

ECSS Survey YOUR RESPONSES TO THIS SURVEY WILL BE KEPT COMPLETELY CONFIDENTIAL

The AF is implementing the Expeditionary Combat Support System (ECSS) as part of its logistics transformation efforts.

The AF realizes how hard it can be to implement these kinds of changes, and wants to ensure effective deployment. Part of that effort is to obtain feedback from those who will be affected by ECSS. This survey is an important part of those efforts. Because the survey is designed to be brief and anonymous, you must complete it in one sitting. If you navigate away before clicking Submit, all answers will be lost and you will need to start from the beginning. Please help us make ECSS a success by completing this survey.

No one in the AF will have access to the survey responses. Completed surveys will be sent directly to the Vector Research Center, an independent analysis firm, and only group statistics will be reported.

If you have any questions about the survey, or technical problems with filling it out, please email Jeffrey Levey at ecsssurvey@newvectors.net. Thank you.

Jeffrey Levey Survey Coordinator Vector Research Center for Enterprise Performance

INSTRUCTIONS

Please read each question carefully and choose the answer that best describes your opinion.

Unless otherwise noted, for Multiple-Choice Questions: Check only one answer for each question.

Example:	xample:
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 ECSS is based on industry and government best practices. 	Strongly <u>Disagree</u>	<u>Disagree</u>	Neither Agree or <u>Disagree</u>	Agree	Strongly Agree	Not Enough Experience/ Information
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Note that there are no "right" or "wrong" answers. Your opinion is the only correct answer.

If a question does not apply to you, you have no idea how to answer it, or you don't feel you have enough experience in that area to answer, please click on the choice labeled "Not Enough Experience/Information".

ECSS Survey – Please Begin

A. How fa	miliar a	re you with ECSS? (Choose only one answer)
		Very familiar- I could explain ECSS to others
		Familiar – I understand ECSS, but not well enough to explain it to others
		Slightly Familiar – I know that ECSS is some kind of logistics system the
		AF is planning
		Completely Unfamiliar - I have not heard about ECSS before getting this survey
		(If respondent checks Completely Unfamiliar - the survey will skip to the demographic items)
B. What is	the bes	et description of your job? (Choose only one answer)
		Non-Management/Non-Supervision
		Front-Line/First-Line Supervisor
		Mid-Level Manager
		Senior Manager/Senior Leader
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C. Throu	gh whi	ch of the following did you learn about ECSS? (Check <u>all</u> that apply)
		Literature about ECSS
		Email about ECSS from someone in my chain of command
		Articles about ECSS in magazines, the Base Newsletter/Newspaper, or other media
		Courses, educational sessions, Computer-based Education, briefings, workshops and road shows about ECSS
		Professional Conference
		Commander's Call, staff meeting, or other meeting with senior leaders
		ECSS website or AF Portal
		I talked to my co-workers (including computer support staff) about ECSS
		I discussed it with my superior officer or manager
		I have been contacted by an ECSS POC or Change Agent on my base
		I have or had a role on the ECSS program (e.g., SME)
		I learned about it from a previous ECSS Survey
		Technical School
		Other (please describe)

Please rate the extent to which you agree or disagree with the following statements:

1.	ECSS is based on industry and government best practices.	Strongly <u>Disagree</u>	<u>Disagree</u>	Neither Agree or <u>Disagree</u>	<u>Agree</u>	Strongly Agree	Not Enough Experience/ Information
2.	ECSS will improve collaboration across functional groups in the AF.						
3.	ECSS will align mission and priorities across the AF logistics enterprise.						
4.	Many logistics systems will be retired when ECSS is implemented.						
5.	Release 1 of ECSS will improve the accuracy of data available for equipment, tool, vehicle and supply management.						
6.	Release 1 of ECSS will provide the ability to know location and inventory levels for equipment, supplies, tools, and vehicles across the AF.						
7.	Release 1 of ECSS will improve the ability of base level customers to know the status of an order.						
8.	Release 1 of ECSS will provide Total Asset Visibility for equipment, supplies, tools, and vehicles within a single system.						
9.	I understand the vision and objectives of ECSS.						
10.	ECSS is the enabler of eLog21 business process improvements.						
11.	Organizational change is critical to the success of ECSS.						
12.	The ECSS Program will have multiple Releases before it will achieve full operational capabilities.						
13.	ECSS will improve AF logistics ability to respond to changing needs of the AF.						

