

Overview of Pages in DD

These screenshots were generated on 9/26/2008 around 4:25 p.m.

Screen Number	Screen Name
Start Path	
acu001	Acknowledgement For Online Services
ppu001	Log In - Enter Your SSN And Password
dd002	About Direct Deposit
dd003	What You Will Need
dd005	Welcome
dd006	About Your Account
dd007	Your Checking Account
dd008	Your Savings Account
dd009	Your Investment Account
dd010	When Will This Start?
dd011	Verify Your Information
dd012	Confirmation
dd014	Direct Deposit Survey 1
dd015	Direct Deposit Survey 2
Change Path	
acu001 C	Acknowledgement For Online Services
ppu001 C	Log In - Enter Your SSN And Password
dd002 C	About Direct Deposit
dd003 C	What You Will Need
dd005 C	Welcome
dd006 C	About Your Account
dd007 C	Your Checking Account
dd008 C	Your Savings Account
dd009 C	Your Investment Account
dd010 C	When Will This Start?
dd011 C	Verify Your Information
dd012 C	Confirmation
dd014 C	Direct Deposit Survey 1
dd015 C	Direct Deposit Survey 2
Messages	
msg008	Not Living in the United States
msg024	Special Instructions For People Who Are Blind

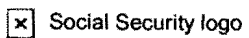
msg025	Your Session Has Expired
msg027	We Are Unable To Process Your Request At This Time
msg028	This Service Is Not Available At This Time
msg030	We Are Processing Your Request...
msg033	Change Account Information
msg033 C	Change Account Information
msg045	Warning: System Will Shut Down
msg061	Not Sure
msg062	Not Owner of the Account
msg063	Other Accounts
msg064	Your New Checking Account Information
msg065	The Collection and Use of Information from Your Application
msg066	Examples of Account Ownership
msg067	We Cannot Process Your Request
msg068	Additional Information
msg101	We Are Unable To Process Your Request At This Time

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[Social Security Online Services](#)

www.socialsecurity.gov



Acknowledgement For Online Services

IMPORTANT: You can use this website to gain access to your personal information. If you are acting on behalf of another person, or if you are a Representative Payee, you cannot use this online service and should contact a Social Security representative.

Any person who knowingly and willingly makes any representation

1. that is false to obtain information from Social Security records, and/or
2. that is intended to deceive the Social Security Administration as to the true identity of the individual,

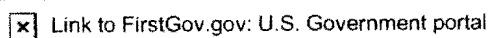
could be punished by a fine or imprisonment, or both. The OMB control number for this form is 0960-0632; expiration date XX/XX/XXXX.

I have read and agreed to the above statement. I am the individual whose personal information I am requesting.

If you need immediate assistance:

You may call us Monday through Friday: 7:00 AM - 7:00 PM at:
1-800-772-1213

If you are deaf or hard-of-hearing, call our toll-free TTY number:
1-800-325-0778



[Need Larger Text?](#)

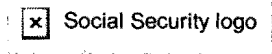
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Log In - Enter Your SSN And Password

Please provide the following information:

Enter your Social Security number:

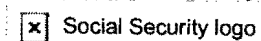
Enter numbers without dashes, for example, 123456789

Enter your Social Security Number: Enter numbers without dashes, for example, 123456789.

Enter your password:

Enter your password.

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[Start or Change Direct Deposit](#)
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 Social Security logo

About Direct Deposit

Social Security provides this web site for your convenience.

Limitations:

- This web site can be used to start or change direct deposit only for your own Social Security benefits. **If you are a representative payee** for another person, you should contact an SSA representative to start or change direct deposit for that person.
- It may take between 3 - 5 days for our records to update. If you login before the record is updated, a message will inform you that the update is in process. You will be able to view and change your information after the update period.
- This web site is **not** to be used by employees of financial institutions to establish direct deposit for their customers.
- For security reasons, there are time limits for your work on each page. You will receive a warning after 25 minutes, and you will be able to extend your time on the page. After the third warning on a page, you must move to another page or your time will run out, and your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings. After spending 30 minutes on a page, you must move to another page or you will be logged out.

Do not use the Back button on your browser to move backward. Use the Prior Page button instead.

Do not use the Enter key to move around in the form. Use the Continue button instead.

