1545-1432

Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen

Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval of GLD Customer Satisfaction Survey Study-CS-10-

211

Attached is the documentation needed by the Office of Management and Budget for OMB Approval of GLD Customer Satisfaction Survey Study-CS-10-211. The total estimated burden for this study is 31 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:

Cover Memorandum to OMB Clearance Request Attachments Survey

Notification Letters/Reminders

NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1432

From: Laura R. Rasmussen

Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for OMB Approval GLD Customer Satisfaction

Survey Study-CS-10-211

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 31 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.