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Usability Study of Medscape's Technology-Based Panel

Medscape Questionnaire

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Information Sources

- 1. Which medical associations do you belong to? Please select one or more of the following associations. [MARK ALL THAT APPLY]
 - American Academy of Family Physicians (AAFP)
 - American College of Physicians (ACP)
 - American Medical Association (AMA)
 - National Medical Association (NMA)
 - **HIV Medicine Association (HIVMA)**
 - American Academy of HIV Medicine (AAHIVM)
 - Infectious Diseases Society of America (IDSA)
 - American College of Obstetricians and Gynecologists (ACOG)
 - Other [Specify:
 - None of these
 - Refused
- 2. How do you get the information you need to guide your medical practice? Please select one or more of the following ways. [MARK ALL THAT APPLY]
 - Regional conferences
 - National conferences
 - Journals/newsletters
 - Professional associations
 - WebMD
 - Medscape
 - Centers for Disease Control and Prevention (CDC)
 - CDC Morbidity and Mortality Weekly Reports (MMWRs)
 - Pharmaceutical sales representatives
 - Other [Specify:_____
 - Refused

- 3. In your practice, how is information about HIV prevention provided to those living with HIV? [MARK ALL THAT APPLY]
 - Given written information by office staff
 - Discussed by office nurse
 - Discussed by physician
 - Discussed by case worker
 - Left out for patients to pick up

 - Refused
- 1. In your practice, how is information about HIV testing provided to all patients? [MARK ALL THAT APPLY]
 - Given written information by office staff
 - Discussed by office nurse
 - Discussed by physician
 - Discussed by case worker
 - Left out for patients to pick up

 - Refused

Please indicate your level of agreement with the following statements.

- 2. Most healthcare professionals like me talk with HIV-infected patients about sexual risks
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused

- 3. I am comfortable discussing sexual risks with my HIV-infected patients.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused
- 4. I am comfortable discussing routine HIV screening with all of my adolescent and adult patients up to age 65.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused
- 5. My patients' discomfort with discussing sexual behaviors prevents me from discussing HIV transmission risks with them.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused
- 6. I am confident that I can conduct risk assessments with my patients living with HIV.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused
- 7. Patient-provider discussion of HIV risk-reduction behaviors will make a difference in the actions of my patients living with HIV.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused

- 8. I have the necessary *training* to screen patients living with HIV about reducing their risk of HIV transmission.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused

MEDSCAPE QUESTIONNAIRE

2-25-11

Please think about all of your patients living with HIV and indicate which category best describes how often you typically do the following: [Select one per row]

| | During the initial visit | Every patient visit | Every 6 months | Annually | Only when medically indicated | Never/ Not at All | Refused |
|------------------------------------------------------------------------------------------------|-----------------------------------|---------------------|----------------|----------|----------------------------------------|-------------------------|---------|
| 9. Ask patient if they are sexually active | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 10. Ask patient if they disclose their HIV status to sex partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 11. Ask patient if they are engaging in unsafe sex | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 12. Screen patient for STDs | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 13. Recommend condom use to patient for all sex acts | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 14. Recommend not sharing razors, toothbrushes or other things that might have patient's blood | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 15. Recommend taking HIV medicine as directed | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 16. Recommend practicing sexual abstinence | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 17. Communicate prevention messages to patient | 1 | 2 | 3 | 4 | 5 | 6 | |
| 18. Screen patient for alcohol and drug use | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 19. Screen patient for injection drug use | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

| 20. Suggest to drug-injecting patients that they use clean needles and works either through bleaching, syringe purchase, or needle exchange | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|---------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|---|---|
| 21. Ask patient if they disclose their HIV status to needle/works-sharing partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 22. Refer newly diagnosed patients to Partner Services (i.e., Health Department Partner Notification) to notify partners of exposure | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

Think about the last patient you treated between the ages of 13 - 64.

