



**DATE:** April 8, 2009

**TO:** Ann M. Taubenheim, Ph.D., M.S.N.  
Office of Communications and Legislative Activities, NHLBI

**FROM:** NIH Privacy Act Officer

**SUBJECT:** Applicability of the Privacy Act: NHLBI Health Information Center's Revolving Customer Satisfaction Survey

I have reviewed the NHLBI submission to OMB requesting approval for the use of the "NHLBI Health Information Center's Revolving Customer Satisfaction Survey".

I have determined that the Privacy Act will not apply to this data collection. The survey respondents will not be asked to provide personally identifiable information (e.g., name, address, telephone number, or email address) and the system is not designed to retrieve the survey information by a personal identifier linked to them.

If you have any questions, please contact my office at (301) 496-2832.

A handwritten signature in cursive script that reads "Karen M. Plá".

Karen M. Plá