

Pentagon Library Comment Card-----

Pentagon Library Comment Card

Please send us your comments. Your suggestions and opinions are important in helping us improve c

Additional information about Pentagon Library Information about this service provider (FAQs,Events,C

Customer Service:

Facility Appearance

Employee/Staff Attitude

Timeliness of Service

Hours of Service

Did the product or service meet your needs?

How do you usually access Pentagon Library services and resources?

Satisfaction:

Were you satisfied with your experience at this office / facility?

Comments & Recommendations for Improvement: (up to 4000 characters) (optional)

CAUTION: Do NOT enter sensitive or personally identifying information in this text field. Text comments may be viewed by several authorized persons involved or not involved in your specific issue.

If you would like a response, please check the Response Requested checkbox and enter your name and your phone number and/or your email below. Unless a response is requested, name, phone and email are optional.

Response Requested

Name: (optional)

Phone: (optional)

Email: (optional)

Reference Number: (optional)

Privacy Advisory: Unless you provide your name, phone, email address or otherwise identify yourself in the text comments on the comment card, all submitted information and comments will remain anonymous. No attempt to identify you or your organization will be made unless the comment card submission or set of submissions reflects a credible or potential threat, or reflects a misuse or abuse of the system, or is related to a law enforcement investigation. If you have a complaint and do not provide a phone number or email address, there will be no way of following up with you directly regarding the complaint. However, all comments and complaints will be examined whether or not you supply contact information. Your comment card submission, including the text comments, may be reviewed by multiple people associated to the service provided. This may, in some cases, include higher levels in the service provider's chain of command. By providing comment information in the text comment box, you are acknowledging that the information provided may be reviewed throughout the organization to which the comment was submitted, and, possibly at higher organization levels within the ICE system.

Thank you for taking the time to complete this comment card. Your opinions are very important to us.

OMB 0704-0420, expires 31 OCT 2009

RCS DD-DA&M(AR)2124, expires 28 FEB 2010

our delivery of library services.

ontacts,Links)

| | | | | | |
|-----------|------|-----|------|-------|-----|
| Excellent | Good | OK | Poor | Awful | N/A |
| Excellent | Good | OK | Poor | Awful | N/A |
| Excellent | Good | OK | Poor | Awful | N/A |
| Excellent | Good | OK | Poor | Awful | N/A |
| Yes | No | N/A | | | |

Yes No N/A

