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### MEDICAL EXPENDITURE PANEL SURVEY

# MEDICAL PROVIDER COMPONENT

**MEDICAL EVENT FORM** 

**FOR** 

INSTITUTIONAL PROVIDERS (NON-HOSPITAL FACILITIES)

**FOR** 

### **REFERENCE YEAR 2009**

# **VERSION 2.0**

### **Revision History**

Version	Author/Title	Date	Comments
1.0	Multiple RTI and SSS authors	12/23/08	
2.0	Multiple RTI and SSS authors	Originally delivered 3/4/09, Redelivered 04/01/09	Changes from Version 1.0 marked in yellow highlighting

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### **INSTITUTIONAL EVENT FORM**

[COMPLETE ONE FORM FOR EACH STAY]

# QUESTIONS 1 THROUGH 3: TO BE COMPLETED WITH MEDICAL RECORDS.

READ ONLY FOR FIRST STAY FOR THIS PATIENT: Someone in (PATIENT)'s family reported that (he/she) was a patient in this facility during 2009.

- 1 CONFIRM PATIENT RECEIVED SERVICES (GO TO Q1)
- 2 FACILITY KNOWS PATIENT BUT NO EVENTS RECORDED FOR 2009 (GO TO NEXT PATIENT, PAIR IS FINAL)
- 3 FACILITY DOES NOT KNOW PATIENT (GO TO NEXT PATIENT, REVIEW TO SEE IF DISAVOWAL IS ELIGIBLE FOR CONVERSION)

		MEDICAL RECORDS
1.	What were the admit and discharge dates of the (first/next) stay?	MO DAY YR  ADMIT:/  DISCHARGE:/  NOT YET DISCHARGED1
2a.	I need the diagnoses for this stay. I would prefer the ICD-9 codes (or DSM-IV codes), if they are available.	CODE DESCRIPTION
	IF CODES ARE NOT USED, RECORD DESCRIPTIONS.	
	[SYSTEM WILL ALLOW FOR A MAXIMUM OF 5 ICD-9 CODES TO BE COLLECTED]	
3.	Please give me the name, specialty, and telephone number of each physician who provided services during the stay starting on (ADMIT DATE) and whose charges might not be included in the facility bill. We are interested in physicians with whom	RECORD NAMES ON SEPARATELY BILLING DOCTOR FORM. IF RESPONDENT IS NOT SURE WHETHER A PARTICULAR DOCTOR'S CHARGES ARE INCLUDED IN THE FACILITY BILL, RECORD INFORMATION FOR THAT DOCTOR ON SEPARATELY BILLING DOCTOR FORM.
	your facility has contractual arrangements, not the patient's private physician.	DOES NOT HAVE THIS INFORMATION0 COLLECT CONTACT INFORMATION FOR PERSON WITH RECORDS
		SEPARATELY BILLING DOCTORS FOR THIS EVENT1
		NO SEPARATELY BILLING DOCTORS FOR THIS STAY2
4a.	Have we covered all of this patient's stays during the calendar year 2009?	YES, ALL STAYS COVERED

THIS PATIENT, REVIEW NUMBER OF STAYS REPORTED BY HOUSEHOLD.	REPORTED MORE STAYS THAN HOUSEHOLD 1 (GO TO ENDING FOR MEDICAL RECORDS)
	FACILITY RECORDED FEWER STAYS
	[DCS ONLY] PROBE: (PATIENT NAME) reported (NUMBER) stays at (FACILITY) during 2009, but I have only recorded (NUMBER) stays. Do you have any information in your records that would explain this discrepancy?
	DON'T KNOW
	OTHER (SPECIFY):4
	(GO TO ENDING FOR MEDICAL RECORDS)

4b. IF ALL STAYS ARE RECORDED FOR NO DIFFERENCE OR FACILITY

# **ENDING FOR MEDICAL RECORDS:**

GO TO NEXT PATIENT. IF NO MORE PATIENTS, THANK RESPONDENT AND END. THEN ATTEMPT CONTACT WITH PATIENT ACCOUNTS OR ADMINISTRATIVE OFFICE.