- 23. How long has this person been your patient?
 - 1. Less than 6 months
 - 2. 6 months to less than 1 year
 - 3. 1 year to less than 5 years
 - 4. 5 years to less than 10 years
 - 5. More than 10 years
 - 6. Refuse to answer
- 24. Have you ever discussed HIV screening with this patient?
 - 1. Yes
 - 2. No
 - 3. Refuse to answer
- 25. If yes, did you ask about specific high-risk behavior such as unprotected anal or vaginal sex?
 - 1. Yes
 - 2. No
 - 3. Refuse to answer
- 26. Did you ask this patient about any new sexual partners?
 - 1. Yes
 - 2. No
 - 3. Refuse to answer

27. Did you ask this patient if he/she injects illicit drugs?

| 35A. In your own words, would you please summarize what you remember from those campaign materials? You can mention anything you would like, including the main ideas or even pictures or graphics that you remember. [NOTE: RESPONDENT TO ENTER TEXT IN OPEN FIELD.] | | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| | | | | |
| Some HIV prevention campaigns that promote screening people living with HIV for risky behaviors have used slogans. Please let us know which of the following slogans you have heard. Some people might not have seen or heard any of these messages. | | | | |
| Some campaigns on routine HIV screening for all patients have used slogans. Please le us know which of the following slogans you have heard. Some people might not have seen or heard any of these messages. | | | | |
| [NOTE: THE ORDER OF QUESTIONS 22 THROUGH 25 SHOULD BE ROTATED RANDOML FOR DIFFERENT RESPONDENTS IF POSSIBLE.] | | | | |
| 32. B. Did you see or hear the slogan, "Respect People. Stop HIV."? | | | | |
| No0 Yes1 | | | | |
| 33. Did you see or hear the slogan, "Prevention Is Care"? | | | | |
| No0 Yes1 | | | | |
| 34. Did you see or hear the slogan, "Doctors United Against HIV"? | | | | |
| No0 Yes1 | | | | |
| 35. Did you see or hear the slogan, "9 ½ Minutes"? | | | | |
| No0 Yes1 | | | | |
| 36. Did you see or hear the slogan, "HIV Screening. Standard Care"? | | | | |
| No0 | | | | |

Now we would like to ask you about some specific messages that you may or may not have seen or heard in campaign materials. Some people might not have seen or heard any of these messages.

[NOTE: THE ORDER OF QUESTIONS 26 THROUGH 29 SHOULD BE ROTATED RANDOMLY FOR DIFFERENT RESPONDENTS.]

| | 1 |
|--------------------------|-----------------------------------------------------------------------|
| 10. An HIV-positive pe | erson can also contract other STIs. |
| N | lo0 |
| Y | es1 |
| 11. Different types of | sexual activities have different risks for HIV transmission. |
| • | lo0 |
| Y | 'es1 |
| 12. Antiretroviral thera | apy will protect against the spread of HIV. |
| | lo0 |
| Y | 'es1 |
| 13. Health care profes | sionals can reduce the spread of HIV through screening people |
| iving with HIV for risk | y behaviors. |
| | lo0 'es1 |
| ı | 651 |
| Please indicate your l | evel of agreement with the following statements. |
| 14. CDC now recomm | ends HIV screening for all patients ages 13 - 64. |
| 1. | Strongly agree |
| 2. | Agree |
| 3. | Neither agree nor disagree |
| 4. | Disagree |
| 5. | Strongly disagree |
| | Refused |
| 15. People of all sexua | al orientations, ages, and socio-economic levels are at risk for HIV. |
| 1. | Strongly agree |
| | Agree |
| | Neither agree nor disagree |
| | Disagree |
| | Strongly disagree |
| | Refused |
| U. | 1.010000 |

