



Administrator

Washington, DC 20201

{Date}

#3 – Thank you Letter

Dear Medicare Provider:

The Centers for Medicare & Medicaid Services (CMS) would like to thank you for the medical care you provide to our Medicare beneficiaries.

A few weeks ago our survey contractor, SciMetrika, contacted you requesting input about your satisfaction with the services you receive from your Medicare contractor. If you have already completed the Medicare Contractor Provider Satisfaction Survey (MCPSS), we thank you for your response and appreciate your valuable feedback and no additional action is requested from you.

The MCPSS represents an important opportunity for our Medicare providers to be heard. If you would like more information about MCPSS, please visit our website at www.mcpsstudy.org

Please note that your participation is voluntary. The reports prepared for this study will summarize findings across the sample and will not associate responses with a specific individual, practice, or facility. We will not provide information that identifies you or your practice or facility to anyone outside the study team, except as required by law.

If you have any questions, please call the MCPSS Provider Helpline at [1-800-835-7012](tel:1-800-835-7012) or send an email to MCPSS@scimetrika.com.

Again, thank you for your time and effort in completing this important survey.

Sincerely,

Charlene Frizzera
Acting Administrator