



**ECSS Survey**  
**YOUR RESPONSES TO THIS SURVEY WILL BE KEPT**  
**COMPLETELY CONFIDENTIAL**

The AF is implementing the Expeditionary Combat Support System (ECSS) as part of its logistics transformation efforts.

The AF realizes how hard it can be to implement these kinds of changes, and wants to ensure effective deployment. Part of that effort is to obtain feedback from those who will be affected by ECSS. This survey is an important part of those efforts. Because the survey is designed to be brief and anonymous, you must complete it in one sitting. If you navigate away before clicking Submit, all answers will be lost and you will need to start from the beginning. Please help us make ECSS a success by completing this survey.

No one in the AF will have access to the survey responses. Completed surveys will be sent directly to the Vector Research Center, an independent analysis firm, and only group statistics will be reported.

If you have any questions about the survey, or technical problems with filling it out, please email Jeffrey Levey at [ecsssurvey@newvectors.net](mailto:ecssssurvey@newvectors.net). Thank you.

Jeffrey Levey  
Survey Coordinator  
Vector Research Center for Enterprise Performance

## INSTRUCTIONS

Please read each question carefully and choose the answer that best describes your opinion.

**Unless otherwise noted, for Multiple-Choice Questions:** Check only one answer for each question.

### Example:

- |                                                             | <u>Strongly Disagree</u> | <u>Disagree</u>          | <u>Neither Agree or Disagree</u> | <u>Agree</u>             | <u>Strongly Agree</u>    | <u>Not Enough Experience/ Information</u> |
|-------------------------------------------------------------|--------------------------|--------------------------|----------------------------------|--------------------------|--------------------------|-------------------------------------------|
| 1. ECSS is based on industry and government best practices. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                  |

Note that there are no “right” or “wrong” answers. **Your opinion is the only correct answer.**

If a question does not apply to you, you have no idea how to answer it, or you don’t feel you have enough experience in that area to answer, please click on the choice labeled "Not Enough Experience/Information".

## ECSS Survey – Please Begin

**A. How familiar are you with ECSS?** *(Choose only one answer)*

- Very familiar- I could explain ECSS to others
- Familiar – I understand ECSS, but not well enough to explain it to others
- Slightly Familiar – I know that ECSS is some kind of logistics system the AF is planning
- Completely Unfamiliar - I have not heard about ECSS before getting this survey

(If respondent checks Completely Unfamiliar - the survey will skip to the demographic items)

**B. What is the best description of your job?** *(Choose only one answer)*

- Non-Management/Non-Supervision
- Front-Line/First-Line Supervisor
- Mid-Level Manager
- Senior Manager/Senior Leader

**C. Through which of the following did you learn about ECSS?** *(Check all that apply)*

- Literature about ECSS
- Email about ECSS from someone in my chain of command
- Articles about ECSS in magazines, the Base Newsletter/Newspaper, or other media
- Courses, educational sessions, Computer-based Education, briefings, workshops , and road shows about ECSS
- Professional Conference
- Commander's Call, staff meeting, or other meeting with senior leaders
- ECSS website or AF Portal
- I talked to my co-workers (including computer support staff) about ECSS
- I discussed it with my superior officer or manager
- I have been contacted by an ECSS POC or Change Agent on my base
- I have or had a role on the ECSS program (e.g., SME)
- I learned about it from a previous ECSS Survey
- Technical School
- Other (please describe)\_\_\_\_\_









## Demographics

Please remember that your responses are completely confidential. Only group statistics will be reported to those charged with designing appropriate communication and educational processes. The following questions are designed to give us information on the responses of different groups of AF personnel. If you are a member of a very small group, we promise not to report any data that could possibly be used to identify you – your information will only be included in groupings that have larger numbers of respondents. Please answer as many of these questions as possible.

### D. What is your Unit? (pull down list)

### E. Are you.....?

- AF Active Duty
- AF Reserve
- Air Reserve Technician
- Air National Guard
- AF Civil Servant
- Contractor
- Other (please specify) \_\_\_\_\_

### F. Which of the following descriptions best characterizes the way you use or support your current logistics-related computer systems (including for example, maintenance, supply, transportation, finance, contracting, asset management, aircraft management, etc.)?

- Use or support logistical computer systems as part of your daily routine for operational performance analysis and decision-making; performing detailed transactions
- Use or support logistical computer systems to complete basic transactions, but not the majority of your daily duties
- Use or support logistical computer systems infrequently or use the system for information, reporting, or approvals only
- I don't currently use or support any logistical computer systems



**G. What is the best description of the career field you are assigned to?**

- Maintenance
- Supply
- Transportation (including Vehicle Management)
- Finance
- Contracting
- Logistics Readiness
- None of the Above (Please specify your career field)\_\_\_\_\_)

**THANK YOU FOR YOUR PARTICIPATION!**