

How well the IRS employee communicated with you about the status of your VCP submission?

How well the IRS employee provided written communication regarding the status of your VCP submission?

The timeliness of the IRS employee responding to your inquiries?

Length of Process

How satisfied are you with the length of the VCP process, from the date you mailed your VCP application to the IRS, to the date you received the enclosed VCP closing letter?

How many times did you inquire about the status of your VCP submission using the following methods of communication:

- Letter (you sent to the IRS by mail)?

0 1-2 3-4 5+

- Status Inquiry Line (626) 312-4921?

0 1-2 3-4 5+

- Called the specific IRS employee assigned to your submission?

0 1-2 3-4 5+

Did you receive a letter requesting a compliance fee check or other missing VCP required administrative information items before the case was assigned to an agent?

Yes No

How many times did you follow-up with an IRS employee concerning your VCP submission?

0 1-3 4-6 7-9 10+

Ease of Completing Voluntary Correction Program (VCP) submission

How satisfied are you with the ease of the VCP submission process?

How satisfied are you with the ease of understanding the various pre-formatted application documents (including Appendices C, D, and/or F plus supporting schedules)?

How satisfied are you with the ease of understanding IRS published instructions in regard to VCP submissions?

How satisfied are you with the amount of time spent completing your VCP submission?

Demographic/Additional Information

What application process did you use to prepare this VCP submission? Select all that apply.

- Appendix F
- Appendix D
- Other
- Do not know/Do not remember

For this VCP Submission were you:

- An employee/officer of the organization?
- A designated third-party representative/power of attorney (POA)?
- Other (Please Specify): _____

Suggestions

If you have any suggestions for improving the Voluntary Correction Program submission process, please provide them below.