MOVE! Weight Management Program for Veterans

Survey of Patient Experiences

Point of Contact:

Leila C. Kahwati, MD MPH Deputy Chief Consultant for Preventive Medicine

National Center for Health Promotion and Disease Prevention Office of Patient Care Services Veterans Health Administration (919)383-7874 Ext 251

Leila.Kahwati@va.gov

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Thank you for agreeing to complete this survey about your experience with the MOVE! Weight Management Program for Veterans. We are interested in learning about your honest experiences with the treatment you received, whatever they may be. There are no right or wrong answers.

We realize that you may have received MOVE! Weight Management care at more than one VA location. However, it is important that you answer the questions in this survey based on your experience <u>overall</u>.

Most of the questions on this survey are about your experience during treatment, your physical activity or diet choices. You are free to skip any questions you do not want to answer, but we hope you will answer them all because we believe they are all important. Your answers will help us make MOVE! more effective and helpful for those in the future.

If you have not received MOVE! Weight Management treatment at a VA medical center or clinic and believe that you may have received this survey in error, please check this box and return the survey in the enclosed envelope.

Instructions:

For each question on the survey check the box or circle the number that best describes your experience. There are some questions, however, where you can check multiple boxes to tell us about your experience.

For items with a box, mark your selection(s) like this: \square

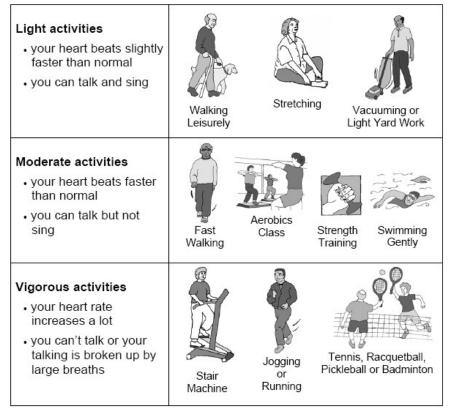
For items that ask you to circle a number, mark your selection like this:



The first section of this survey asks about your current physical activity, eating habits, health, and neighborhood environment.

Physical Activities are activities where you move and increase your heart rate above its resting rate, whether you do them for pleasure, work, or transportation. The following questions ask about the amount and intensity of physical activity you usually do.

Examples of physical activity intensity levels:



1. How physically active are you? (Check one box for each statement)

	Does this a describ	
	Yes	No
a) I rarely or never do physical activities.		
b) I do some light or moderate physical activities, but not every week.		
c) I do some light physical activity every week.		
d) I do moderate physical activities every week, but less than 30 minutes a day or 5 days per week.		
e) I do vigorous physical activities every week, but less than 20 minutes a day or 3 days a week.		
f) I do 30 minutes or more a day of moderate physical activities, 5 or more days a week.		
g) I do 20 minutes or more a day of vigorous physical activities, 3 or more days a week.		
 h) I do activities to increase muscle strength, such as lifting weights or calisthenics, once a week or more. 		
i) I do activities to improve flexibility , such as stretching or yoga, once a week or more.		

2. Circle the number of times in <u>one week</u> you typically ...

		Number of Times in One Week							
 a) Eat restaurant or fast food (for example, Chili's, McDonalds, Burger King, etc). 	0	1	2	3	4	5	6	7	>7
b) Eat breakfast in the morning.	0	1	2	3	4	5	6	7	>7
c) Skip meals	0	1	2	3	4	5	6	7	>7

3. Circle the number of times in one day you typically eat or drink...

	Number of Times in One Day								
 a) Juice drinks (for example, orange juice, apple juice, Sunny Delight, Hi-C, Juicy Juice). 	0	1	2	3	4	5	6	7	>7
 b) Cans or bottles of non-diet soda pop (for example, Coke, Pepsi, Sprite). 	0	1	2	3	4	5	6	7	>7
 c) Vegetables (for example, broccoli, spinach, greens, salad, etc). 	0	1	2	3	4	5	6	7	>7
 d) Fruit (for example, an apple, an orange, a hand full of grapes, etc). 	0	1	2	3	4	5	6	7	>7

4. How often do you...... (Check one box for each statement)

	Less than 1 time per month	About 1-2 times/month	About 1-2 times/week	Daily
a) Weigh yourself on a scale?				
b) Keep track of what you eat and drink in a journal or log?				
c) Keep track of your physical activity in a journal or log?				

5. Tell us about your surroundings. (Check one box for each statement)

	Not at all	Slightly	Quite	Extremely
 a) Rate your neighborhood as a pleasant place to be physically active. 				
b) How safe from crime do you feel while you are walking in your neighborhood?				
	Strongly disagree	Disagree	Agree	Strongly agree
c) There are many destinations within walking distance from my home.				
d) There are sidewalks on most streets in my community.				
e) A large selection of affordable fruits and vegetables is available in my neighborhood.				
f) A large selection of affordable low-calorie products is available in my neighborhood.				

 6. For me, lack of access to adequate food shopping is: (Check one box) A very serious problem A somewhat serious problem A minor problem Not really a problem 7. In general, would you say your health is: Excellent Very good 		
Good Fair		
Poor		
-	Days	Don't know
8. Now, thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health NOT good?	Days	Don't know
illness and injury, for how many days during the past 30 days was your	-	Don't know

The second section of this survey asks about your experiences with weight management (MOVE!) treatment.

