

## **SAMPLE OF PREVIOUSLY APPROVED SURVEY INSTRUMENT**

OMB #: 0925-0476  
Exp. Date: 07/31/2009

### **Assessment of user experience with Asian American Health web portal as a professional resource:**

#### **Are you a professional working with American Asian populations? Does your work involve sharing health-related information?**

If so, we need your help to make improvements to the Asian Americans Health portal developed by the Specialized Information Services, US National Library of Medicine. Please consider participating in our brief survey about professional's' experience with the portal.

The survey is anonymous - we will not ask your name or collect any identifying information. Depending on your answers, the survey will consist of up to 14 questions; completing the survey takes approximately 15 minutes.

We appreciate your time and assistance to our project!

*Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0476). Do not return the completed form to this address.*

### **Survey questions**

1. My professional role is best described as (select one):
  - Health care provider working with Asian Americans
  - Medical librarian or information specialist
  - Public health professional
  - Social work professionals

- Other (please specify): (Fill in the blank)

2. Which Asian languages do you speak (select all that apply):

- Burmese
- Cambodian/Khmer
- Chinese
- Filipino/Tagalog
- Gujarati
- Hindi
- Hmong
- Indonesian
- Japanese
- Karen
- Korean
- Laotian
- Malaysian
- Thai
- Turkish
- Vietnamese
- Other (Fill in the blank)

3. How familiar were you with this Web site prior to the survey (select one)?

- Never heard of it
- Heard of it, but never used it
- Used it occasionally
- Used it frequently

4. How useful do you think Asian American Health will be to the following groups  
(Select one answer per group)?

	Very useful	Useful	Somewhat Useful	Not at all
Health care providers working with Asian Americans				
Asian Americans consumers				
Medical librarians and information specialists				
Public health professionals				
Social work professionals				
Other (please specify): (Fill in the blank)				

>For “Somewhat useful” and “Not at all” answer>

5a. Help us improve this site for **health care providers working with Asian Americans**.

Check all that apply.

- Topics included not useful for this group
- Types of documents and links included not useful for this group
- Content is too technical for this group
- Content is too basic for this group
- Too many gaps in the coverage for this group
- Information organization not appropriate for this group
- No English descriptions for materials in Asian languages
- Any other comments specific to this group? (free text field)

5b. Help us improve this site for **Asian Americans consumers**.

Check all that apply.

- Topics included not useful for this group
- Types of documents and links included not useful for this group
- Content is too technical for this group
- Content is too basic for this group
- Too many gaps in the coverage for this group
- Information organization not appropriate for this group
- Any other comments specific to this group? (free text field)

5c. Help us improve this site for **Medical librarians and information specialists**.

Check all that apply.

- Topics included not useful for this group
- Types of documents and links included not useful for this group
- Content is too technical for this group
- Content is too basic for this group
- Too many gaps in the coverage for this group
- Information organization not appropriate for this group
- No English description for materials in Asian languages
- Any other comments specific to this group? (free text field)

5e. Help us improve this site for **Public health professionals**.

Check all that apply.

- Topics included not useful for this group
- Types of documents and links included not useful for this group
- Content is too technical for this group
- Content is too basic for this group

Too many gaps in the coverage for this group  
Information organization not appropriate for this group  
No English descriptions for materials in Asian languages  
Any other comments specific to this group? (free text field)

5f. Help us improve this site for **Social work professionals**.

Check all that apply.

Topics included not useful for this group  
Types of documents and links included not useful for this group  
Content is too technical for this group  
Content is too basic for this group  
Too many gaps in the coverage for this group  
Information organization not appropriate for this group  
No English descriptions for materials in Asian languages  
Any other comments specific to this group? (free text field)

>End For “Somewhat useful” and “Not at all” questions >

6. What health topics are missing that you feel should be included (please specify)? (Fill in the blank)

7. Currently we have the following Asian Languages on our site :

- Burmese
- Cambodian/Khmer
- Chinese
- Filipino/Tagalog
- Gujarati
- Hindi
- Hmong
- Indonesian
- Japanese
- Karen
- Korean
- Laotian
- Malaysian
- Thai
- Turkish
- Vietnamese

What others do you think we should add? (please specify)? (Fill in the blank)

8. Six languages are under the heading “South Asian (Asian Indian)” in the Materials in Asian Languages section: Burmese, Gujarati, Hindi, Indonesian, Karen, Malaysian, Turkish.. How appropriate do you think this “South Asian (Asian Indian)” heading is?

Very appropriate	Appropriate	Somewhat appropriate	Not at all appropriate	Not sure
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Please explain your answer: (Fill in the blank)

9. Tell us what you think about this site's look-and-feel

	Like	It is Ok	Dislike
Color scheme			
Graphics			
Page layout			
Font style			
Font size			
Overall appearance			

10. Please share with us any additional comments or suggestions you have for Asian American Health. (Fill in the blank)