[Special Instructions for Blind Users](#)

By using this web site, you agree to accept its limitations.

The Privacy Act Statement

[See Revised Privacy Act Statement](#)

~~The Social Security Administration is authorized to collect the information requested on this form, including the individual claim number, under 31 USC 3322 and 31 CFR 210. The information is confidential and is needed to prove entitlement to payments. We need this information to process payment to the financial institution and/or its agent. Your response to this request is voluntary; however, not providing the requested information may delay or prevent receipt of payments through the Direct Deposit/Electronic Funds Transfer Program.~~

~~Although the information you furnish on the form is rarely used for any other purpose than stated, there is a possibility that information may be disclosed to another person or to another governmental agency to comply with Federal laws requiring the release of information from Social Security records. For~~

example, we may provide information in response to a request from a Congressional office or the Office of the President.

We may also use the information you give us when we match records by computer. Matching programs compare our records with those of other Federal, State or local government agencies. Many agencies may use matching programs to find or prove that a person qualifies for benefits paid by the Federal government. The law allows us to do this even if you do not agree to it.

Explanations about these and other reasons why information you provide us may be used or given out are available in Social Security Offices. If you want to learn more about this, contact any Social Security Office.

Paperwork Reduction Act

See Revised Paperwork
Reduction Act

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. *You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.***

The OMB control number for this Direct Deposit application is 0960-0634; expiration date XX/XX/XXXX.

Exit

Continue

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 Form Approved: OMB No. 0960-0634
 Expires XX/XX/XXXX
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What You Will Need

To start or change direct deposit, you will need to have the Routing Number which identifies your bank or financial institution and your Account Number.

Direct Deposit Checklist

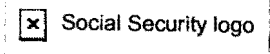
If you are starting/changing direct deposit to a...	You will need to...
Checking account	Have your checkbook ready
Savings account	1. Call your bank or credit union 2. Ask for the Routing Number 3. Have your statement or passbook with your Account Number
Investment account	1. Call your investment company 2. Ask for the Routing Number and Account Number for direct deposit

To protect everyone's privacy, each person who wants to start or change direct deposit for Social Security benefits must request it. For example, each spouse will need to start or change his or her direct deposit separately.

Do you have what you need?

- Do you have what you need?Yes No Do you have what you need?I don't know

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Welcome, ISAIAS ZAMORA

Our records show that you already have direct deposit of your Social Security benefits to:

Your current bank name: LASALLE BANK N A

The bank's routing number: 071922544

Last 4 digits of your current account: 6731

Before you start, we need to know whether you live in the United States, which includes:

- one of the 50 states,
- the District of Columbia,
- Puerto Rico,
- the U.S. Virgin Islands,
- Guam (no APO or FPO addresses),
- the Northern Mariana Islands, or
- American Samoa.

Do you live in the United States?

- Do you live in the United States? Yes No

Are you listed as an owner or co-owner of the account where you want to deposit your check? Examples of account ownership

- Are you listed as an owner or co-owner of the account where you want to deposit your check? Yes
 No Are you listed as an owner or co-owner of the account where you want to deposit your check?
I don't know

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About Your Account

Please select the type of account where you want your direct deposit to go.

- Please select the type of account where you want your direct deposit to go. Checking Account (including money market and credit union "share draft" accounts) Checking account (including money market and credit union "share draft" accounts)
- Savings account Savings account
- An account at an investment company or broker An account at an investment company or broker
- Please select the type of account where you want your direct deposit to go. Other Other

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Your Checking Account

Look at a check, not a deposit slip, from your account to find your Bank's Routing Number and your Account Number. Then type them in the spaces below.

Sample check displaying routing number, account number, and check number.

Note: Some checks show these numbers in a different order.

Check Description

Routing Number (9 digits)

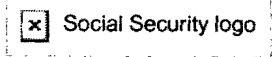
Account Number

Please enter your 9 digit routing number.

Please enter your account number.

Important: If your account is at a credit union, investment company, or a small bank, look below your bank's name on the check. If it says "Payable through" and shows the name of another bank, it means your bank processes checks through a different bank. You will need to contact your bank and ask for the correct Routing Number to use for direct deposit.

