

“Evaluation of Pharmacy Syringe Access Linked to HIV Testing for Injection Drug Users in New York City (Pharm-HIV)”

Pharmacy Staff Six Monthly Survey

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES
Public Health Service
Centers for Disease Control and Prevention
Atlanta, Georgia 30333



Pharmacy Sales and Experience
6 Month Survey
Version 1.0

Date: _____	Start Time: ____ : ____ AM / PM
End Time: ____ : ____ AM / PM	
Interviewer ID #: _____	Participant ID # _____

INTERVIEWER READ:

I am going to start by asking some questions about you.

1. **What is your position ...** (read if needed)

Owner (Pharmacist) ... 0
Managing or supervising pharmacist ... 1
Staff pharmacist ... 2
Owner (non-pharmacist) ... 3
Manager (non-pharmacist) ... 4
Technician/Clerk ... 5
Don't know ... 8
Refused ... 9

2. **Are you a “floater” pharmacist?**

[PROBE: Please answer yes to this question if this is not your regular pharmacy, or if you work at a number of different pharmacies throughout the city]

No ... 0
Yes ... 1
Don't Know ... 8
Refused ... 9

3. **How many hours a week do you work at this pharmacy?**

____ [##Hours]
Don't Know ... 888
Refused ... 999

INTERVIEWER READ: *I am now going to ask you some questions about your pharmacy.*

SKIP PATTERN:

CLERK/TECH (Q1, RESPONSE 5) SKIP TO Q8

4. **Have there been any changes to your staff? [PROMPT: Any new hires or has anyone left?]**

No [SKIP to Q6]... 0
Yes ... 1
Don't know ... 8
Refused ... 9

5. **How many full-time and how many part-time pharmacists are employed? (Probe: Including you, if pharmacist) [Full-time means 35 or more hours per week]**

Full-time ____ # #

Part-time ____ # #

Don't Know ... 888

Refused ... 999

6. Do you have an ESAP decal displayed in the window or door of your pharmacy? (Probe: This is a sticker with the ESAP logo on it that the Department of Health should have sent you when you registered.)

No ... 0

Yes ... 1

Don't know ... 8

Refused ... 9

**SKIP PATTERN:
IF "YES" SKIP TO Q8**

7. Why isn't the decal displayed in your window or door? [Ask open-ended and circle all that apply]

Didn't get around to putting it up ... 0

Not necessary ... 1

Don't want too many ESAP customers ... 2

People already know ... 3

Misplaced decal ... 4

Forgot to put it up...5

Never received it ... 6

Other (Please specify) _____ ... 7

Don't know ... 8

Refused ... 9

8. About how many prescriptions does your pharmacy fill in a week?

< 100 ... 0

100-250 ... 1

251-500... 2

>500... 3

Don't Know ... 888

Refused ... 999

9. Are the following products or services available in your pharmacy? [read responses]

	No	Yes	Don't know	Refused
a. Non-prescription syringes in packs of 10	0	1	8	9
b. Individual non-prescription syringes (singles)	0	1	8	9
c. Personal sharps disposal containers for retail sale	0	1	8	9
d. Accept syringes for biohazard disposal	0	1	8	9

10. How often do you counsel or advise customers in your pharmacy on [read responses]:

	Never	A few times/ mo	A few times/ week	At least once a day or more	Don't Know	Refused
A. Prescription medications	0	1	2	3	8	9
B. Medical conditions	0	1	2	3	8	9
C. Health insurance	0	1	2	3	8	9
D. Other products in pharmacy	0	1	2	3	8	9
G. Any other discussion/ counseling	0	1	2	3	8	9

H. If other please describe: _____

11. How interested or receptive do you think customers are to information and referrals on [read responses] Receptive:

	Very Receptive	Somewhat Receptive	Not Receptive	Don't know	Refused
A. Prescription Medications	0	1	2	8	9
B. Medical conditions	0	1	2	8	9
C. Health insurance	0	1	2	8	9
D. Other products in pharmacy	0	1	2	8	9
G. Other discussion/ counseling	0	1	2	8	9

12. How much do you support the following services being provided in your pharmacy? (Probe: Hypothetically, that is, even if it isn't feasible, how supportive would you be if it were?)

		Very Supportive	Somewhat Supportive	Not Supportive	Don't know	Refused
A.	Vaccinations	0	1	2	8	9
B.	HIV testing	0	1	2	8	9
C.	Referral to free HIV testing	0	1	2	8	9
D.	Information on safe syringe disposal	0	1	2	8	9
E.	Information on safe syringe use	0	1	2	8	9

13. Have you ever discussed HIV testing with customers?

Yes ... 0
 [IF NO SKIP TO Q17] No ... 1
 Don't know ... 8
 Refused ... 9

14. Have you ever discussed HIV testing with an ESAP syringe customer?

Yes ... 0
 [IF NO SKIP TO Q17] No ... 1
 Don't know ... 8
 Refused ... 9

15. How often do you talk to your ESAP customers about HIV testing?

Very Rarely... 0
 About once/month... 1
 A few times/month... 2
 A few times/week... 3
 Once a day or more... 4

16. How receptive do you think your ESAP customers are to information you give them about/discussion of HIV testing?

Very Receptive... 0
 Somewhat Receptive... 1
 Not Receptive... 2
 Don't know... 3
 Refused... 4

17. In the neighborhood of the pharmacy, would you estimate the level of illegal drug activity to be [read responses]

Very high ... 0
 High ... 1
 Moderate ... 2
 Low ... 3
 Virtually none ... 4

Don't know ... 8

Refused ... 9

INTERVIEWER READ: Now I'm going to ask some questions about your syringe sales over the past month.