#### QUESTIONS 5 THROUGH END: TO BE COMPLETED WITH PATIENT ACCOUNTS.

According to Medical Records, (PATIENT NAME) was a patient in your facility during the period from (ADMIT DATE) to (DISCHARGE DATE/END OF 2009).

- 1 CONFIRM PATIENT RECEIVED SERVICES (GO TO Q5)
- 2 FACILITY KNOWS PATIENT BUT NO EVENTS RECORDED FOR 2009 (GO TO NEXT PATIENT, PAIR IS FINAL)
- 3 FACILITY DOES NOT KNOW PATIENT (GO TO NEXT PATIENT, REVIEW TO SEE IF DISAVOWAL IS ELIGIBLE FOR CONVERSION)
- 5. Was the facility reimbursed for this stay on a feefor-service basis or a capitated basis?

EXPLAIN IF NECESSARY: **Fee-for-service** means that the facility was reimbursed on the basis of the services provided.

Capitated basis means that the patient was enrolled in a prepaid managed care plan, such as an HMO, and reimbursement to the facility was not based on the services provided.

IF IN DOUBT, CODE FEE-FOR-SERVICE.

### **BASIC CHARGES**

 What was the full established charge for room, board, and basic care for this stay, before any adjustments or discounts, between (ADMIT DATE) and (DISCHARGE DATE/END OF 2009)?

EXPLAIN IF NECESSARY: The **full established charge** is the charge maintained in the facility's master fee schedule for billing private pay patients. It is the "list price" for the service, before consideration of any discounts or adjustments resulting from contractual arrangements or agreements with insurance plans.

IF NO CHARGE: Some facilities that don't charge for each individual service do associate dollar amounts with services in their records for purposes of budgeting or cost analysis. This kind of information is sometimes call a "charge equivalent." Could you give me the charge equivalent for this stay?

VERIFY: Is this the total full established charge or "list price" for these services? IF NOT, RECORD FULL ESTABLISHED CHARGE.

6a. Why is there no charge for room, board, and basic care for this stay?

\$	(GO TO Q7)
CAN'T GIVE TOTAL CHARGE	991 (GO TO Q10)

FULL ESTABLISHED CHARGE OR CHARGE EQUIVALENT:

NO CHARGE......991 (GO TO Q10)
NO CHARGE......992 (GO TO Q6a)

FACILITY ASSUMES COST	1
PREPAID TO CONTINUING CARE	2
STATE-FUNDED INDIGENT CARE	
(NOT MEDICAID)	3
RELIGIOUS ORGANIZATION	
ASSUMES COST	4
VA FACILITY	5
OTHER (SPECIFY)	6

(GO TO Q14)

7.	From which of the following sources has the facility	a. Patient or Patient's Family;	\$
	received payment for this charge and how much was paid by each source? Please include all payments that have taken place between (ADMIT DATE) and now for this stay.	b. Medicare;	\$
		c. Medicaid;	\$
	SELECT ALL THAT APPLY	d. Private Insurance;	\$
	HMO, PROBE: And is that Medicare, Medicaid, or	e. VA/Champva;	\$
		f. Tricare;	\$
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT	g. Worker's Comp; or	\$
	OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	h. Something else? (IF SOMETHING ELSE: What was that?)	\$
	IF PROVIDER VOLUNTEERS THAT PATIENT PAYS A MONTHLY PREMIUM, VERIFY: So, you receive a monthly payment rather than payment for the specific service? IF YES: GO BACK TO Q5 AND CODE AS CAPITATED BASIS		
8.	I show the total payment as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct? IF NO, CORRECT ENTRIES ABOVE AS NEEDED.	TOTAL PAYMENTS	\$
	BOX O TOTAL PAYMENTS EQUAL TOTAL CHARGE? (ES, AND ALL PAID BY PATIENT OR PATIENT'S FAMIL		
- [ ]	ES, AND ALL PAID BY PATIENT OR PATIENT'S FAMIL	1 1 (GO 10 Q14)	

8a. I recorded that the payment(s) you received equal the charge. I would like to make sure that I have this recorded correctly. I recorded that the total payment is [SYSTEM WILL DISPLAY TOTAL PAYMENT FROM Q8]. Does this total payment include any other amounts such as adjustments or discounts, or is this the final payment? IF NECESSARY, READ BACK AMOUNT(S) RECORDED IN Q7.