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Your Savings Account

To identify your savings account, you will need to enter the Routing Number, which identifies your bank or financial institution, and your Account Number.

The Routing Number is not usually shown on your passbook or account statement. If you do not have this information, you should call your bank or financial institution to get it.

Routing Number (9 digits)

Please enter your 9 digit routing number.

Account Number

Please enter your account number.

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Your Investment Account

When Social Security sends a direct deposit to an investment account, it goes into a special account that the investment company has set up for this purpose.

You will need to contact your investment company to:

- Get the correct Routing Number for this special account. Ask if this account is held in another institution. If so, you will see this other name when we confirm your direct deposit information.
- Verify the Account Number to use. (It may be different than the number shown on your investment account statement.)

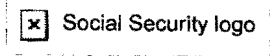
Routing Number (9 digits)

Please enter your 9 digit routing number.

Account Number

Please enter your account number.

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When Will This Start?

Let us know how soon you want your direct deposit to start.

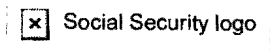
Important

- Be sure that the first payment has been direct deposited in your account before you begin withdrawing funds from the account.
- Your normal payment date will remain the same.

When do you want this to take effect?

- When do you want this to take effect? As Soon As Possible (Note: it may not take effect before your next payment.) As Soon As Possible (Note: it may not take effect before your next payment.)
- Wait until my payment in November 2008 Wait until my payment in November 2008
- Wait until my payment in December 2008 Wait until my payment in December 2008

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Verify Your Information

You requested we start your direct deposit to this account:

Bank name: USAA FEDERAL SAVINGS BANK
Routing number: 314074269
Account number: 0987654321
Account type: Savings Account
To take effect: September 2005

If this information is correct, tell us to complete your request by selecting "Confirm."

If this information is NOT correct, you can change it now.

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Confirmation

Thank you RODNEY KEZER!

You have successfully submitted your direct deposit information.
Our records may take 3-5 days to reflect this change.

This is your online confirmation. You will also get a confirmation letter from Social Security shortly before the first payment goes to your new account.

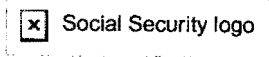
For security reasons, if anyone else in your household needs to start or change direct deposit, you will have to log out and this person will have to do this for him or herself.

You requested to start direct deposit to:

Bank name: USAA FEDERAL SAVINGS BANK
Routing number: 314074269
Account number: 0987654321
Account type: Savings Account
To take effect: September 2005

We suggest you print this page for your records.

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Direct Deposit Survey

We'd like to know what you think of our online "Start or Change Direct Deposit" service. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

[Skip Survey and Continue](#)

Was it easy to find the "Start or Change Direct Deposit" service?

- Was it easy to find the "Start or Change Your Direct Deposit" service?Yes Was it easy to find the "Start or Change Your Direct Deposit" service?No

Was it easy to understand what information you needed to provide?

- Was it easy to understand what information you needed to provide?Yes Was it easy to understand what information you needed to provide?No

Were the instructions easy to understand?

- Were the instructions easy to understand?Yes Were the instructions easy to understand?No

Did we tell you everything you needed to know about your direct deposit request?

- Did we tell you everything you needed to know about your direct deposit request?Yes Did we tell you everything you needed to know about your direct deposit request?No

Overall, did you think it was easy to complete your request for direct deposit?

- Overall did you think it was easy to complete your request for Direct Deposit?Yes Overall did you think it was easy to complete your request for Direct Deposit?No

Would you do business with us online again based on your experience today?

- Would you do business with us online again based on your experience today?Yes Would you do business with us online again based on your experience today?No

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

Submit

Privacy Act

[See Revised Privacy Act Statement](#)

~~The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.~~

Paperwork Reduction Act

[See Revised Paperwork Reduction Act](#)

~~This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. *You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-6401. Send only comments relating to our time estimate to this address, not the completed form.*~~

The OMB control number for this Direct Deposit application is 0960-0634; expiration date XX/XX/XXXX.

Additional Information

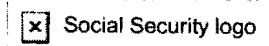
If you need additional information, we can help you.

