Note to: Glenn P. Kirkland

IRS Reports Clearance Office

Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen

Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for CSCO Customer Survey, CS-10-246

Please find attached the documentation needed by the Office of Management and Budget for approval of CSCO Customer Survey, CS-10-246. The burden associated with this study is 399 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:
Cover Memorandum to OMB
Clearance Request
Attachments
Survey

## NOTE TO THE REVIEWER OF: OMB Clearance # 1545-1349

From: Laura R. Rasmussen Chief, Statistical Support Team Statistics of Income RAS:S:S:S

Subject: OMB Approval for CSCO Customer Survey, CS-10-246 Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction Research". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 399 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.