

Tab 3 CLINIC STAFF SURVEY

As part of the *Stay Connected* project, all clinic staff with any patient contact are being asked to complete a very brief survey periodically. Your participation on this survey is voluntary. Your consent to participate is implied by completing and returning this survey.

Your name will not appear on this survey but we will ask you to provide the last two digits of your social security number and the month you were born as a means of linking your surveys across time.

If you decide to participate, please seal your completed survey in the attached envelope and return to the study coordinator (name of person).

Last two digits of your social security number: _____

Month of your birth (check one):

- | | |
|-----------------------------------|------------------------------------|
| <input type="checkbox"/> January | <input type="checkbox"/> July |
| <input type="checkbox"/> February | <input type="checkbox"/> August |
| <input type="checkbox"/> March | <input type="checkbox"/> September |
| <input type="checkbox"/> April | <input type="checkbox"/> October |
| <input type="checkbox"/> May | <input type="checkbox"/> November |
| <input type="checkbox"/> June | <input type="checkbox"/> December |

1. Today's Date: ____/____/____ (MM/DD/YYYY)

2. Study Site

- | | |
|---|--|
| <input type="checkbox"/> Alabama-Birmingham | <input type="checkbox"/> Johns Hopkins |
| <input type="checkbox"/> Boston | <input type="checkbox"/> Miami |
| <input type="checkbox"/> Houston/Thomas St. | <input type="checkbox"/> SUNY Brooklyn |

3. What type of clinic staff are you?

- | | |
|---|--|
| <input type="checkbox"/> Nurse | <input type="checkbox"/> Pharmacist |
| <input type="checkbox"/> Social worker/case manager | <input type="checkbox"/> Laboratory or medical assistant |
| <input type="checkbox"/> Mental health professional | |
| <input type="checkbox"/> Receptionist/front desk | |
| <input type="checkbox"/> Other, please specify: | |
-

4. What is your sex?

- Female
 Male

5. Think of the patients you came into contact with during the most recent day you were at this clinic. How many of these patients did you talk to about the importance of keeping clinic appointments?

- Every patient (100%)
 Almost every patient (80- 99%)
 More than half of the patients (60-79%)
 About half of the patients (40-59%)
 Fewer than half of the patients (20-39%)
 Very few patients (1-19%)
 No patients (0%)

6. Compared to before the *Stay Connected* project started, how much are you talking to patients about the importance of keeping clinic appointments?

- Much less than before
 Somewhat less than before
 About the same as before
 Somewhat more than before
 Much more than before

7. Compared to before the *Stay Connected* project started, how much attention is the clinic giving to the importance of patients keeping clinic appointments?

- Much less than before
 Somewhat less than before
 About the same as before
 Somewhat more than before
 Much more than before