- You can call us at **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST.
- You can visit your local Social Security Office. You can get directions and a map to your local Social Security Office by visiting the [Field Office Locator](#).
- If you are outside of the United States, contact your nearest Social Security office, [U.S. Embassy](#) or consulate, or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

Submit

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Direct Deposit Survey

We're sorry you decided not to complete your online request using our "Start or Change Direct Deposit" service today. We'd like to understand why so we can improve this service in the future. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

[Prior Page](#)

[Skip Survey and Continue](#)

Did you decide not to finish your request today because:

You didn't have the information you needed to complete your request?

- You didn't have the information you needed to complete your request?Yes You didn't have the information you needed to complete your request?No

The questions were hard to fill out?

- The questions were hard to fill out?Yes The questions were hard to fill out?No

The instructions or questions were not clear?

- The instructions or questions were not clear?Yes The instructions or questions were not clear?No

It was taking too long to complete the request?

- It was taking too long to complete the request?Yes It was taking too long to complete the request?No

Do you still plan to start or change direct deposit of your benefits?

- Do you still plan to change or start direct deposit of your benefits?No
 Yes, using the online service
 Do you still plan to change or start direct deposit of your benefits?Yes, but not online

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

Submit

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Log In - Enter Your SSN And Password

Please provide the following information:

Enter your Social Security number:

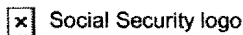
Enter numbers without dashes, for example, 123456789

Enter your Social Security Number: Enter numbers without dashes, for example, 123456789.

Enter your password:

Enter your password.

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example, we may provide information in response to a request from a Congressional office or the Office of the President.

We may also use the information you give us when we match records by computer. Matching programs compare our records with those of other Federal, State or local government agencies. Many agencies may use matching programs to find or prove that a person qualifies for benefits paid by the Federal government. The law allows us to do this even if you do not agree to it.

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 Social Security logo

Welcome, **CONSTANCE K TAPAS**

Our records show that you currently do not have direct deposit of your Social Security benefits.

Before you start, we need to know whether you live in the United States, which includes:

- one of the 50 states,
- the District of Columbia,
- Puerto Rico,
- the U.S. Virgin Islands,
- Guam (no APO or FPO addresses),
- the Northern Mariana Islands, or
- American Samoa.

Do you live in the United States?

- Do you live in the United States? Yes No

Are you listed as an owner or co-owner of the account where you want to deposit your check? Examples of account ownership

- Are you listed as an owner or co-owner of the account where you want to deposit your check? Yes
 No Are you listed as an owner or co-owner of the account where you want to deposit your check?
I don't know

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Expires XX/XX/XXXX



What You Will Need

To start or change direct deposit, you will need to have the Routing Number which identifies your bank or financial institution and your Account Number.

Direct Deposit Checklist


If you are starting/changing direct deposit to a...	You will need to...
Checking account	Have your checkbook ready
Savings account	<ol style="list-style-type: none"> 1. Call your bank or credit union 2. Ask for the Routing Number 3. Have your statement or passbook with your Account Number
Investment account	<ol style="list-style-type: none"> 1. Call your investment company 2. Ask for the Routing Number and Account Number for direct deposit

To protect everyone's privacy, each person who wants to start or change direct deposit for Social Security benefits must request it. For example, each spouse will need to start or change his or her direct deposit separately.

Do you have what you need?

- Do you have what you need?Yes No Do you have what you need?I don't know

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- the District of Columbia,
- Puerto Rico,
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- the Northern Mariana Islands, or
- American Samoa.

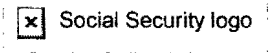
Do you live in the United States?

- Do you live in the United States? Yes No

Are you listed as an owner or co-owner of the account where you want to deposit your check? Examples of account ownership

- Are you listed as an owner or co-owner of the account where you want to deposit your check? Yes
 No Are you listed as an owner or co-owner of the account where you want to deposit your check?
I don't know

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Your Checking Account

Look at a check, not a deposit slip, from your account to find your Bank's Routing Number and your Account Number. Then type them in the spaces below.



Note: Some checks show these numbers in a different order.

Check Description

Routing Number (9 digits)

Account Number

Please enter your 9 digit routing number.

Please enter your account number.

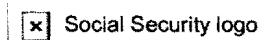
Important: If your account is at a credit union, investment company, or a small bank, look below your bank's name on the check. If it says "Payable through" and shows the name of another bank, it means your bank processes checks through a different bank. You will need to contact your bank and ask for the correct Routing Number to use for direct deposit.

