

Attachment H

Telephone Follow-up to Customer/Partner Survey

Hello.

My name is Lea Ayers LaFave, and I am calling to follow up on the program evaluation of the Centers for Public Health Preparedness (CPHP) program that we recently sent to you [via link by email, or by mail].

You have been identified as having a key role in your organization's emergency preparedness activities. We are interested in your experiences and satisfaction with the CPHP program and also your suggestions for improving training and technical assistance activities intended to strengthen public health preparedness.

Even if you have had little or no contact with the CPHP program, please be assured that your responses will provide valuable information for the evaluation.

You can access the online survey by clicking on the following link: [\[survey website\]](#). If you prefer to receive a paper survey, I will mail one to you with instructions for returning it. The deadline to complete the survey is [date]. If you have any general questions please feel free to contact me at 603-573-3335.

Thank you for providing this important feedback.