Stakeholder Survey Questions

Subject of E-mail: Request from BLS for feedback about the Job Openings and Labor Turnover Survey

We are contacting you as a user, or potential user, of data produced by the Job Openings and Labor Turnover Survey (JOLTS), a program conducted by the U.S. Bureau of Labor Statistics (BLS).

If you are unfamiliar with JOLTS, it currently collects information on job openings, hires, total separations (turnover), layoffs and discharges, quits, and other separations.

We would like to find out if we are meeting your data needs. Is there additional information you would like to see that we are not currently providing? Or, could we do a better job presenting current information? A link to the survey follows:

    Insert Survey Link

Thank you very much for your help in improving the JOLTS program. Please note:

- Your participation is completely voluntary and anonymous.
- We estimate that it will take approximately 5 minutes to complete this survey.

If you have any questions, please feel free to send an email to: JOLTSPRSurveyQuestions@bls.gov or to Wohlford.John@bls.gov .

For more information about JOLTS, please visit: http://www.bls.gov/jlt/

Please complete the survey by (date TBD).

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1. Have you ever used JOLTS data?
   - € Yes (go to 2)
   - € No   (go to non-user section)

2. For which of the following have you ever used JOLTS data?
   (Check all that apply)
   a. Economic analysis
   b. Market analysis
   c. Policy analysis
   d. Forecasting
   e. Financial planning
   f. Media reporting
   g. Other (please specify)

3. Please rate the JOLTS data elements according to their importance to you, as very important, somewhat important, or not important.
    a. Job Openings
    b. Hires
    c. Total Separations (Turnover)
    d. Quits
    e. Layoffs and Discharges
    f. Other Separations

4. Are there data items related to job openings, hires, and turnover not currently available that you would like to see produced?
    a. Yes – Please describe
    b. No

5. How often do you use data from JOLTS?
    a. Once a year
    b. 2 to 6 times as year
    c. 7 to 12 times a year
    d. 13 or more times a year
    e. No regular pattern of use
    f. Other (please specify)

6. JOLTS data are released to the public approximately 5-6 weeks after the end of the reference month. Does this timing meet your needs?
    a. Yes
    b. No – Please explain

7. You can obtain JOLTS data from a variety of sources. Please rank how frequently you obtain data from the sources listed below. Give a 1 to the most frequent way, a 2 to the next most frequent way, a 3 to the next most frequent way, and so on. (You don't have to assign a ranking to all of the sources.)
    a. BLS website
    b. Information phone line
    c. E-mail
    d. News media
    e. Mail
    f. Other (please specify)

8. Have you ever used the JOLTS information line (202-691-5870)?
    a. Yes
    b. No – go to 10

9. How would you rate the assistance you received from the JOLTS information line?
    a. Excellent
    b. Very Good
    c. Good
    d. Fair – How could we improve?
    e. Poor – How could we improve?

10. Have you ever contacted JOLTS for help via e-mail (joltsinfo@bls.gov)?
    a. Yes
    b. No – go to 12

11. How would you rate the e-mail response you received?
    a. Excellent
    b. Very Good
    c. Good
    d. Fair – How could we improve?
    e. Poor – How could we improve?

12. Do you have any other comments you would like to share?
    a. Yes – explain
    b. No – go to 13

13. Which category below best describes your position? (Mark one)
    a. Contract Specialist
    b. Employer or business owner
    c. Government employee or contractor – federal
    d. Government employee or contractor – State or local
    e. HR Specialist
    f. International visitor
    g. Journalist
    h. Marketing or sales professional
    i. Researcher
    j. Student – elementary, middle, or high school level
    k. Student – college or graduate level
    l. Teacher, professor, or counselor
    m. Other (please specify)

Non-user section

2. Which JOLTS data elements are of most interest to you? (Check all that apply)
    a. Job Openings
    b. Hires

    c. Total Separations (Turnover)
    d. Quits
    e. Layoffs & Discharges
    f. Other Separations
    g. Don't know at this time

3. How often do you think you will use data from JOLTS?
    a. At least once a month
    b. At least quarterly, but less than monthly
    c. At least once a year, but less than quarterly
    d. Less than once a year
    e. One-time, special use
    f. No regular pattern of use
    g. Don't know
    h. Other – please describe

4. JOLTS data are released to the public approximately 5-6 weeks after the end of the reference month. Does this timing meet your needs?
    a. Yes
    b. No – Please explain
    c. Don't know

5. What will be your preferred way of obtaining JOLTS data? Please rank your preferences below (skip this question if you don't know). Give a 1 to the most preferred way, a 2 to the next most preferred way, a 3 to the next most preferred way, and so on. (You don't have to assign a ranking to all of the sources)
    a. BLS website
    b. Information phone line
    c. E-mail
    d. News media
    e. Mail
    f. Other (please specify)

6. Which category below best describes your position? (Mark one)
    a. Contract Specialist
    b. Employer or business owner
    c. Government employee or contractor – federal
    d. Government employee or contractor – State or local
    e. HR Specialist
    f. International visitor
    g. Journalist

h. Marketing or sales professional
i. Researcher
j. Student – elementary, middle, or high school level
k. Student – college or graduate level
l. Teacher, professor, or counselor
m. Other (please specify)