

SUBMISSION OF INFORMATION COLLECTION
UNDER GENERIC CLEARANCES

DATE OF REQUEST: 03/19/2012

SUB AGENCY (I/C): National Library of Medicine

TITLE: Customer Satisfaction Survey for Applicants

GENERIC CLEARANCE UNDER OMB# 0925-0476 **EXP. DATE:** 06/30/2012

ABSTRACT:

The Common Fund Early Independence Award (EIA) program is requesting input from the scientific community to help identify crucial needs, gaps, and barriers in the application and review process. The questions are intended to assess satisfaction levels with various components of the program, and the responses are expected to reveal gaps and highlight opportunities for enhancement. The information collected will increase our understanding of the levels of community satisfaction with each EIA component, which will aid in identifying specific, achievable goals to enhance the program. Applicants' input is vital to address unique challenges for the program. The proposed questions will generate knowledge, which will be used to improve the program and the development of future initiatives.

TOTAL ANNUAL BURDEN APPROVED: 3,600

BURDEN USED TO DATE: 167.5

BURDEN THIS REQUEST: 37.5 h

IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?

YES NO X N/A

OBLIGATION TO RESPOND:

X VOLUNTARY

 REQUIRED TO OBTAIN OR RETAIN BENEFITS

 MANDATORY

HOW WILL THIS SURVEY BE OFFERED?

X WEB SITE

 TELEPHONE INTERVIEW

 MAIL RESPONSE

 IN PERSON INTERVIEW

 OTHER: _____

CONTACT INFORMATION:

NAME: Ravi Basavappa

TELEPHONE NUMBER: (301) 435-7204

EMAIL ADDRESS: basavapr@od.nih.gov