



Customer Satisfaction Survey

90 YEARS. STILL WORKING.

The Women's Bureau conducts projects to encourage flexible workplace policies and programs. We would greatly appreciate your comments about the Women's Bureau event in which you participated. Your feedback will help us improve our projects to better serve women in the workforce. This survey should take about 3 minutes to complete. Your answers will be kept completely confidential. Thank you for your help!

If you have any questions about this survey, please call the Women's Bureau at 1-800-827-5335.

1. Please provide the name of the Break-Out session you attended:

2. Prior to participating, what did you hope to learn from your involvement in the Women's Bureau event?
I wanted to learn: *(Mark all that apply.)*
 - How to implement a workplace flexibility policy or program
 - About new programs and/or policies *(Please describe.)* _____
 - Other *(Please describe.)* _____

3. How many individuals are employed by your business? *(Please include full- and part-time employees.)*
Number: _____

4. Did you think you will start, or enhance, any of the following programs or policies after participating in the WB project?
 - Flextime
 - Compressed workweek
 - Part-time work
 - Job sharing
 - Telecommuting
 - Other *(Please describe.)* _____
 - I do not plan to start or enhance a flexible workplace policy.

5. The major conference topics were of interest, informative and useful:
Strongly Agree Agree Unsure Disagree Strongly Disagree
Comments: _____

6. How would you rate your workshop session overall?

Excellent Good Fair Poor

Comments: _____

7. The overall quality of the speakers was high.

Strongly Agree Agree Unsure Disagree Strongly Disagree

Comments: _____

8. I gained useful information related to my work.

Strongly Agree Agree Unsure Disagree Strongly Disagree

Comments: _____

9. Are there issues you think are important that were not addressed during this conference?

Comments: _____

10. Using the scale below, please indicate your overall satisfaction with the event in which you participated. *(Place a number on the line.)* _____

1	2	3	4	5
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied

11. Please provide any additional comments or suggestions in the space below.

We appreciate your taking the time to complete this survey. Thank you!