14	ECSS will improve the availability of	Strongly <u>Disagree</u>	<u>Disagree</u>	Neither Agree or <u>Disagree</u>	Agree	Strongly Agree	Not Enough Experience/ Information
	aircraft, support equipment and spare parts for the warfighter.						
15.	ECSS will result in standardized logistics processes across the AF.						
16.	ECSS will be good for the entire AF.						
17.	My focus is on maximizing equipment availability for the whole AF.						
18.	My organization's interests and concerns have been represented in planning ECSS.						
19.	My direct supervisor knows a lot about ECSS.						
20.	My direct supervisor has demonstrated his/her support for ECSS with his/her actions.						
21.	My leadership (above your direct supervisor) knows a lot about ECSS.						
22.	My leadership (above your direct supervisor) has demonstrated its support for ECSS with its actions.						
23.	The AF will provide me with sufficient training prior to ECSS implementation.						
24.	The AF will support the long-term implementation and operation of ECSS.						
25.	ECSS will improve my day to day job.						
26.	ECSS will increase efficiency in my work.						
27.	Using ECSS will reduce the amount of time I spend validating data.						
28.	Using ECSS will reduce the amount of time I spend formatting, preparing, and reviewing data.						

29.	ECSS will enable me to provide better support to my customers.	Strongly <u>Disagree</u>	<u>Disagree</u>	Neither Agree or <u>Disagree</u>	<u>Agree</u>	Strongly Agree	Not Enough Experience/ Information
30.	The physical resources (computers, networks and other infrastructure) for ECSS will be available when it comes time for me to need them.						
31.	The AF is generally successful in making changes in the systems and processes we use.						
32.	My organization has successfully managed change in the past.						
33.	I will be able to adapt to the system and process changes under ECSS.						
34.	I will be able to manage the disruption to my work caused by the implementation of ECSS.						
35.	The AF will do a good job resolving issues that arise during ECSS implementation.						
36.	The people I work with know a lot about ECSS.						
37.	The people I work with want ECSS to succeed.						
38.	My direct supervisor has been effective in promoting ECSS.						
39.	My leadership (above your direct supervisor) has been effective in promoting ECSS.						
40.	The union or unions on my installation support ECSS.						
41.	ECSS will enable processes that are superior to the ones I use now.						
42.	ECSS will provide more accurate data than the current systems.						
43.	ECSS will be more reliable than the systems I use now.						
44.	I will learn as much as I can about ECSS.						

	Strongly <u>Disagree</u>	<u>Disagree</u>	Neither Agree or <u>Disagree</u>	Agree	Strongly Agree	Not Enough Experience/ Information
45. When I hear co-workers discussing ECSS, I will be interested enough to listen.	<u> </u>	Disagree	<u> </u>	<u>rigico</u>	<u> </u>	
46. I will use the ECSS website to obtain information about ECSS.						
47. I would be willing to participate in meetings about ECSS.						
48. I will read articles about ECSS that are brought to my attention.						
49. I will promote the use of ECSS among my co-workers.						
50. I would volunteer to be part of a team to test early versions of ECSS.						
51. I will make suggestions to help improve ECSS.						

Demographics

Please remember that your responses are completely confidential. Only group statistics will be reported to those charged with designing appropriate communication and educational processes. The following questions are designed to give us information on the responses of different groups of AF personnel. If you are a member of a very small group, we promise not to report any data that could possibly be used to identify you – your information will only be included in groupings that have larger numbers of respondents. Please answer as many of these questions as possible.

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E. Are you.	?	
	0	AF Active Duty
	0	AF Reserve
	0	Air Reserve Technician
	0	Air National Guard
	0	AF Civil Servant
	0	Contractor
	0	Other (please specify)

- F. Which of the following descriptions best characterizes the way you use or support your current logistics-related computer systems (including for example, maintenance, supply, transportation, finance, contracting, asset management, aircraft management, etc.)?
 - Use or support logistical computer systems as part of your <u>daily routine</u> for operational performance analysis and decision-making; performing detailed transactions
 - Use or support logistical computer systems to complete basic transactions,
 - but not the majority of your daily duties

D. What is your Unit? (pull down list)

- Use or support logistical computer systems infrequently or use the system
- of for information, reporting, or approvals only
- I don't currently use or support any logistical computer systems

G. What is the best	description of the career field you are assigned to?
0	Maintenance
0	Supply
0	Transportation (including Vehicle Management)
0	Finance
0	Contracting
0	Logistics Readiness
0	None of the Above (Please specify your career field)

THANK YOU FOR YOUR PARTICIPATION!