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Español



FEMA



FEMA

National Emergency Family Registry and Locator System

- [FEMA Homepage](#)
- [Red Cross Safe & Well](#)
- [Report a Missing Child](#)

Have you registered with FEMA to determine your eligibility for assistance? If not, [click here](#)

Overview

The National Emergency Family Registry and Locator System helps reunite families separated by a disaster or emergency by:

- Allowing people to register by entering their names and location into the system.
- Allowing people who have registered to give permission to up to seven (7) people to see the information they have entered, including their current contact information and/or a personally created message.
- Letting people search for messages left by displaced family or friends.

Note:

- The system is activated only during a Presidentially declared disaster or emergency where people are displaced.
- While there are security measures in place, no system is 100 percent secure.
- Use of the system is voluntary and at the user's own risk.
- In order to reunite families, information entered into the system may be shared with other government and non-governmental agencies, including law enforcement.
- The National Emergency Family Registry and Locator System will not ask about anyone's citizenship status or forward any information, unless requested by name, to the U.S. Department of Immigration and Customs Enforcement Division.

How Do I Register In NEFRLS?

- Registration is easy and takes only 5 minutes.
- To protect your privacy, the system will ask questions to verify your identity. Then, you will be asked to provide your current contact information and a message, if you wish.
- You may register as an individual or a family. We recommend, however, that all adults register separately.
- You can identify up to seven (7) people to view your information and message.

Note:

- Registering in the system does not qualify or register you for any type of local, state, or federal assistance.

Click on [Next](#) to begin.

How Do I Edit or Update My Information?

- Click on the "Update My Registration" button located on the homepage.
- If you created a username and password, enter them in the system. If not, you will be asked a series of questions to verify your identity.
- Enter your updated or corrected information.

[Click here](#) to Edit/Update your registration.

How Do I Search For My Family or Friends?

- Click on the "Search for a Displaced Person" button located on the homepage.
- If you are using the system for the first time, follow the steps to verify your identity. If you have a username and password, enter them to skip the identity verification.
- Enter the name and pre-disaster city and state of residence of the person you are searching for.
- If they have registered in the system and identified you, you may see their current contact information and/or personal message.
- Reminder: Registering in this system is voluntary and the individual registering in the system is only able to select up to seven (7) individuals with whom to share their information and/or messages. If you receive a "No Messages" response, the individual has not yet registered, has elected not to register, or has not left you a

How Do I Search For / Report a Missing Child?

- Click on the "Report/Search for a Missing Child" button located on the homepage.
- You will be directly linked to the National Emergency Child Locator Center, which will help you locate or report a missing child.

[Click here](#) to Search For / Report a Missing Child.

Print

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National Emergency Family Registry and Locator System

Registration:



Step 1 of 9

National Emergency Family Registry and Locator System

[FEMA Homepage](#)

[Red Cross Safe & Well](#)

[Report a Missing Child](#)

NEFRLS Privacy Act Statement:

Privacy Act Statement

Authority Post Katrina Reform Act H.R. 5441 Sec. 689c.

Have you registered with FEMA to determine your eligibility for assistance? If not, [click here](#)

The primary use of this information is to facilitate reuniting displaced individuals, including medical patients, with their families following a major disaster or emergency declared by the President under the Stafford Act. Disclosures of this information may be made: Upon written request, to federal and state agencies providing disaster assistance, as well as to local governments, voluntary agencies, law enforcement agencies or professional organizations and to individuals identified by the person registering in this system, for the purpose of reuniting families; or to a Congressional office in response to an inquiry made at the request of the individual; and to the National Archives and Records Administration in records management inspections conducted under the authority of 44 U.S.C. §§ 2904 and 2906. Personal information will be requested from or about the displaced individual registering in this system, household members traveling with the person registering and from the individual searching the system for a displaced individual, for the purpose of identity verification and for the security of the individual registering. Registration of your personal information is voluntary, but failure to provide certain information or failure to pass the security process will prevent you from registering in this system and/or prevent you from receiving information on a registered individual. Information on this system will only be available for up to 30 days after registration at which time a new registration would be required.