- 46. Risk-based screening can identify all patients living with HIV.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused
- 47. How did you first hear about the *Prevention Is Care* campaign? [SELECT ONE]
 - 1. Conference
 - 2. Journal/magazine advertisement
 - 3. Mailing from professional organization
 - 4. From a colleague
 - 5. Internet
 - 6. Website
 - 7. From this survey
 - 8. Other [Specify:
 - 9. Have never heard of it
 - 10. Refused
- 1. In the past 12 months, have you seen any materials for CDC's Prevention Is Care campaign?
 - 1. Yes →Go to Q27
 - 2. No →Go to Q40
 - 3. Refused

| 2. | Where did you see materials for CDC's Prevention Is Care campaign? | [Mark all that |
|----|--------------------------------------------------------------------|----------------|
| | apply] | |

- Conference
- Journal/magazine advertisement
- Mailing from professional organization
- From a colleague
- Internet
- <insert Web site>
- From this survey
- <insert channel>
- Other [Specify:
- Refused
- 3. Have you attended any presentations or received any materials about the *Prevention* Is Care campaign at conferences you have attended?
 - 1. Yes
 - 2. No
 - 3. Refused
- 4. Have you seen any information about Prevention Is Care in printed journals or peerreviewed magazines?
 - 1. Yes
 - 2. No
 - 3. Refused

Use of Campaign Information and Materials

- 5. Have you ever visited the *Prevention Is Care* campaign Web site?
 - 1. Yes
 - 2. No
 - 3. Refused
- 6. Have you downloaded Prevention Is Care materials from the Web site?
 - 1. Yes
 - 2. No
 - 3. Refused
- 7. Have you ever ordered *Prevention Is Care* campaign materials?
 - 1. Yes
 - 2. No
 - 3. Refused

| | your patients living with HIV about reducing their risk of acquiring or transmitting HIV? | | | | |
|-----|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| | 1 | Yes | | | |
| | 2 | No | | | |
| | 3 | Refused | | | |
| 9. | Are you likely to s colleagues? | hare information about the <i>Prevention Is Care</i> campaign with your | | | |
| | 1 | Yes | | | |
| | 2 | No | | | |
| | 3 | Refused | | | |
| Fe | edback about Cam | paign | | | |
| 10. | What suggestion | s do you have to improve the <i>Prevention Is Care</i> Web site? | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| 11. | What do you like a | about the Prevention Is Care campaign? | | | |
| 11. | What do you like a | about the Prevention Is Care campaign? | | | |
| 11. | What do you like a | about the Prevention Is Care campaign? | | | |
| 11. | What do you like a | about the <i>Prevention Is Care</i> campaign? | | | |
| 59. | How did you <u>first</u> | hear about the HIV Screening. Standard Care campaign? | | | |
| 59. | How did you <u>first</u> | hear about the HIV Screening. Standard Care campaign? | | | |
| 59. | How did you <u>first</u> ELECT ONE] | hear about the HIV Screening. Standard Care campaign? Conference | | | |
| 59. | How did you <u>first</u> ELECT ONE] 1 | hear about the <i>HIV Screening. Standard Care</i> campaign? Conference Journal/magazine advertisement | | | |
| 59. | How did you first ELECT ONE] 1 2 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization | | | |
| 59. | How did you first ELECT ONE] 1 2 3 4 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization From a colleague | | | |
| 59. | How did you first ELECT ONE] 1 2 3 4 5 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization From a colleague Internet | | | |
| 59. | How did you first ELECT ONE] 1 2 3 4 5 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization From a colleague Internet Website | | | |
| 59. | How did you first 2 3 4 5 6 7 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization From a colleague Internet Website From this survey | | | |
| 59. | How did you first ELECT ONE] 1 2 3 4 5 6 7 | hear about the HIV Screening. Standard Care campaign? Conference Journal/magazine advertisement Mailing from professional organization From a colleague Internet Website | | | |