IF, AFTER VERIFICATION, PAYMENTS DO NOT EQUAL CHARGE COMPLETE Q9 AND GO TO Q14

YES, OTHER PAYERS...... 2 (GO TO Q8a)

NO....... 3 (GO TO Q9)

9.	It appears that the total payments were (less than/mor than) the total charge. What is the reason for this	e PAYMENTS LESS THAN CHARGE: Adjustment or discount	<u>YES</u>	<u>NO</u>
	difference? Please include all adjustment activity that		. 1	2
	taken place between (ADMIT DATE) and now for this	b. Medicaid limit or adjustment;		2
	stay.	c. Contractual arrangement with insurer		_
	CODE 1 (YES) FOR ALL REASONS MENTIONED.	or managed care organization;		2
	,	d. Courtesy discount;e. Insurance write-off;		2 2
		f. Worker's Comp limit or adjustment;		2
		g. Eligible veteran; or		2
		h. Something else?		2
		(IF SOMETHING ELSE: What was that?)	)	
		Expecting additional payment	_	
		i. Patient or Patient's Family;		2
		j. Medicare;k. Medicaid;		2
		I. Private Insurance;		2
		m. VA/Champva;		2
		n. Tricare;		2
		o. Worker's Comp; or		2
		p. Something else?	. 1	2
		(IF SOMETHING ELSE: What was that?)	1	
		q. Charity care or sliding scale;r. Bad debt;		2
		PAYMENTS MORE THAN CHARGE:		
		s. Medicare adjustment;	. 1	2
		t. Medicaid adjustment;		2
		u. Private insurance adjustment; or		2
		v. Something else?		2
		(IF SOMETHING ELSE: What was that?)	) —	
		(GO TO Q14)		
10.	Can you tell me what the facility's full established daily rate for room and board and basic care was	\$ (GO	TO Q	(11)
	during this stay?	RATE CHANGED DURING STAY991 (GO NO CHARGE992 (GO		
100	a. Why was there no charge for room, board, and	FACILITY ASSUMES COST 1		
106	basic care for this stay?	PREPAID TO CONTINUING CARE 2		
		STATE-FUNDED INDIGENT CARE		
		(NOT MEDICAID)		
		ASSUMES COST 4		
		VA FACILITY 5		
		OTHER (SPECIFY)6		
		(GO TO Q14)		
11.	For how many days was the patient charged during this stay? (Please give only the days during 2009.)	# DAYS		
		I'T PROVIDE TOTAL DAYS, GO TO Q12.		
	OTH	HERWISE, CONTINUE.		

	From which of the following sources has the facility	a. Patient of Patient's Family;	<b>»</b>
	received payment for these charges and how much was paid by each source? Please include all payments that have taken place between (ADMIT DATE) and now for	b. Medicare;	\$
	this stay.	c. Medicaid;	\$
	SELECT ALL THAT APPLY	d. Private Insurance;	\$
	[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR	e. VA/Champva;	\$
	HMO, PROBE: And is that Medicare, Medicaid, or private insurance?	f. Tricare;	\$
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT	g. Worker's Comp; or	\$
	REQUIRED]  OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	h. Something else? (IF SOMETHING ELSE: What was that?)	\$
	IF PROVIDER VOLUNTEERS THAT PATIENT PAYS A MONTHLY PREMIUM, VERIFY: So, you receive a monthly payment rather than payment for the specific service? IF YES: GO BACK TO Q5 AND CODE AS CAPITATED BASIS		
11b.	I show the total payment as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct? IF NO, CORRECT ENTRIES ABOVE AS NEEDED.	TOTAL PAYMENTS	\$

(GO TO Q14)