* I have read and accept the terms of the Privacy Act, above.

* I am voluntarily entering information into the NEFRLS system and I agree to waive any and all liability of the U.S. Government and hold the U.S. Government harmless for the improper or proper use of the information in the NEFRLS system.

Print

Back

Home

Save and Continue

Registration:



Welcome to the registration page.

Begin by answering the questions on the screen.

If you need help at any time, click on "Help for this Page."

To continue the registration process when you get to the bottom of the page, Click on "Next." To delete your registration and return to the homepage, click on "Delete this Registration."

[Back](#)

[Delete This Registration](#)

[Next](#)



National Emergency Family Registry and Locator System

My Personal Information:



Help for this page

Fields marked with * are required.

* First Name:

Middle Name:

* Last Name:

Suffix:

Nickname/a.k.a:

* Date of Birth:

* Gender:

Back

Delete This Registration

Save and Continue

My Pre-Evacuation Contact Information:

Help for this page

Fields marked with * are required.

Please provide your pre-evacuation/permanent contact information.

* Address line 1:

Address line 2:

Apartment #:

* Country:

* State of Residence:

County/Parish of Residence:

* City of Residence:

* ZIP/Postal Code:

* Primary Pre-Evacuation Phone:

Secondary Phone:

Email Address:

Back

Delete This Registration

Save and Continue

Confirm Your Personal Information:

Step 3 of 9

Help for this page

First Name: [REDACTED]
Middle Name: [REDACTED]
Last Name: [REDACTED]
Suffix: [REDACTED]
Nickname/a.k.a: [REDACTED]
Date of Birth: [REDACTED]
Gender: [REDACTED]
Address line 1: [REDACTED]
Address line 2: [REDACTED]
Apartment #: [REDACTED]
State of Residence: [REDACTED]
City of Residence: [REDACTED]
County/Parish of Residence: [REDACTED]
ZIP/Postal Code: [REDACTED]
Country: [REDACTED]
Primary Pre-Evacuation Phone: [REDACTED]
Secondary Phone: [REDACTED]
Email Address: [REDACTED]

Edit

Delete This Registration

Save and Continue

National Emergency Family Registry and Locator System

ID Authentication:



Step 4 of 9

Help for this page

Click "Next" to continue the registration process. You will be sent to a third party for identity authentication.

Next

FEMA - DHS Integrated Security and Access Control System

Version: 2.00.00-06202007 Server: MW022W5

Quiz

To further identify your identity, please answer the following questions before we can proceed your request.

| Id | Question | Your answer |
|----|--|-------------------|
| 1 | Which of the following phone numbers have you used before? | None of the above |
| 2 | Which of the following cities have you used as your address? | None of the above |
| 3 | In what state was your Social Security Number issued? | None of the above |
| 4 | Which of the following people have NEVER lived with you or shared the same address as you? | All of the above |

Submit Reset



Español

National Emergency Family Registry and Locator System

Congratulations. We Have Authenticated Your Identity:



Step 4 of 9

Help for this page

Congratulations. We were able to verify your identity.

We recommend that you now obtain a username and password. This will allow you to avoid the ID verification process when you visit the system the next time.

Note: Creating a username and password is optional.

Get Password

Continue Without Password

FEMA eServices Application Suite - Microsoft Internet Explorer

Address: https://portal.fema.gov/femaWebIntegration?actionName=toScoreCaptha

ADDRESS

Street:

City:

State:

Zip Code:

ADDITIONAL ADDRESS

Street:

City:

State Abbreviation:

Zip Code:

CONTACT(S)

Click the "Search" button to obtain a list of Organizations. Please do not enter duplicate names.

Organization: [SEARCH](#)

Contact Business Phone: Business phone extension:

Home phone:

Mobile Phone/Pager:

Email: must contain @.

