


**U.S. DEPARTMENT OF LABOR**  
**Bureau of Labor Statistics Concurrence of Customer Satisfaction Surveys Employing**  
**Statistical Methods**

<b>TO: Bonnie Naradzay</b>	<b>DATE:</b> <u>06 / 16 / 2009</u>	<b>FAX:</b> - -
<b>FROM: John Eltinge</b>	<b>PHONE</b> <u>202 - 691 - 7404</u>	
<b>ACTION:</b> Approved.		
<b>TITLE OF SURVEY OR EVALUATION</b> Unemployment Insurance (UI) Benefit Accuracy Measurement (BAM) program		
<b>CLEARANCE</b> <input checked="" type="checkbox"/> <b>Approved</b> <input type="checkbox"/> <b>Disapproved (See comments below)</b>  <input type="checkbox"/> <b>Approved with caveats (See comments below)</b>		
<b>COMMENTS</b> <b>Think! Privacy Act</b> <b>(Insert additional pages as needed)</b>		
<b>(Attach sheet if additional space is necessary)</b>		
<b>Disclaimer:</b> BLS is approving only the statistical methodology as presented in the written documentation, and not necessarily passing judgment on the questionnaire itself nor on the necessity to conduct the collection of information.		
<b>SIGNATURE OF BLS REVIEWER</b> 		<b>DATE</b> <u>06 / 16 / 2009</u>