

Expiration Date: XX-XX-2012

**U.S. Department of Commerce**  
**Trade Agreements Compliance Program**  
**Comment Card for Non-successfully Resolved Cases**

As a valued client, your feedback is important to us. Please take about 5 minutes to tell us about your experience with our Trade Agreements Compliance Program.

**1.) On a scale of 0 to 10, please rate your level of overall satisfaction with the service provided by the Trade Agreements Compliance Program:**

0   1   2   3   4   5   6   7   8   9   10

Extremely Dissatisfied Extremely Satisfied

**2.) On a scale of 0 to 10, how likely is it that you would recommend the service provided by the Trade Agreements Compliance Program?**

0   1   2   3   4   5   6   7   8   9   10

Definitely Would Not Definitely Would

**3.) On a scale of 0 to 10, please rate your overall level of satisfaction with the frequency of our communications with you regarding this case.**

0   1   2   3   4   5   6   7   8   9   10

Extremely Dissatisfied Extremely Satisfied

**4.) Was there anything exceptional about the service you received or could we have served you better?**

**5.) Are you interested in receiving information on serving as part of our corporate focus groups? (please click the link for details)**

Yes \_\_\_\_\_ No \_\_\_\_\_

Thank you for your feedback! Your responses will help us to improve the service that we provide to you.

Public reporting for this collection of information is estimated to be 5 minutes per response, including the time for reviewing instructions, and completing and reviewing the collection of information. All responses to this collection of information are voluntary. Notwithstanding any other provision of law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB control number. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the Reports Clearance Officer, International Trade Administration, Department of Commerce, Room 4001, 14th and Constitution Avenue, N.W., Washington, D.C. 20230.