

# EIA Annual Survey

Thanks for taking our annual survey. Your feedback is valuable.

## 1. Which category best describes you or your organization?

Government (Federal, state, local, Congress)

Business/Industry

Research/Consulting

Media

Finance (banking, investment)

Teacher/Professor

Student

Trade Association/Nonprofit

Library

Private citizen

Other

## 2. Do you live in the United States?

Yes

No

## 3. How often do you visit EIA's site?

Daily

Weekly

Monthly

Less than once a month

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First-time visitor



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**4. How satisfied are you with the quality of information on EIA's site?**

1 Very dissatisfied

2

3

4

5

6

7

8

9

10 Very satisfied

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**5. What task were you doing when you visited EIA's site today? (Check all that apply)**

Writing a report or article

Researching a topic

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- Purchasing fuel
  - Making a business decision
  - Making an investment decision
  - Making a forecast about energy
  - Doing homework/preparing a classroom lesson
  - Briefing a decision-maker or legislator
  - Educating myself about energy
  - Just browsing
  - Other

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**6. What information were you looking for?**

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**7. Did you find the information you were looking for?**

- Yes, easily
- Yes, but it took some effort
- Only part of it
- No
- I was just browsing

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**8. Based on our site, other energy sites, or just what you know about energy... The largest share of U.S. imported oil comes from \_\_\_\_?**

- Saudi Arabia

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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	Venezuela			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	Mexico			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	Iraq			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	Canada			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	Russia			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<input type="radio"/>	I just don't know			
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

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**9. How do you perceive EIA? (Check all that apply)**

- Biased
  - Boring
  - Brief
  - Customer-focused
  - Expert
  - Informative
  - Innovative
  - Long-winded
  - Non-responsive
  - Objective
  - Old-fashioned
  - Out-of-date
  - Policy-neutral
  - Thorough
  - Timely
  - Too technical
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Uninformed

Other

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**10 EIA launched a new website in February 2011. How would you rate the length of time it takes you to find the information you need?**

- much slower
- a little slower
- about the same time
- a little faster
- a lot faster

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**11 In your visit today, or in recent visits to EIA's website, did you find information that is useful to you?**

- Yes, I found useful information
- 
- No, I did not find useful information
- Some of it was useful

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**12 Anything else you want to tell us?**