Exit

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Your Savings Account

To identify your savings account, you will need to enter the Routing Number, which identifies your bank or financial institution, and your Account Number.

The Routing Number is not usually shown on your passbook or account statement. If you do not have this information, you should call your bank or financial institution to get it.

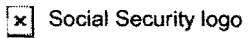
Routing Number (9 digits)

Please enter your 9 digit routing number.

Account Number

Please enter your account number.

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Your Investment Account

When Social Security sends a direct deposit to an investment account, it goes into a special account that the investment company has set up for this purpose.

You will need to contact your investment company to:

- Get the correct Routing Number for this special account. Ask if this account is held in another institution. If so, you will see this other name when we confirm your direct deposit information.
- Verify the Account Number to use. (It may be different than the number shown on your investment account statement.)


Routing Number (9 digits)

Please enter your 9 digit routing number.

Account Number

Please enter your account number.

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When Will This Change Happen?

Let us know how soon you want this change to take effect.

Important

- Do not close your old account until the first payment comes to your new account.
- Be sure that the first payment has been direct deposited in your new account before you begin withdrawing funds from the account.
- Your normal payment date will remain the same.

When do you want this to take effect?

- When do you want this to take effect? As Soon As Possible (Note: it may not take effect before your next payment.) As Soon As Possible (Note: it may not take effect before your next payment.)
- Wait until my payment in November 2008 Wait until my payment in November 2008
- Wait until my payment in December 2008 Wait until my payment in December 2008

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Verify Your Information

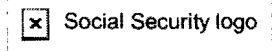
You requested we change your direct deposit to this account:

Bank name: USAA FEDERAL SAVINGS BANK
Routing number: 314074269
Account number: 0987654321
Account type: Savings Account
To take effect: September 2005

If this information is correct, tell us to complete your request by selecting "Confirm."

If this information is NOT correct, you can change it now.

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Confirmation

Thank you ISAIAS ZAMORA!

You have successfully changed your direct deposit information.
Our records may take 3-5 days to reflect this change.

This is your online confirmation. You will also get a confirmation letter from Social Security shortly before the first payment goes to your new account.

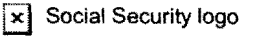
For security reasons, if anyone else in your household needs to start or change direct deposit, you will have to log out and this person will have to do this for him or herself.

You requested a change of direct deposit to:

Bank name: USAA FEDERAL SAVINGS BANK
Routing number: 314074269
Account number: 0987654321
Account type: Savings Account
To take effect: September 2005

We suggest you print this page for your records.

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Direct Deposit Survey

We'd like to know what you think of our online "Start or Change Direct Deposit" service. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

[Skip Survey and Continue](#)

Was it easy to find the "Start or Change Direct Deposit" service?

- Was it easy to find the "Start or Change Your Direct Deposit" service?Yes Was it easy to find the "Start or Change Your Direct Deposit" service?No

Was it easy to understand what information you needed to provide?

- Was it easy to understand what information you needed to provide?Yes Was it easy to understand what information you needed to provide?No

Were the instructions easy to understand?

- Were the instructions easy to understand?Yes Were the instructions easy to understand?No

Did we tell you everything you needed to know about your direct deposit request?

- Did we tell you everything you needed to know about your direct deposit request?Yes Did we tell you everything you needed to know about your direct deposit request?No

Overall, did you think it was easy to complete your request for direct deposit?

- Overall did you think it was easy to complete your request for Direct Deposit?Yes Overall did you think it was easy to complete your request for Direct Deposit?No

Would you do business with us online again based on your experience today?

- Would you do business with us online again based on your experience today?Yes Would you do business with us online again based on your experience today?No

Feedback

If you answered "no" to any of these questions and need to tell us more, please enter your [feedback](#) and share your thoughts.

Thank you for responding!

Submit

Privacy Act

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

Paperwork Reduction Act

See Revised Paperwork Reduction Act

~~This information collection meets the clearance requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. *You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-6401. Send only comments relating to our time estimate to this address, not the completed form.*~~

The OMB control number for this Direct Deposit application is 0960-0634; expiration date XX/XX/XXXX.

