

**SUBMISSION OF INFORMATION COLLECTION**  
**UNDER GENERIC CLEARANCES**

**DATE OF REQUEST:** 03/04/2011

**SUB AGENCY (I/C):** National Library of Medicine

**TITLE:** Customer Satisfaction Survey for Host Institutions

**GENERIC CLEARANCE UNDER OMB#** 0925-0476    **EXP. DATE:** 06/30/2012

**ABSTRACT:**

The Common Fund Early Independence Award (EIA) program is requesting input from the scientific community to help identify crucial needs, gaps, and barriers in the application and review process. The questions are intended to assess satisfaction levels with various components of the program, and the responses are expected to reveal gaps and highlight opportunities for enhancement. The information collected will increase our understanding of the levels of community satisfaction with each EIA component, which will aid in identifying specific, achievable goals to enhance the program. Stakeholder input is vital to address unique challenges for the program. The proposed questions will generate knowledge, which will be used to improve the program and the development of future initiatives.

**TOTAL ANNUAL BURDEN APPROVED:** 3,600

**BURDEN USED TO DATE:** 0000

**BURDEN THIS REQUEST:** 20.25 hrs

**IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?**

YES     NO     N/A

**OBLIGATION TO RESPOND:**

VOLUNTARY

REQUIRED TO OBTAIN OR RETAIN BENEFITS

MANDATORY

**HOW WILL THIS SURVEY BE OFFERED?**

WEB SITE

TELEPHONE INTERVIEW

MAIL RESPONSE

IN PERSON INTERVIEW

OTHER: \_\_\_\_\_

**CONTACT INFORMATION:**

NAME: Ravi Basavappa

TELEPHONE NUMBER: (301) 435-7204

EMAIL ADDRESS: basavapr@od.nih.gov