

Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldg. 12-24E
 Zone 12
 Pantex Plant
 Amarillo Co: Carson TX 79120
 Landholding Agency: Energy
 Property Number: 41200630012
 Status: Unutilized
 Reasons: Secured Area, Within 2000 ft. of flammable or explosive material
 Bldg. 11-029, Zone 11
 Pantex Plant
 Amarillo Co: Carson TX 79120
 Landholding Agency: Energy
 Property Number: 41200640007
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldgs. 11-010, T09-031
 Pantex Plant
 Amarillo TX 79120
 Landholding Agency: Energy
 Property Number: 41200810011
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldgs. 4-24, 4-27, 4-29
 Pantex Plant
 Amarillo TX 79120
 Landholding Agency: Energy
 Property Number: 41200830003
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldg. 11-027
 Pantex Plant
 Amarillo TX 79120
 Landholding Agency: Energy
 Property Number: 41200830004
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 3 Bldgs.
 Pantex Plant
 12-0245, 12-041SS, 12-075A
 Amarillo TX 79120
 Landholding Agency: Energy
 Property Number: 41200830005
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldgs. 04-024, 04-027, 04-029
 Pantex Plant
 Amarillo TX
 Landholding Agency: Energy
 Property Number: 41200840003
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldgs. 09-013, 09-125
 Pantex Plant
 Amarillo TX
 Landholding Agency: Energy
 Property Number: 41200840004
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area

5 Bldgs.
 Pantex Plant
 Amarillo TX
 Landholding Agency: Energy
 Property Number: 41200840005
 Status: Unutilized
 Directions: 09-095, 09-126, 09-132, 09-132A, 09-134
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Bldg. 11-027
 Pantex Plant
 Amarillo TX
 Landholding Agency: Energy
 Property Number: 41200840006
 Status: Unutilized
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 4 Bldgs.
 Pantex Plant
 Amarillo TX
 Landholding Agency: Energy
 Property Number: 41200840007
 Status: Unutilized
 Directions: 12-R-009B, 12-0245, 12-041SS, 12-075A
 Reasons: Within 2000 ft. of flammable or explosive material, Secured Area
 Washington
 79 Structures
 Hanford Site 100, 300, 400
 Richland Co: Benton WA 99352
 Landholding Agency: Energy
 Property Number: 41200620010
 Status: Excess
 Directions: Infrastructure Facilities
 Reasons: Secured Area
 87 Structures
 Hanford Site 100, 300, 400
 Richland Co: Benton WA 99351
 Landholding Agency: Energy
 Property Number: 41200620011
 Status: Excess
 Directions: Mobile Offices
 Reasons: Secured Area
 139 Structures
 Hanford Site 100, 300, 400
 Richland Co: Benton WA 99352
 Landholding Agency: Energy
 Property Number: 41200620012
 Status: Excess
 Directions: Offices Facilities
 Reasons: Secured Area
 122 Structures
 Hanford Site 100, 300, 400
 Richland Co: Benton WA 99352
 Landholding Agency: Energy
 Property Number: 41200620013
 Status: Excess
 Directions: Process Facilities
 Reasons: Secured Area
 [FR Doc. E9-11099 Filed 5-14-09; 8:45 am]

BILLING CODE 4210-67-P

DEPARTMENT OF THE INTERIOR

Office of the Secretary

Proposed Renewal of Information Collection: 1090-0007 [Formerly 1505-0191], American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Survey

AGENCY: National Business Center, Federal Consulting Group, Interior.

ACTION: Notice and request for comments.

SUMMARY: The Department of the Interior, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)). Currently, the Federal Consulting Group within the Department of the Interior is soliciting comments concerning the American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Survey. The OMB Control Number is changed due to the recent transfer of the Federal Consulting Group from the Department of the Treasury into the Department of the Interior.

DATES: Consideration will be given to all comments received by July 14, 2009.

ADDRESSES: Written comments may be submitted to the Federal Consulting Group, Attention: Ron Oberbillig, 1849 C St, NW., MS 314, Washington, DC 20240-0001. Comments may also be sent by facsimile to (202) 513-7686, or via e-mail to Ron_Oberbillig@nbc.gov. Individuals providing comments should reference Customer Satisfaction Surveys.

FOR FURTHER INFORMATION CONTACT: To request additional information or copies of the form(s) and instructions, please write to the Federal Consulting Group, Attention: Ron Oberbillig, 1849 C St, NW., MS 314, Washington, DC 20240-0001, or call him on (202) 513-7677, or send an e-mail to Ron_Oberbillig@nbc.gov.