- 1. In the past 12 months, have you seen any materials for CDC's *HIV Screening.* Standard Care campaign?
 - 1. Yes →Go to Q27
 - 2. No \rightarrow Go to Q40
 - 3. Refused
- 2. Where did you see materials for CDC's *HIV Screening. Standard Care* campaign? [Mark all that apply]
 - Conference
 - Journal/magazine advertisement
 - Mailing from professional organization
 - From a colleague
 - Internet
 - <insert Web site>
 - From this survey
 - <insert channel>

 - Refused
- 3. Have you attended any presentations or received any materials about the *HIV* Screening. Standard Care campaign at conferences you have attended?
 - 1. Yes
 - 2. No
 - 3. Refused
- 4. Have you seen any information about *HIV Screening. Standard Care* in printed journals or peer-reviewed magazines?
 - 1. Yes
 - 2. No
 - 3. Refused

Use of Campaign Information and Materials

- 5. Have you ever visited the HIV Screening. Standard Care campaign Web site?
 - 1. Yes
 - 2. No
 - 3. Refused
- 6. Have you downloaded HIV Screening. Standard Care materials from the Web site?
 - 1. Yes
 - 2. No
 - 3. Refused

| 7. | Have you ever orde | ered HIV Screening. Standard Care campaign materials? |
|-----|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| | 1. | Yes |
| | 2. | No |
| | 3. | Refused |
| 8. | | ening. Standard Care materials made it easier for you and your staff ents about reducing their risk of acquiring or transmitting HIV? |
| | 1. | Yes |
| | 2. | No |
| | 3. | Refused |
| 9. | Are you likely to sh with your colleague | nare information about the <i>HIV Screening. Standard Care</i> campaignes? |
| | 1. | Yes |
| | 2. | No |
| | 3. | Refused |
| Fe | edback about Camp | aign |
| | | |
| 11 | . What do you like a | bout the HIV Screening. Standard Care campaign? |
| Ple | ease indicate vour le | evel of agreement with the following statement. |
| | _ | |
| 12 | | people living with HIV/AIDS for risky behaviors to help prevent HIV rtners and maintain healthy behaviors. |
| | 1. | Strongly agree |
| | 2. | Agree |
| | 3. | Neither agree nor disagree |
| | | |
| | 4. | Disagree |
| | | Disagree Strongly disagree |

Please indicate your level of agreement with the following statement.

- 13. I intend to routinely screen all of my patients ages 13 64 to help connect newly diagnosed patients into treatment and help to prevent onward transmission.
 - 1. Strongly agree
 - 2. Agree
 - 3. Neither agree nor disagree
 - 4. Disagree
 - 5. Strongly disagree
 - 6. Refused

| 14. \ | What additional topics would you like the materials to cover? |
|-------|---------------------------------------------------------------|
| - | |
| - | |

- 15. Are there specific tools/aids/assistance that you think may facilitate discussions with your patients living with HIV about reducing their risk of acquiring or transmitting HIV?[MARK ALL THAT APPLY]
 - Information on referral sources for patient with high-risk behaviors
 - Personnel trained in screening people living with HIV for risky behaviors on call for your office/practice
 - Literature to give patients
 - Improved reimbursement for time spent screening people living with HIV for risky behaviors (for self or other staff)
 - In depth education or training on improving risk reduction discussions for you in your office
 - In depth education or training on improving risk reduction discussions for your staff in your office
 - Refused

16. What barriers, if any, are likely to prevent you from having discussions regarding high-risk behaviors with your HIV-infected patients? (Check all that apply.)

- · Lack of time
- Lack of or low reimbursement
- Other important priorities at time of visit
- Language barrier
- Gender difference between you and your patient
- Cultural difference between you and your patient
- Difference in sexual orientation
- Lack of trust/relationship with patient
- Discomfort discussing high-risk behaviors with your HIV-infected patients
- Privacy issues (seen in hospital room, etc.)
- Lack of skills or training in this area
- My patients don't have high-risk behaviors
- HIV and STDs are not issues in your community
- Not my job; someone else is doing it
- Patients are uncomfortable discussing the subject
- No place to refer patients with risky behaviors
- Other [specify]
- Refused