

A. STATSTICAL

1. Potential Respondent Universe

The following is the proposed respondent universe for the various types of HUD-assisted housing projects and Neighborhood Networks Centers. We anticipate an approximately 80% response rate for e-mailed surveys and a somewhat lower response rate for surveys sent through the mail.

Because of the dearth of information available about broadband access and usage in Public Housing and in tribal housing, it is necessary that we survey the entire universe of these entities. This will provide a much clearer picture for HUD to make future decisions about investing in broadband. Because no evaluation has ever been done of Neighborhood Networks Centers, we will survey the entire universe of these entities as well. For Multi-Family projects (both with e-mail contact information and without) and HOME projects, we will survey a 500 project sample.

| Housing Type | Sample Type (Full Universe or Sample) | Survey Type | Sample Size |
|------------------------|---------------------------------------|-------------|--------------|
| Tribes | Full Universe | Mail | 1,157 |
| Neighborhood Networks | Full Universe | E-Mail | 1,760 |
| PHAs | Full Universe | E-Mail | 3,400 |
| Multi-Family -- Mail | Sample | Mail | 500 |
| Multi-Family -- E-Mail | Sample | E-Mail | 500 |
| HOME | Sample | Mail | 500 |
| | | | |
| TOTAL | | | 7,817 |

2. Information Collection Procedures

Random sampling will be used to select samples from the overall universe. For the housing types we are sampling, we assume an 80% response, that non-response is random and this yields national estimates that are accurate +/- 3%.

For Tribal Housing, Public Housing Authorities and Neighborhood Networks Centers, a fuller picture is required. This information will be used in subsequent efforts to design and target interventions for which information on as many potential grantees as possible is necessary.

3. Maximizing Response Rate

The survey has an extremely simple design to make response easier and more attractive. The questions are as simple and brief as possible and do not require precise reporting or analysis. HUD already has a good relationship with the respondents, which will increase the response rate. Additionally, the information being collected will prove valuable to the respondents as new policies are developed to expand broadband in public and assisted housing.

After the initial mailing and e-mailing of the survey follow-up and reminder notices will be sent to all non-responders. For those that continue to be unresponsive, follow-up phone calls may be made.

4. Tests

Prior to fielding the survey, we will conduct 10 pre-test telephone calls with representatives from each type of housing to be surveyed. These pre-tests will ensure that the questions being asked are answerable and will provide useful information to HUD.

5. Contact Information

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