12. Perhaps it would be easier if you gave me the information billing period by billing period.

BILLING PERIOD #1

BILLING PERIOD #  BILLING START DATE: / /_  MO DY YR  BILLING END DATE: / /_  MO DY YR  # DAYS IN BILLING PERIOD:		12-1. Between (BP DATES), how many days was the patient charged for room and board and basic care?  # BILLED DAYS	BP, Please explain the patient was cha	S LESS THAN # DAYS IN why the number of days rged for room and board s than the number of days
12-2. Between (BP DATES), what was the private pay rate for room and board and basic care (PERSON) received? If the rate changed, please give me the first one.	12-3. How many days would that rate have applied during this billing period?  # DAYS (GO TO Q12-6)			12-6. LOOK AT Q12-1. ARE ALL BILLED DAYS ACCOUNTED FOR?  Yes1 [RATE WILL BE RECORDED IN Q12-8] No2 (GO TO Q12-2A)
12-2A. Between (BP DATES), what other private pay rate applied to the basic care that (PERSON) received?  \$	12-3A. On what date did this rate begin? // MO DY YR  DK8	12-4A. During this billing period, how many days would that rate have applied?  # DAYS:	12-5A. Why did the rate change? CODE ONLY ONE.  LEVEL OF CARE1 PATIENT DISCHARGED: TO HOSPITAL2 TO COMMUNITY. 3 TO OTHER FACILITY	12-6A. LOOK AT Q12- 1. ARE ALL BILLED DAYS ACCOUNTED FOR? Yes1 (GO TO Q12-7) No2 (GO TO Q12-2B)
12-2B. Between (BP DATES), what other private pay rate applied to the basic care that (PERSON) received?  \$	date did this rate begin?	12-4B. During this billing period, how many days would that rate have applied?  # DAYS:	12-5B. Why did the rate change? CODE ONLY ONE.  LEVEL OF CARE1 PATIENT DISCHARGED: TO HOSPITAL2 TO COMMUNITY. 3 TO OTHER FACILITY	12-6B. LOOK AT Q12- 1. ARE ALL BILLED DAYS ACCOUNTED FOR?  Yes1 (GO TO Q12-7) No2 [SYSTEM WILL REGENERATE 12-2B AS NECESSARY]
12-7 Is (RATE IN 12-2A/12-2	2B/ETC.) the private p	ay rate that applied at	the end of the billing p	period?
			8]	BE RECORDED IN Q12- 8)
12-8. What was the private p	ay rate that applied at \$		period?	

13.	From which of the following sources did the facility			
	receive payments for this billing period and how much	a. Patient or Patient's Family;	\$	
	was paid by each source? Please include all payments that have taken place between (ADMIT DATE) and now	b. Medicare;	\$	
	for this stay.	c. Medicaid;	\$	
	SELECT ALL THAT APPLY	d. Private Insurance;	\$ .	
	[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private	e. VA/Champva;	\$	
	insurance?	f. Tricare;	\$	
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT	g. Worker's Comp; or	\$	
	REQUIRED]  OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	h. Something else? (IF SOMETHING ELSE: What was that?)	<b>d</b>	
	IF PROVIDER VOLUNTEERS THAT PATIENT PAYS A MONTHLY PREMIUM, VERIFY: So, you receive a monthly payment rather than payment for the specific service? IF YES: GO BACK TO Q5 AND CODE AS CAPITATED BASIS		<b>\$</b>	
13a	a. I show the total payment for this billing period as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct? IF NO, CORRECT ENTRIES ABOVE AS NEEDED.	TOTAL PAYMENTS		

INDICATE WHETHER INFORMATION NEEDS TO BE COLLECTED FOR ANOTHER BILLING PERIOD

€ NEXT BILLING PERIOD [SYSTEM WILL REGENERATE Q12, Q13, AND Q13A FOR THE NEXT BILLING PERIOD] € NO MORE BILLING PERIODS (GO TO Q14)

