Customer Survey regarding EPA's Homeland Security Research Program's

Incident Waste Management Planning & Response Tool (IWMPRT)

You have been selected to take part in a survey regarding the above mentioned tool. For convenience the title of this survey contains a link to the tool. The IWMPRT is currently undergoing a rigorous peer review and may undergo modification as a result. It is important to EPA to also capture comments and suggestions from the user (customer) community during this review period. As such, your participation in this survey is greatly appreciated. All comments will be taken into consideration for improvement of this product.

1. What is your level of experience with the IWMPRT (circle one)?

Unaware of Tool   Aware, but Never Used   Used once   Used twice   Used more than twice

If you have never used the tool, please skip to question 6.

2. For each IWMPRT module you have used, please rate your satisfaction with the following characteristics:

Chemical/Biological						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O
Natural Disaster						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O

Radiological/nuclear						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O
Agricultural/Foreign Animal Disease						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O
Drinking Water Incident						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O
Waste Water Incident						
Ease of use of the module	O	O	O	O	O	O
Usefulness of the module	O	O	O	O	O	O
Type of information contained in the module	O	O	O	O	O	O
Quantity of information contained in the module	O	O	O	O	O	O
Accuracy of the information generated by the module	O	O	O	O	O	O

3. Overall, how satisfied were you with use of the tool for the following circumstances:	**Does Not Apply/Haven't used**	**Very Satisfied**	**Satisfied**	**Neither Satisfied nor Dissatisfied**	**Dissatisfied**	**Very Dissatisfied**
a. During an incident						
b. For planning						
c. For training						

4. We welcome any information you would be willing to share about an instance in which you were particularly satisfied or dissatisfied during your use of the tool.

5. Do you have any suggestions for improvement of the IWMPRT?

6. We have received feedback that the name of the tool is challenging to remember. We welcome suggestions for names or acronyms for the tool with which you would be more satisfied.