

## Commercial Service

### Comment Card for Export Assistance Services

As a valued client, your feedback is important to us. Please take 5 minutes to tell us about the experience you have had with us.

1. What is your overall satisfaction with the export assistance that you received from the Commercial Service?

0 1 2 3 4 5 6 7 8 9 10

Not at all Completely  
Satisfied Satisfied

2. Based upon your experience with our [overseas city, country] office, how likely are you to recommend the Commercial Service?

0 1 2 3 4 5 6 7 8 9 10

Definitely Definitely  
Would Not Would

3. How well did we meet your objectives?

0 1 2 3 4 5 6 7 8 9 10

Objectives Objectives  
Not Met Completely Met

4. How easy was it to work with us?

0 1 2 3 4 5 6 7 8 9 10

Not at all Extremely  
Easy Easy

5. Was there anything exceptional about the service you received or could we have served you better?

Thank you for your feedback! Your responses will help us to improve the service that we provide to you.

Public reporting for this collection of information is estimated to be 5 minutes per response, including the time for reviewing instructions, and completing and reviewing the collection of information. All responses to this collection of information are voluntary. Notwithstanding any other provision of law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB control number. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Reports Clearance Officer, International Trade Administration, Department of Commerce, Room 4001, 14th and Constitution Avenue, N.W., Washington, D.C. 20230.