# **ANCILLARY CHARGES**

14.	Did (PATIENT) have any health-related ancillary charges for this stay? (That is, were there charges for additional services not included in the basic rate?)	YES	2)
15.	What was the total of full established charges for health-related ancillary care during this stay? Please exclude charges for non-health related services such as television, beautician services, etc.	TOTAL CHARGES: \$	(GO TO Q16)
	EXPLAIN IF NECESSARY: Ancillaries are facility charges that are not included in the basic charge. Ancillary charges may include laboratory, radiology, drugs and therapy (physical, speech, occupational).	I_I CHECK HERE IF RESPONDENTHEALTH AND NON-HEALTH RECHARGES (GO TO Q16).  I_I CHECK HERE IF RESPONDENTANCILLARY CHARGES (GO TO	ELATED ANCILLARY  CAN'T GIVE TOTAL
"list	PIFY: Is this the total of full established charges or price" for these service(s)? IF NOT, RECORD L ESTABLISHED CHARGES.		
16.	From which of the following sources has the facility	a. Patient or Patient's Family;	\$
	received payment for these charges and how much w paid by each source? Please include all payments that	at b. Medicare;	\$
	have taken place between (ADMIT DATE) and now for this stay.	or c. Medicaid;	\$
	SELECT ALL THAT APPLY	d. Private Insurance;	\$
	[DCS ONLY] IF NAME OF INSURER, PUBLIC, OR	e. VA/Champva;	\$
	HMO, PROBE: And is that Medicare, Medicaid, or private insurance?	f. Tricare;	\$
	[SYSTEM WILL SET UP AS A LOOP, SO NO LIMIT REQUIRED	g. Worker's Comp; or	\$
	OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	h. Something else? (IF SOMETHING ELSE: What was that?)	\$
	I show the total payment as [SYSTEM WILL COMPUT AND DISPLAY TOTAL]. Is that correct? IF NO, CORRECT ENTRIES ABOVE AS NEEDED.	TOTAL PAYMENTS	\$
DC	I TOTAL PAYMENTS EQUAL TOTAL CHARGES?	BOX 2	
	ES, AND ALL PAID BY PATIENT OR PATIENT'S FA	AMILY 1 (GO TO Q22)	
YI	ES, OTHER PAYERS	2 (GO TO Q17a)	
N	o	3 (GO TO Q18)	
IF,	AFTER VERIFICATION, PAYMENTS DO NOT EQU	JAL CHARGES COMPLETE Q18 AND	GO TO Q22
17a.	I recorded that the payment(s) you received equal th	ne charges. I would like to make sure	that I have this recorded

correctly. I recorded that the total payment is [SYSTEM WILL DISPLAY TOTAL PAYMENT FROM Q17]. Does this total payment include any other amounts such as adjustments or discounts, or is this the final payment?

IF NECESSARY, READ BACK AMOUNT(S) RECORDED IN Q16.

18. It appears that the total payments were (less than/more than) the total charges. What is the reason for this difference? Please include all adjustment activity that has taken place between (ADMIT DATE) and now for this stay.

CODE 1 (YES) FOR ALL REASONS MENTIONED.

PAYMENTS LESS THAN CHARGES: Y	<u>′ES</u>	<u>NO</u>
a. Medicare limit or adjustment; b. Medicaid limit or adjustment; c. Contractual arrangement with insurer	1 1	2 2
or managed care organization;	1 1 1 1 1	2 2 2 2 2 2
Expecting additional payment  i. Patient or Patient's Family;  j. Medicare;  k. Medicaid;  l. Private Insurance;  m. VA/Champva;  n. Tricare;  o. Worker's Comp; or  p. Something else?  (IF SOMETHING ELSE: What was that?)	1 1 1 1 1 1	2 2 2 2 2 2 2 2
q. Charity care or sliding scale;	1 1	2
PAYMENTS MORE THAN CHARGES: s. Medicare adjustment; t. Medicaid adjustment; u. Private insurance adjustment; or v. Something else? (IF SOMETHING ELSE: What was that?)	1 1 1	2 2 2 2

(GO TO Q22)

