**EIA Annual Survey**

|  |
| --- |
| Thanks for taking our annual survey. Your feedback is valuable.  |
| **1.** | **Which category best describes you or your organization?**Government (Federal, state, local, Congress)Business/IndustryPlease specify:Energy Non-energy Research/ConsultingMedia Finance (banking, investment) Teacher/Professor Student Age:Trade Association/NonprofitLibraryPrivate citizen OtherPlease specify: |
| **2.** | **Do you live in the United States?**YesNo |
| **3.** | **How often do you visit EIA's site?** DailyWeeklyMonthlyLess than once a monthFirst-time visitor How likely are you to come back?Very likelySomewhat likelyNot very likelyI won't come backI'm not sure |
| **4.** | **How satisfied are you with the quality of information on EIA's site?**1 Very dissatisfiedWhy were you not satisfied?2Why were you not satisfied?3Why were you not satisfied?4Why were you not satisfied?5678910 Very satisfied |
| **5.** | **What task were you doing when you visited EIA's site today? (Check all that apply)**Writing a report or article Researching a topic Purchasing fuel Making a business decision Making an investment decision Making a forecast about energy Doing homework/preparing a classroom lesson Briefing a decision-maker or legislatorEducating myself about energy Just browsing OtherPlease specify |
| **6.** | **What information were you looking for?**  |
| **7.** | **Did you find the information you were looking for?** Yes, easily Was the level of detail ok for you?Yes, just rightNot detailed enoughToo detailedVaried by topicNot sureYes, but it took some effort Was the level of detail ok for you?Yes, just rightNot detailed enoughToo detailedVaried by topicNot sureOnly part of it OK, you didn't find the information you needed on our site. Might you call or email EIA for help?YesNoNot sureNo OK, you didn't find the information you needed on our site. Might you call or email EIA for help?YesNoNot sureI was just browsing  |
| **8.** | **Based on our site, other energy sites, or just what you know about energy... The largest share of U.S. imported oil comes from \_\_\_\_\_?**Saudi ArabiaThe correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website VenezuelaThe correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website Mexico The correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website IraqThe correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website CanadaThe correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website Russia The correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website I just don't know The correct answer is Canada. How did you answer?I knew the answerI thought I knew, but the answer surprised me!I just guessedI found the answer on EIA's website  |
| **9.** | **How do you perceive EIA? (Check all that apply)**Biased BoringBriefCustomer-focusedExpert Informative InnovativeLong-winded Non-responsive Objective Old-fashioned Out-of-date Policy-neutralThorough Timely Too technical Uninformed OtherPlease specify: |
| **10.** | **EIA launched a new website in February 2011. How would you rate the length of time it takes you to find the information you need?**much slowera little slowerabout the same timea little fastera lot faster |
| **11.** | **In your visit today, or in recent visits to EIA's website, did you find information that is useful to you?**Yes, I found useful informationDid you know EIA had this information before you found it?Yes, I was looking for itNo, I just discovered itNo, I did not find useful informationSome of it was useful |
| **12.** | **Anything else you want to tell us?**  |
|   |  |

Bottom of Form