11. When I received weight management (MOVE!) treatment, I was: (Check one box for each statement)

	Almost never	Generally not	Sometimes	Most of the time	Almost always
 a) Satisfied that my weight management care was well organized. 					
 b) Helped to set specific goals to change my eating habits. 					
 c) Helped to set specific goals to increase my physical activity. 					
d) Asked for my ideas to make a weight management treatment plan.					
 e) Helped to make a weight management treatment plan that I could do in my daily life. 					
f) Provided with easy to understand instructions to help manage my weight.					
g) Treated with respect.					
h) Satisfied with the changes I made in my weight.					

12. I used the following as part of my weight management (MOVE!) treatment plan: (Check one box for each statement)

	Never	Rarely	Sometimes	Often	Almost always
a) A pedometer to track my steps					
b) MOVE! Patient Handouts (Information Sheets)					
c) MOVE! Internet Web Site					

13. When I received weight management (MOVE!) treatment......(Check one box for each statement)

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
a) Staff helped me keep track of the progress I made towards my personal goals.						
b) Staff listened and responded to my cultural experiences, interests, and concerns.						
c) The clinic waiting areas, exam rooms, and group treatment rooms had comfortable furniture that I could sit or lie on.						
 Weight management treatment was provided in clinic areas that were sufficiently private. 						
 e) Weight management treatment was provided at times and days that were convenient for me. 						
f) Weight management treatment was provided at a location that was convenient for me.						
 g) Friends or family assisted me in shopping for healthy foods. 						
h) Friends or family helped me prepare healthy meals.						
i) Friends or family helped me be physically active.						
 j) Friends or family encouraged me to eat healthy or stay physically active. 						

No, I have already achieved my weight loss goals or have completed the treatment program at my facility --> skip to question 16

No, I am no longer participating in weight management (MOVE!) treatment.

15. Please indicate the main reason why you are no longer participating in weight management treatment. While there may be more than one reason, we are interested in the MAIN reason why you are no longer participating. (Check one box)

- I was not getting the kind of help or support that I needed.
- I did not feel comfortable participating.
- Treatment was not offered at a convenient time for me.
- Treatment was not offered at a convenient location for me.
- Transportation to get to treatment was limited or too expensive
- I have too much pain.
- I have too many other health problems.
- I have too many other responsibilities (for example work or family obligations).
- I lost my interest or motivation to participate.
- Other.

16. Did you have any expenses related to weight management treatment in the VA that you paid for yourself? (Check one box)

- Yes No
- I don't know

17. In the last two years, did you use a weight management treatment program outside of the VA? (Examples include Weight Watchers, Jenny Craig, Nutrisystem, TOPS, private medical provider or a community-based program). (Check one box)

	Yes	5		
	No	\rightarrow	skip	to
_				

question 19 I don't know \rightarrow skip to question 19

18. If you answered "Yes" to the above question, please indicate the MAIN reason you used a weight management treatment program outside of the VA. (Check one box)

- More convenient than the treatment available at the VA.
- Better support for my specific needs than treatment available at the VA.
- Better weight loss results than what I was achieving with treatment available at the VA .
- I was able to do these programs with someone else (like a friend or family member), which I can't do at the VA.
 - I tried an outside VA program before participating in VA weight management treatment.
- Other.

19. How likely are you to use the following for weight management (MOVE!) treatment? (Check one box for each statement)

	Very Unlikely	Somewhat Unlikely	Somewhat Likely	Very Likely	l don't know
a) Group clinic-based care with other patients receiving similar treatment					
b) Individual clinic-based care					
c). Telephone-based care					
d) Internet-based care					
e) Care delivered through home messaging devices that are connected to your home telephone					
f) Care delivered through messages sent to your cell phone					

Lastly, please tell us about yourself so that we can better understand your experiences and preferences.

20. What is the highest level of education you have completed? (Check one box)

Less than high school graduate	
High school graduate	
Some college, vocational or technical school	
College graduate of 4 year school	
Post college	

21. What is your ethnicity? (Check one box)

- Not Hispanic or Latino
- Hispanic or Latino

22. What is your race? (Check one or more boxes to indicate what you consider yourself to be.)

- White
- Black or African American
- American Indian or Alaska Native
- Asian
- Native Hawaiian or other Pacific Islander
- Other

23. What is your marital status? (Check one box)

Married

- Living as married (living with fiancé, boyfriend or girlfriend but not married)
- Separated or Divorced
- Widowed
- Single, never married, and not living as married

24. Do you have internet access at home? (Check one box)

No

- Yes → Check the type of internet access you have at home (Check one box)
 - High speed (cable modem, DSL, T-1 line, satellite)
 - Dial-up
 - Unknown

25. Do you have internet access at work? (Check one box)

- No No
- Not applicable

26. Please choose the box that best describes how much you agree with each of the following statements. (Check one box for each statement)

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
a) I regularly use computers.						
b) I am comfortable using computers.						
 c) I am comfortable using a cellular/mobile phone for text messaging. 						