Virtual VITA/TCE Survey

In an effort to improve our services to the public, the IRS is seeking the opinions of taxpayers who used the Virtual VITA/TCE service to prepare their tax return. Please assist us by completing the brief voluntary survey, which should take less than 5 minutes of your time. Your identity will be kept private to the extent permitted by law. Thank you in advance for your participation.

2. How easy or difficult was it for you to schedule an appointment? 3. How long did you wait to start the tax preparation process after you arrived? O 0 to 5 minutes O 30 to 60 minutes O 5 to 15 minutes O 30 to 60 minutes O 5 to 15 minutes O 30 to 60 minutes O 5 to 15 minutes O 30 to 60 minutes Please rate your satisfaction with the following: Not at all Slightly Satisfied Satisf			this your first time using a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly CE) site for tax preparation?							
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The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is XXXX-XXXX. The time estimated for participation is X minutes. If you have any comments regarding the time estimates associated with this study or suggestions on making this process simpler, please write to: Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224.