later date.	and any other information re	garding this ca	ase which may help to understa	ind it at a
42. Final disposition for Cervice	cal Cancer Screening Su	pplement (C	ccs)	
(a) Physician/Provider Eligible f	or the CCS			
1 ☐ Completed 2 ☐ Refused 3 ☐ Does not perform s	creening			
(b) Other	creening			
The state of the s	is ineligible for the CCS vider or a physician GFP, IM, OB/GYN.)			
5 ☐ Other – Speaify (e.g.,	unable to locate)			
				Edit

Section V - PATIENT RECORD FORM CHECK			
CHECK ITEM D 1. Who answered the questions in the Physician Induction Intervious Mark (X) all that apply.	ew?		
1 ☐ Sampled provider 3 ☐ Other - Specify ⊋ 2 ☐ Office staff			
2. Who completed the Patient Record forms? Mark (X) all that apply.			
1 ☐ Sampled provider 4 ☐ Other − Specify ⊋ 2 ☐ Office staff			
3 ☐ FR – abstraction			
3. Did the sampled provider accept the Data Use Agreement? 1 ☐ Yes			
2 No			
4. If the FR abstracted the PRFs, were the Accounting Documents plac used for abstraction?	ed in each of the r	medical records	
1 □ Yes 2 □ No – <i>Explain _p</i>			
5. Did sampled provider (or staff) request to see the IRB approval?			
1 ☐ Yes 2 ☐ No			
43. Verify that all items on the Patient Record form check list have been answered. DO	Mark (X) when completed		
NOT call the sampled provider regarding missing information on Patient Record form unless instructed by your supervisor or the FR Manual.	Field Representative check list	Office check list (b)	
a. Check for missing Patient Record forms (e.g., if the last completed Patient Record is number 1500051, do you have 1500001 through 1500050). List missing Patient Record forms in Section VI. Part I of chart.	(a)	(0)	
b. Item 1a – Date of visit recorded on each Patient Record form – If missing, complete 1 and 2 below.			
(1) Determine date of visit by referring to Patient Record forms immediately before and after. For example, if 1550087 through 1550092 are dated "1/12/2009" and the date on 1550088 is missing, enter "1/12/2009" in item 1a.			
(2) If the exact date of the patient visit cannot be determined, estimate the date and enter "EST" next to the entry.			
C. Items 1-13 -Verify that each of these items has been answered on the Patient Record form. List missing information in Section VI, Part 3 of chart on page 24.			
d. Check the sample provider's office schedule against the dates on the Patient Record forms for survey week days with no completed Patient Record forms. Do the dates on the Patient Record forms include every day during the survey week that the sample provider's office scheduled appointments?			
Yes No -List missing days in Section VI, Part 2 of chart on page 24.			
NOTES			

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	Sec	tion VI – N	IISSING IN	IFORMATI	ON CHAR	T			
Part 1 — Missing Patient Record Forms	44a	Enter 7-dig	it Patient Re	ecord numbe	er(s) for miss	sing form	ns.		
Record Forms									
			No.			-			
	b.	Contact pr	ovider regar	ding missing	g forms. Ent	er result	s of missi	ng forms	
			nformation on nformation n		– Explain w	hy 🗾			
						(tell			
									4
									-[]
	-								-
	-								-
	Not	reported					Will mlay	oioion's	
Part 2 — Missing Days or Blocks of Time	1400		-			missing data?		Number of	
List day(s) and blocks of time	Day(s	Blocks of time	Reason						patients seen
not reported, and check with the provider's office for the	(a)	(b)		(c)		+	Yes	d) No	(e)
reason. (If patients were seen during day(s)/hours not	1								
reported, arrange to obtain missing data. If not possible		-				- 1			
to obtain missing data, ask for the number of	-	10	10			- 1			
patients seen during day(s)/hours not reported.)									
day(s/mours not reported.)									
	8								7
NOTES									
NOTES									
NOTES									
NOTES									

Part 3 — Missing Patient Record Form Items (1–13)		Patient Reco	num	em ber(s)			Comments (c)		
List missing items, and refer to the FR manual for									
to the FR manual for guidelines on retrieving	,								
missing information.									
45. Was provider/office ☐ Yes	ce staff cont	acted for any	reason du	ring the	editing proces	ss?			
46. For all Final = 1 c	ases, transf	er information	n from fron	t of Patie	ent Record Fo	lio.			
		FROM				то			
		Month Day			Month Day				
WEEK OF -				Ш					
		1							
SURVEY WEEK		Mon.	Tues.	Wed	. Thur.	Fri.	Sat.	Sun.	Total
Complete a Patient Record for patient	Number of patient								
SW	visits								
and		i							
every TE	Number of	}							
patient thereafter.	records completed								
NOTES				<u> </u>					

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