Additional Information

If you need additional information, we can help you.

- You can call us at **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST.
- You can visit your local Social Security Office. You can get directions and a map to your local Social Security Office by visiting the [Field Office Locator](#).
- If you are outside of the United States, contact your nearest Social Security office, [U.S. Embassy or consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

Submit

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If you answered "no" to any of these questions and need to tell us more, please enter your feedback and share your thoughts.

Thank you for responding!

Submit

Privacy Act

The Privacy Act requires us to notify you that we are authorized to collect this information by section 702 of the Social Security Act. You do not have to provide the information requested. However, the data you provide will allow the Social Security Administration to improve our web site design and better serve you in the future. This survey is completely anonymous.

Paperwork Reduction Act

See Revised Paper work
Reduction Act

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The OMB control number for this Direct Deposit application is 0960-0634; expiration date XX/XX/XXXX.

Additional Information

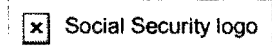
If you need additional information, we can help you.

- You can call us at **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST.
- You can visit your local Social Security Office. You can get directions and a map to your local Social Security Office by visiting the [Field Office Locator](#).
- If you are outside of the United States, contact your nearest Social Security office, [U.S. Embassy or consulate](#), or the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

Submit

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Direct Deposit Survey

We're sorry you decided not to complete your online request using our "Start or Change Direct Deposit" service today. We'd like to understand why so we can improve this service in the future. Please take a minute to read our survey below and answer all the questions that apply. If you prefer, you can skip this survey and continue on to other tasks.

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[Skip Survey and Continue](#)

Did you decide not to finish your request today because:

You didn't have the information you needed to complete your request?

- You didn't have the information you needed to complete your request?Yes You didn't have the information you needed to complete your request?No

The questions were hard to fill out?

- The questions were hard to fill out?Yes The questions were hard to fill out?No

The instructions or questions were not clear?

- The instructions or questions were not clear?Yes The instructions or questions were not clear?No

It was taking too long to complete the request?


- It was taking too long to complete the request?Yes It was taking too long to complete the request?No

Do you still plan to start or change direct deposit of your benefits?

- Do you still plan to change or start direct deposit of your benefits?No
 Yes, using the online service
 Do you still plan to change or start direct deposit of your benefits?Yes, but not online

Feedback

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Not Living in the United States

We're sorry you cannot start your direct deposit online. You must call or visit us to change your record.

You can contact

- your nearest Social Security office,
- the closest [U.S. Embassy or consulate](#), or
- the [Veterans Affairs Regional Office \(VARO\) in the Philippines](#).

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Special Instructions For People Who Are Blind

The following instructions are for screen reader users like JAWS and Window-Eyes and browser based readers like Home Page Reader. Filling out this application is best accomplished in a Forms or MSAA mode that allows the user to tab to controls and fill-in input boxes, radio buttons, check boxes, and/or list boxes. Instructional text usually occurs at the beginning of these screens and can be accessed in non-MSAA or virtual-cursor mode. Tab indices have also been added to allow for tabbing through text. Additionally, consistent headers have been set up to access questions and examples/instructions more easily. All headers that are level 3 will have additional help text. The titles of each page are header level 1 and they will have general help information. Questions that have additional help or instructional text will be indicated by the screen reader. The user can then tab to the additional help or continue tabbing to the next question to bypass this help.

Unless you have turned JavaScript off in your browser, you will receive a warning after 25 minutes and you can extend your time on the page. After the third warning, you must move to another page, or your time will run out and your work on that page will be lost.

On many screens there is a continue button at the end of the screen to allow the user to go to the next page, a prior page button to return to the previous page, and an exit button to exit the application. The hotkey ALT + C is associated with the "Continue" button, ALT + P with the "Prior Page" button, and ALT + X with the "Exit" button. In Internet Explorer, you must press Enter to execute the command of the hotkeys. However, in Netscape the hotkeys execute the command without the need for an additional Enter key.

Keyboard commands, hotkeys, or access keys will vary based upon the browser and the version of that browser you are using. A list of these commands can be found in the "Help" section of your browser. The "Help" feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices that you may be using will also have a list of these shortcut keys in the "Help" section. Also, see our [Keyboard Commands](#) web page.

