**EIA Annual Survey**

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| Thanks for taking our annual survey. Your feedback is valuable. | |
| **1.** | **Which category best describes you or your organization?**  Government (Federal, state, local, Congress) Business/Industry  Please specify: Energy  Non-energy  Research/Consulting Media  Finance (banking, investment)  Teacher/Professor  Student  Age:  Trade Association/Nonprofit Library Private citizen  Other  Please specify: |
| **2.** | **Do you live in the United States?**  Yes No |
| **3.** | **How often do you visit EIA's site?**  Daily Weekly Monthly Less than once a month First-time visitor  How likely are you to come back? Very likely Somewhat likely Not very likely I won't come back I'm not sure |
| **4.** | **How satisfied are you with the quality of information on EIA's site?**  1 Very dissatisfied  Why were you not satisfied?  2  Why were you not satisfied?  3  Why were you not satisfied?  4  Why were you not satisfied?  5 6 7 8 9 10 Very satisfied |
| **5.** | **What task were you doing when you visited EIA's site today? (Check all that apply)**  Writing a report or article  Researching a topic  Purchasing fuel  Making a business decision  Making an investment decision  Making a forecast about energy  Doing homework/preparing a classroom lesson  Briefing a decision-maker or legislator Educating myself about energy  Just browsing  Other  Please specify |
| **6.** | **What information were you looking for?** |
| **7.** | **Did you find the information you were looking for?**  Yes, easily  Was the level of detail ok for you? Yes, just right Not detailed enough Too detailed Varied by topic Not sure  Yes, but it took some effort  Was the level of detail ok for you? Yes, just right Not detailed enough Too detailed Varied by topic Not sure  Only part of it  OK, you didn't find the information you needed on our site. Might you call or email EIA for help? Yes No Not sure  No  OK, you didn't find the information you needed on our site. Might you call or email EIA for help? Yes No Not sure  I was just browsing |
| **8.** | **Based on our site, other energy sites, or just what you know about energy... The largest share of U.S. imported oil comes from \_\_\_\_\_?**  Saudi Arabia  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  Venezuela  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  Mexico  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  Iraq  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  Canada  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  Russia  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website  I just don't know  The correct answer is Canada. How did you answer? I knew the answer I thought I knew, but the answer surprised me! I just guessed I found the answer on EIA's website |
| **9.** | **How do you perceive EIA? (Check all that apply)**  Biased  Boring Brief Customer-focused Expert  Informative  Innovative Long-winded  Non-responsive  Objective  Old-fashioned  Out-of-date  Policy-neutral Thorough  Timely  Too technical  Uninformed  Other  Please specify: |
| **10.** | **EIA launched a new website in February 2011. How would you rate the length of time it takes you to find the information you need?**  much slower a little slower about the same time a little faster a lot faster |
| **11.** | **In your visit today, or in recent visits to EIA's website, did you find information that is useful to you?**  Yes, I found useful information  Did you know EIA had this information before you found it? Yes, I was looking for it No, I just discovered it  No, I did not find useful information Some of it was useful |
| **12.** | **Anything else you want to tell us?** |
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