18. About how many non-prescription syringes were sold in your pharmacy in the past week?

Individual Syringes _____ # #

Don't know ... +++

Refused ... - - -

19. About how many non-prescription syringes have you personally sold in the last week? (**PROBE: how many syringe sales transactions did you handle in the past 7 days? If on vacation/ sick/ no working during past week, then in the last full week workd.**)

Individual Syringes _____ # #

Don't know ... +++

Refused ... - - -

20. About how many prescription syringes have you sold in the last week?

Individual Syringes _____ # #

[1 box = 100 syringes; 1 mo Rx = 30 syringes]

Don't know ... +++

Refused ... - - -

21. In an average month, about how many ESAP or non-prescription syringe customers came to purchase syringes? (Probe: think of average monthly sales over the past 3 months)

_____ / Month

Don't Know ... 888

Refused ... 999

22. Thinking of this average monthly number of ESAP (non-prescription) syringe customers...

a. About how many are NEW? (Probe: someone who had never bought syringes before at your pharmacy)

_____ / Month

Don't Know ... 888

Refused ... 999

b. Thinking of this average monthly number of NEW non-prescription syringe customers, about how many become repeat/regular?

_____ / Month

Don't Know ... 888

Refused ... 999

23. Which age group are most of your ESAP (non-prescription) syringe customers? [read responses]

18-25 ... 0

26-40 ... 1

41-55 ... 2
 56 and Over ... 3
 Don't Know ... 8
 Refused ... 9

24. Which racial/ ethnic group are most of your ESAP or non-prescription syringe customers? [read responses]

American Indian or Alaska Native ... 0
 Asian ... 1
 Black or African-American ... 2
 Hispanic or Latino... 3
 Native Hawaiian or other Pacific Islander ... 4
 White ... 5
 Don't Know ... 888
 Refused ... 999

25. What percentage of your ESAP (non-prescription) customers do not speak English well?

All customers speak only English ... 0 (Skip to 27)
 1-25% ... 1
 26-50% ... 2
 51-75% ... 3
 >76% ... 4
 Don't Know ... 8
 Refused ... 9

26. What are the other languages besides English spoken by your customers? (Ask open ended and select all languages given. Language Options to be shown on screen, along with option to type in "Other" language: Spanish, Chinese (Cantonese/Mandarin or other), Russian, Haitian Creole, Korean, Bengali, Arabic, Urdu, Polish, French, Other)

Don't Know ... 8
 Refused ... 9

27. Of your pharmacy's non-prescription syringe customers over the past month, do you think any of them inject ... ? [read responses]

	No	Yes	Don't know	Refused
A. Insulin only	0	1	8	9
B. Illegal drugs only	0	1	8	9
C. Both insulin and illegal drugs	0	1	8	9
D. Steroids or Hormones only	0	1	8	9

28. Of the staff in your pharmacy, who is most likely to make a syringe sale?

- Yourself ...1
- All pharmacists equally ... 2
- All Clerks/Techs Equally ... 3
- All Staff Equally ... 4
- Other (Please Specify) _____ ... 5
- Don't know ... 8
- Refused ... 9

29. **Of your ESAP customers over the past month, about how many did you have a conversation with?**

_____ # # customers
[If 00, Skip to Question 31]

Don't know ... 888

Refused ... 999

30. **What do you talk about?** [Do not prompt. Ask open-ended & circle all that apply.]

Drug treatment ... 1

Safe injection practices ... 2

Disposal of syringes ... 3

What syringes will be used for ... 4

Prescription Medications ... 5

Health concerns ... 6

Health Insurance ... 7

Other Products in Pharmacy ... 8

Friendly greetings (nothing specific) ... 9

HIV testing/issues relating to HIV/AIDS ...10

Other (Please Specify) _____ ... 10

Don't know ... 88

Refused ... 99

	No	Yes	Don't know	Refused
A. Loss of business	0	1	8	9
B. Theft/crime potentially committed by syringe customers	0	1	8	9
C. Improper Disposal of syringes in or near your store	0	1	8	9

31. **Since you began selling non-prescription syringes, have you noticed increases with any of the following that you would attribute to non-prescription syringe sales?**

32. Do you think that selling syringes to injection drug users...

	No	Yes	Undecided	Refused
A. Causes the community to be littered with dirty syringes?	0	1	2	9
B. makes drug use increase?	0	1	2	9
C. send the message that drug use is ok?	0	1	2	9
D. Reduces the transmission of HIV/ AIDS?	0	1	2	9

33. How would you rate your relationship with ESAP customers [read responses]?

Very Trusting ... 1
 Somewhat Trusting ... 2
 Not trusting at all ... 3
 Don't know ... 8
 Refused ... 9

Open-ended questions

34. What are your main concerns about syringe sales at your pharmacy? Are there any issues, unusual events or concerns that you would like to describe? (If disposal is an issue, ask: how would you like to see this problem addressed?)