When pages are submitted that have errors, a new page will be displayed that has a list of links at the top of the page indicating each error. Selecting the link will place focus at the specific error control. Fixing the error will not be reflected in the list of links or error messages at the field until the page is re-submitted. To navigate to the next error, the user can invoke the screen reader or screen magnifier's links list or simply tab through the fields and listen to the screen reader to hear when there is an error message.


Close this window to return to the application.

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Your Session Has Expired

For your security, your session has timed out due to inactivity.

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We Are Unable To Process Your Request At This Time

We are sorry for the inconvenience, but we cannot process your request at this time.

If you still wish to make your request, you may try again later or contact a Social Security representative.

If you need immediate assistance:

You may call us Monday through Friday: 7:00 AM - 7:00 PM at:

1-800-772-1213

If you are deaf or hard-of-hearing, call our toll-free TTY number:

1-800-325-0778

If you need to visit your local Social Security office:

You can get directions and a map to your local Social Security office by visiting the [Field Office Locator](#).

If you are outside the United States:

Contact your nearest Social Security office, or [U.S. Embassy or Consulate](#) or the [Veterans Affairs Regional Office \(VARO\)](#) in the Philippines.

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This Service Is Not Available At This Time

This service is available during the following hours (Eastern Time):

Monday through Friday: 5:00 AM - 1:00 AM

Saturday: 5:00 AM - 11:00 PM

Sunday: 8:00 AM - 10:00 PM

Holidays: 5:00 AM - 11:00 PM

If you need immediate assistance:

You may call us Monday through Friday: 7:00 AM - 7:00 PM at:
1-800-772-1213

If you are deaf or hard-of-hearing, call our toll-free TTY number:
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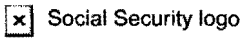


We Are Processing Your Request...

Please wait a moment before selecting the Continue button.

Continue

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Change Account Information

You chose to change your account information.

If you choose "Yes, Change", all your existing account information will be deleted and you will have to enter it again.

If you choose "No, Don't Change", your current account information will remain and you can continue to verify the information.

Yes, Change	No, Don't Change
-------------	------------------

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This Direct Deposit Application is scheduled to shut down for the day within a half-hour.

The Direct Deposit Application is available during the following hours (Eastern Time):

Monday through Friday: 5:00 AM - 1:00 AM
Saturday: 5:00 AM - 11:00 PM
Sunday: 8:00 AM - 10:00 PM
Holidays: 5:00 AM - 11:00 PM

If you choose Continue to start the report now and the system shuts down before you finish it, you will lose your information.

You may want to consider starting the report at another time to avoid losing any information. If you decide to start this application later, you may return to your Credential Service Provider website where you began, or you may visit www.first.gov or www.socialsecurity.gov.

"Exit" will take you out of the application.

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Not Sure

It's important to be sure that you are an owner of the account. This is for your protection. If you are not an owner of the account, you would not have legal access to your benefits once they were deposited.

If you have a check or statement in front of you, please look carefully at the names shown on the account where you want your benefits to be deposited. The account title can be found printed on your check or at the top of your account statement.

Examples to help you determine if you are listed as an owner or co-owner of the account:

Both John and his wife, Mary, are owners or co-owners of these accounts:

- John Q. Public
Mary Public
- John **and** Mary Public
- Mary **or** John Public
- Mr. **and** Mrs. John Public

Only John but not Jim is an owner of these accounts:

- John Q. Public
- Jim Public **for** John Public
- John Q. Public **by** Jim Public, trustee
- John Q. Public **by** Jim Public, Guardian

If necessary, please contact your bank or financial institution to verify that you are an owner of the account before you continue.

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Not Owner of the Account

Sorry, but we cannot deposit your benefits into an account for which you are not an owner. This is for your protection. If you are not an owner of the account, you would not have legal access to your benefits once they were deposited.

If you have a check or statement in front of you, please look carefully at the names shown on the account where you want your benefits to be deposited. The account title can be found printed on your check or at the top of your account statement.

