

Screen Shot 1: The FMCSA Portal “Primary Screen”

The COMPASS Portal Customer Satisfaction assessment is located under “Survey” in the bottom center of the Portal screen.

The survey portlet will only appear for a sampled portion of the COMPASS user community. Cogix technology ensures that the survey portlet is only available for every “x” number user (e.g. every fifth user, every tenth user, every hundredth user, etc.) as specified by survey administrators to ensure random sampling of the COMPASS user community.

Cogix technology also allows for the survey to be automatically deactivated if a specified number of responses are received in advance of the expected deactivation date. Again, the survey is would only ever be published for a maximum of a two week period.

IBM WebSphere Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address <http://comcwp1.fmcsa.dot.gov:9080/wps/myportal/customer/c1/fY5LDoIwFE0X4gr6-ypRh43GkjaF1BkQjowBsLHgXH9lg2gucOTc-8lDUmZ4qd7xnc3T3EgNwIkM-3U4bw1CKUWAAZ> Go Links

Home Accounts Feedback Help

Home >

Alerts

Alert List

CompanyActivity

Summary
[Crashes](#) | [Inspections](#) | [Reviews](#) | [Closed Enf](#)

LAST 24 HOURS Search

Crashes posted to FMCSA Total Crashes: 0

Fatal	Injury	Tow
0	0	0

NOTE: This section displays only Crash Summary. For a list of Crashes please select the "Crash List" panel.

Crash List
Inspection List
Review List
Cases Closed with Enforcement List

Survey
[take survey](#)

CompanyInfo

USDOT Registration
[General](#) | [Operations](#) | [Equipment](#) | [Driver](#) | [Officials](#)

USDOT#: 80806
EIN: 58-1081267
SSN:
DUNS: 79-063-0669
Entity Type: CARRIER
Legal Name: J B HUNT TRANSPORT INC
DBA Name:
Email:
Company Address: 615 J B HUNT CORPORATE DRIVE, LOWELL, AR 72745, US
Company Phone: (479)820-0000
Contact Cell Phone:

Cargo Tank Facility
Hazardous Materials
Operating Authority
SafeStat Information
Inspection Selection System (ISS) Info

Tasks

User Name	Request Date
-----------	--------------

Correspond

From Date:

To Date:

Done Internet

start IBM WebSphere Port... User Feedback Messa... 11:20 AM

Screen Shot 2: The COMPASS Portal Customer Satisfaction Assessment

Once a COMPASS user opts to take the survey, the questions appear within the FMCSA Portal, as indicated below.

The screenshot shows a Mozilla Firefox browser window displaying the FMCSA Portal. The browser's address bar shows the URL: https://comcie.fmcsa.dot.gov/wps/myportal/enforcement/c1/04_5B8K8xLLM9M55zPy8xBz9CP0os3hPC0.... The page header includes the FMCSA Portal logo and the text "Federal Motor Carrier Safety Administration". Below the header, there is a navigation menu with links for "Home", "Assignments", "Accounts", "Feedback", and "Help". The main content area is titled "Survey" and contains the following text:

* Please rate the FMCSA Portal on a scale of 1-5, with 1 being "poor" and 5 being "excellent":

How would you rate the FMCSA Portal in terms of general satisfaction?

1 - Poor
 2
 3
 4
 5 - Excellent

Next

0% complete

[Feedback](#) | [Privacy Policy](#) | [FirstGov.gov](#) | [Freedom of Information Act \(FOIA\)](#) | [Accessibility](#)
[Web Policies and Important Links](#) | [Site Map](#) | [Plug-ins](#)

Federal Motor Carrier Safety Administration
1200 New Jersey Ave SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339