Confirm Email:

IDENTITY CONFIRMATION INFORMATION

Date of Birth:

Mother's Maiden Name:

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FEMA 500 C Street SW, Washington, D.C. 20472 Phone: (202) 566-1600

page_registerAL_1_withoutPrefilledData

FEMA eServices Application Suite - Microsoft Internet Explorer

Address: https://portal.fema.gov/femaWebIntegration?actionName=register_001_subst

FEMA - DHS Integrated Security and Access Control System
Version: 2.0.0.00000 | Support: 800-453-7663

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CREATE PASSWORD

Password:
minimum length is 8, maximum length is 14, cannot contain " ", space character, _

Confirm Password:
minimum length is 7, maximum length is 14, cannot contain " ", space character, _

Use ID:

You will need to save your user ID and password. It will be required each time you logon to the system.
Please note that user ID is converted to all lowercase characters.

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page_register_001_createNewPassword

My Current Contact Information:

Help for this page

All fields are optional.

Please provide your current location, address, and phone number below.

Name of Location:

Address line 1:

Address line 2:

Apartment #

State:

County/Parish:

City:

ZIP/Postal Code:

Primary Phone:

Secondary Phone:

Traveling with Pets: Yes No

Delete This Registration

Save and Continue

My Family/Household Members That Are Traveling With Me:



Step 6 of 9

We encourage any adult traveling with you to register individually.

Help for this page

All fields are optional

If you are traveling alone or do not wish to enter this information, click the "I Have Completed My Family/Household Member List" button at the bottom of the page.

1st Individual

First Name:

Last Name:

Note:

2nd Individual

First Name:

I Have Completed My Family/Household Member List

Enter More Family/Household Members

Back

Delete This Registration

My Message For Family and Friends:

 Help for this page

Create a message for your family and friends. Your message cannot be more than 300 characters.

Message:

Character remaining: 300

[Back](#)

[Delete This Registration](#)

[Save and Continue](#)

Who Do You Want To View Your Information?



Step 8 of 9

 Help for this page

Enter the first name and first letter of the last name for up to seven (7) people you want to see the information you just provided.

For your protection, individuals searching for you must complete the identity verification process before they are allowed to view your information.

Individual 1

* First Name:

* First Letter of Last Name:

You must select Yes to at least one of the buttons below:

Allowed to view contact information: Yes No

Allowed to view message: Yes No

Allowed to view household members traveling with me: Yes No

Confirm the Information:

Help for this page

Fields marked with * are required.

Please confirm the information you have provided of the person(s) you are authorizing to view your current contact information and/or personal message.

Individual 1

- * First Name: [REDACTED]
- * First Letter of Last Name: [REDACTED]
- Allowed to view contact information: Yes No
- Allowed to view message: Yes No
- Allowed to view household members traveling with me: Yes No

Edit

Delete This Registration

Save and Continue



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National Emergency Family Registry and Locator System

Registration Complete



Step 9 of 9



Help for this page

Congratulations!

You have completed your registration process. The information you have entered will be available for **30 days** from today or until the system has been de-activated.

Please Remember:

- Only the people you listed may view your contact information, message and list of individuals traveling with you.
- There will be a match only if they enter your full name and pre-disaster city and state of residence.
- You may update your contact information and the people authorized to view your contact information at any time by returning to the homepage and clicking the "Update My Registration" button.
- If you did not create a user name and password and would like to do so now, please [click here](#).

Please note:

- Registering in the system does not qualify or register you for any type of local, state, or federal assistance.
- While there are security measures in place, no system is 100 percent secure.
- Use of the system is voluntary and at the user's own risk.
- For the purpose of reuniting families, information entered into the system may be shared with other government and non-governmental agencies, including law enforcement.
- For additional information on FEMA, click here: www.fema.gov
- To search for a missing child, click here: www.missingkids.com
- To link to the Safe and Well program, click here www.safewell.gov

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