

TITLE OF INFORMATION COLLECTION DOCUMENT

Stakeholder Customer Service Survey

OMB NO.

0579- XXXX

DATE PREPARED

10-20-2006

PREPARED BY

Linda Toran

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... OF ...

FORM NO. OR OTHER IDENTIFICATION (A)	TOTAL ANNUAL RESPONSES (B)	AVE. TIME PER RESPONSE (C)	TOTAL HOURS PER YEAR (B x C) (D)	ESTIMATED ANNUAL PROGRAM COSTS FOR COLLECTING, PROCESSING, ANALYZING, TABULATING AND/OR PUBLISHING THE INFORMATION COLLECTED (Do NOT include administrative costs such as printing, and mailing of forms, etc.)			OVERHEAD COSTS (Col. F times .139) (G)	TOTAL COSTS (F + G) (H)	REMARKS (I)
				GRADE AND AVERAGE HOURLY RATE OF PROGRAM PERSON(S) INVOLVED IN THE INFORMATION COLLECTION (Include field AND headquarters personnel. Use step 4 for average hourly rate.) (E)	PROGRAM COSTS (D X E) (F)				
Provide instructions and review survey	500	0.16000	80	GS- 13	\$ 40.77	\$ 3,261.60	\$	\$	
						3,261.60	453.36	3,714.96	