SUPPLEMENTARY INFORMATION:

Title: American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Survey.

OMB Control Number: 1090-0007 [formerly 1505-0191].

Abstract:

The proposed renewal of this information collection activity provides a means to consistently assess, benchmark and improve customer

satisfaction with Federal government agency programs and/or services within the Executive Branch. The Federal Consulting Group of the Department of the Interior serves as the executive agent for this methodology and has partnered with the CFI Group and the University of Michigan to offer the ACSI to Federal government agencies.

The CFI Group, a leader in customer satisfaction and customer experience management, offers a comprehensive model that quantifies the effects of quality improvements on citizen satisfaction. The CFI Group has developed the methodology and licenses it to the National Quality Research Center at the University of Michigan, which produces the American Customer Satisfaction Index (ACSI). This national indicator is developed for different economic sectors each quarter, which are then published in *The Wall Street Journal*. The ACSI was introduced in 1994 by Professor Claes Fornell under the auspices of the University of Michigan, the American Society for Quality (ASQ), and the CFI Group. It monitors and benchmarks customer satisfaction across more than 200 companies and many U.S. Federal agencies.

The ACSI is the only cross-agency methodology for obtaining comparable measures of customer satisfaction with Federal government programs and/or services. Along with other economic objectives—such as employment and growth—the quality of output (goods and services) is a part of measuring living standards. The ACSI's ultimate purpose is to help improve the quality of goods and services available to American citizens.

ACSI surveys conducted by the Federal Consulting Group are completely subject to the Privacy Act 1074, Public Law 93–579, December 31, 1974 (5 U.S.C. 522a). The agency information collection is an integral part of conducting an ACSI survey. The contractor will not be authorized to release any agency information upon completion of the survey without first obtaining permission from the Federal Consulting Group and the participating agency. In no case shall any new system of records containing privacy information be developed by the Federal Consulting Group, participating agencies, or the contractor collecting the data. In addition, participating Federal agencies may only provide information used to randomly select respondents from among established systems of records provided for such routine uses.

There is no other agency or organization which is able to provide the information that is accessible

through the surveying approach used in this information collection. Further, the information will enable Federal agencies to determine customer satisfaction metrics with discrimination capability across variables. Thus, this information collection will assist Federal agencies in improving their customer service in a targeted manner which will make best use of resources to improve service to the public.

This survey asks no questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

Current Actions: Proposed renewal of collection of information.

Type of Review: Renewal.

Affected Public: Individuals and Households, Businesses and Organizations, State, Local or Tribal Government.

Estimated Number of Respondents: Participation by Federal agencies in the ACSI is expected to vary as new customer segment measures are added or deleted. However, based on historical records, projected average estimates for the next three years are as follows:

Average Expected Annual Number of Customer Satisfaction Surveys: 150.

Respondents: 39,000.

Annual responses: 39,000.

Frequency of Response: Once per survey.

Average minutes per response: 12.0.

Burden hours: 7,800 hours.

Note: it is expected that the first year there will be approximately 100 surveys submitted, the second year 150 surveys submitted, and the third year 200 surveys submitted due to expected growth in the program. The figures above represent an expected average per year over the three-year period.

Request for Comments: Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology; and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information.

Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; to develop, acquire, install and utilize technology and systems for the purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information; to train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information; and to transmit or otherwise disclose the information.

All written comments will be available for public inspection by appointment with the Federal Consulting Group at the contact information given in the **ADDRESSES** section. The comments, with names and addresses, will be available for public view during regular business hours. If you wish us to withhold your personal information, you must prominently state at the beginning of your comment what personal information you want us to withhold. We will honor your request to extent allowable by law.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget control number.

Dated: May 11, 2009.

Ron Oberbillig,

Assistant Director (Acting), Federal Consulting Group.

[FR Doc. E9–11318 Filed 5–14–09; 8:45 am]

BILLING CODE 4310-RK-P

DEPARTMENT OF THE INTERIOR

Bureau of Land Management

[F–14908–B; F–14908–C; AK–965–1410–KC–P]

Alaska Native Claims Selection

AGENCY: Bureau of Land Management, Interior.

ACTION: Notice of decision approving lands for conveyance.

SUMMARY: As required by 43 CFR 2650.7(d), notice is hereby given that an appealable decision approving lands for conveyance pursuant to the Alaska Native Claims Settlement Act will be issued to Sitasuak Native Corporation. The lands are in the vicinity of Nome, Alaska, and are located in: