



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
VHA National Center for Health Promotion and Disease Prevention (NCP)
Office of Patient Care Services
3022 Croasdaile Drive, Suite 200
Durham, NC 27705

In Reply Refer To: MOVE!
Survey

<<SurveyID>>
<<FirstName>> <<LastName>>
<<Address1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>

Dear <<Salutation>> <<LastName>>

The Veterans Health Administration (VHA) wants to give you the best healthcare possible, and we need your help. As a Veteran who has received care through the MOVE! Weight Management Program, only you can tell us how we are serving you and in what ways we can serve you better. The VHA has partnered with Synovate, a well-known survey firm, to conduct an important research study to better understand your experiences with the MOVE! Program. This study was approved by the Durham VA Medical Center's Institutional Review Board on X/X/XXXX *<<to be completed once final approval is obtained>>*.

Enclosed you will find a survey that asks you about your experiences with the MOVE! Weight Management Program. Completion of the survey is voluntary; you are not required to complete it and your eligibility for VA benefits will not be affected if you choose not to complete it. However, we do hope you will complete and return the survey because your answers will help us improve the MOVE! Program for you and other Veterans in the future. For your convenience, we have enclosed a pre-addressed, pre-paid postage envelope for you to return the completed survey.

The survey form does not contain your name or your Social Security Number to ensure that your survey responses remain confidential. The number that appears on your survey is used only for tracking those who return the survey so that we do not send you a duplicate survey. Your survey answers will be combined with answers from other Veterans in all reports that result from this survey. No individual Veteran taking part in the survey will be identified to their medical facility or to any member of their VA health care team.

We look forward to hearing from you and thank you in advance for helping us to improve the MOVE! Weight Management Program.

Sincerely,

MOVE! Weight Management Program Survey Team

