## 1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen

Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval of 2010-2011 Web Based Training Survey- CS-09-

199

Attached is the documentation needed by the Office of Management and Budget for approval of 2010-2011 Web Based Training Survey- CS-09-199. The total estimated burden for this study is 500 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Survey

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Laura R. Rasmussen

Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for 2010-2011 Web Based Training Survey-CS-

09-199

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study. The total estimated burden for this study is 500 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.