Examples to help you determine if you are listed as an owner or co-owner of the account:

Both John and his wife, Mary, are owners or co-owners of these accounts:

- John Q. Public
Mary Public
- John **and** Mary Public
- Mary **or** John Public
- Mr. **and** Mrs. John Public

Only John but not Jim is an owner of these accounts:

- John Q. Public
- Jim Public **for** John Public
- John Q. Public **by** Jim Public, trustee
- John Q. Public **by** Jim Public, Guardian

If you have questions about this or any other direct deposit issue, please call Social Security's toll-free number, **1-800-772-1213**, Monday through Friday between 7 a.m. and 5 p.m. EST, or visit your [local Social Security office](#).

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Other Accounts

Direct deposit payments normally go into a checking, savings, or investment account. If you have another type of account, it cannot be processed at this web site. Please contact Social Security at **1-800-772-1213**.

Social Security is not able to direct deposit in any of the following types of accounts:

- commercial or business accounts,
- certificates of deposit (CD),
- credit card accounts,
- loan accounts,
- mortgage accounts, or
- any other account from which you cannot withdraw funds.

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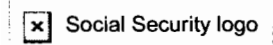
Your New Checking Account Information

The check sample has a series of numbers in the lower left hand corner. On your check,

- the first nine digits of the number would be your 9-digit bank Routing Number,
- your account number would be the middle set of digits, and
- the last set of digits is the check number. (The check number may appear before the account number.)

Close this window to return to the application.

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The Collection and Use of Information from Your Application

Although the information you furnish on the application is rarely used for any other purpose than stated, there is a possibility that information may be disclosed to another person or to another governmental agency as follows: (1) to comply with Federal laws requiring the release of information from Social Security records and (2) a request from a Congressional office or the Office of the President.

We may also use the information you give us when we match records by computer. Matching programs compare our records with those of other Federal, State or local government agencies. Many agencies may use matching programs to find or prove that a person qualifies for benefits paid by the Federal government. The law allows us to do this even if you do not agree to it.

Explanations about these and other reasons why information you provide us may be used or given out are available in Social Security Offices. If you want to learn more about this, contact any Social Security Office.

Close this window to return to the application.

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We Cannot Process Your Request

We are sorry for the inconvenience but we cannot process your request.

If you need additional information, you may call us at **1-800-772-1213** Monday through Friday between 7 a.m. and 5 p.m. EST.

[Continue](#)

SSA will insert the following revised Privacy Act Statement into the form at its next scheduled reprinting:

Privacy Act Statement

Collection and Use of Personal Information

We are authorized under 31 USC 3322 and 31 CFR 210 to collect this information. The information you provide will be used to process payment to the financial institution and/or its agent.

The information you furnish on this form is voluntary. However, failure to provide the requested information may delay or prevent receipt of payments through the Direct Deposit/Electronic Funds Transfer Program.

We generally use the information you supply for the purpose of processing payments. However, we may use it for the administration and integrity of Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include but are not limited to the following:

1. To enable a third party or an agency to assist Social Security in establishing rights to Social Security benefits and/or coverage;
2. To comply with Federal laws requiring the release of information from Social Security records (e.g., to the Government Accountability Office and Department of Veterans' Affairs);
3. To facilitate statistical research, audit or investigative activities necessary to assure the integrity of Social Security programs.

We may also use the information you provide in computer matching programs. Matching programs compare our records with records kept by other Federal, State, or local government agencies. Information from these matching programs can be used to establish or verify a person's eligibility for Federally-funded or administered benefit programs, and for repayment of payments or delinquent debts under these programs.

Explanations about these and other reasons why information you provide us may be used or given out are available in Systems of Records Notice 60-0090 (Master Beneficiary Record). The Notice, additional information about this form, and any other information regarding our systems and programs, are available on-line at www.socialsecurity.gov or at your local Social Security office.

SSA will insert the following revised PRA Statement into the form at its next scheduled reprinting:

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. **SEND OR BRING THE COMPLETED FORM TO YOUR LOCAL SOCIAL SECURITY OFFICE.** You can find your local Social Security office through SSA's website at www.socialsecurity.gov. Offices are also listed under U. S. Government agencies in your telephone directory or you may call Social Security at 1-800-772-1213 (TTY 1-800-325-0778). *You may send comments on our time estimate above to: SSA, 6401 Security Blvd, Baltimore, MD 21235-6401. Send only comments relating to our time estimate to this address, not the completed form.*