

Note to: Yvette Lawrence  
IRS Reports Clearance Office  
Tax Forms and Publication SE:W:CAR:MP:T:T:SP

From: Laura R. Rasmussen  
Chief, Statistical Support Team  
Statistics of Income RAS:S:S:S

Subject: OMB Approval Request for AUR/CCE IVR Survey, CS-11-287

Please find attached the documentation needed by the Office of Management and Budget for approval of AUR/CCE IVR Survey, CS-11-287. The burden associated with this study is 173 hours.

If you have any questions regarding this project, please direct them to me at (202) 874-1269.

Attachments:  
Cover Memorandum to OMB  
Clearance Request  
Attachments  
Survey

NOTE TO THE REVIEWER OF: OMB Clearance  
# 1545-1432

From: Laura R. Rasmussen  
Chief, Statistical Support Team  
Statistics of Income RAS:S:S:S

Subject: OMB Approval for AUR/CCE IVR Survey, CS-11-287

Please accept the enclosed materials for approval under the OMB Clearance package 1545-1432, "Customer Satisfaction Research". In accordance with our agreement with OMB, I am submitting a brief description of the study and the materials to be used in the study at least two weeks in advance of the start of the study.

The total estimated burden for this study is 173 hours.

If there are any questions regarding this project, please direct them to me at (202) 874-1269.