19. Perhaps it would be easier if you gave me the information billing period by billing period.

	BP1	BP2	BP3	BP4	BP5	LAST BP
a. First, what was the start date of the first billing period in which (PATIENT) was a patient? ENTER MONTH ONLY IF BILLING PERIOD IS MONTHLY.	(MONTH) (GO TO Q19c) or//_ (START DATE)	(MONTH) (GO TO Q19c) or//_ (START DATE)	(MONTH) (GO TO Q19c) or// (START DATE)	(MONTH) (GO TO Q19c) or//_ (START DATE)	(MONTH) (GO TO Q19c) or//_ (START DATE)	(MONTH) (GO TO Q19c) or//_ (START DATE)
b. And what was the end date?	// (END DATE)	// (END DATE)	// (END DATE)	// (END DATE)	// (END DATE)	// (END DATE)
c. What was the total of full established charges for health-related ancillary care during this billing period? Please exclude charges for non-health related services such as television, beautician services, etc.	\$	\$	\$	\$	\$	\$
	(GO TO NEXT BP)	(GO TO NEXT BP)	(GO TO NEXT BP)	(GO TO NEXT BP)	(GO TO NEXT BP)	

20. From which of the following sources did the facility receive payments for ancillary charges for this billing period and how much was paid by each source? Please include all payments that have taken place between (ADMIT DATE) and now for this stay. SELECT ALL THAT APPLY						
a. Patient or Patient's Family;	\$	\$	\$	\$	\$	\$
b. Medicare;	\$	\$	\$	\$	\$	\$
c. Medicaid;	\$	\$	\$	\$	\$	\$
d. Private Insurance;	\$	\$	\$	\$	\$	\$
e. VA/Champva;	\$	\$	\$	\$	\$	\$
f. Tricare;	\$	\$	\$	\$	\$	\$
g. Worker's Comp; or	\$	\$	\$	\$	\$	\$
h. Something else? (IF SOMETHING ELSE: What was that?)	\$	\$	\$	\$	\$	\$
	(GO TO NEXT BP)	(GO TO Q22)				

20a. [SYSTEM WILL GENERATE AFTER Q20 FOR EACH BILLING PERIOD IN Q19]
I show the total payment as [SYSTEM WILL COMPUTE AND DISPLAY TOTAL]. Is that correct?
IF NO, CORRECT ENTRIES ABOVE AS NEEDED.

	CAPITATI	ED BASIS	
21a.	What kind of insurance plan covered the patient for this stay? Was it:  [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?  OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	a. Medicare;	1 2 1 2 1 2 1 2 1 2
21b.	What was the monthly payment from that plan?	\$	
21c.	Was there a co-payment for any part of this stay?	YES	
21d.	How much was the co-payment? [DCS ONLY] PROBE TO DETERMINE IF FOR DAY, WEEK, ETC.	\$  per DAY  WEEK  MONTH  OTHER  SPECIFY:  DON'T KNOW	2 3 4
21e.	For how many (days/weeks/months/other) was the co-payment paid?	# DON'T KNOW	98
21f.	Who paid the co-payment? Was it:  [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?  OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	a. Patient or Patient's Family; b. Medicare; c. Medicaid; d. Private Insurance; or e. Something else? (IF SOMETHING ELSE: What was that?)	1 2 1 2 1 2
21g	. Do your records show any other payments for this stay?	YES	
21h.	From which of the following other sources has the facility received payment for this stay and how much was paid by each source? Please include all payments that have taken place between (ADMIT DATE) and now for this stay.  SELECT ALL THAT APPLY  [DCS ONLY] IF NAME OF INSURER, PUBLIC, OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?  OTHER SPECIFY: PROBE FOR SOURCE OF FUNDS AND TYPE OF PLAN.	b. Medicare; \$ c. Medicaid; \$ d. Private Insurance; \$ e. VA/Champva; \$ f. Tricare; \$	
22.	ARE THERE ANY ADDITIONAL STAYS FOR THIS PATIENT TO BE ACCOUNTED FOR?	YES	ECTION (Q5) ENT FORM.) PATIENT. PATIENTS,