EIA Annual Survey

Thanks for taking our annual survey. Your feedback is valuable. Which category best describes you or your 1. organization? Q Government (Federal, state, local, Congress) Q Business/Industry 0 0 Q. Research/Consulting Q. Media Q Finance (banking, investment) Q Teacher/Professor C Student Q Trade Association/Nonprofit Q Library Q Private citizen Q. Other

2. Do you live in the United States?

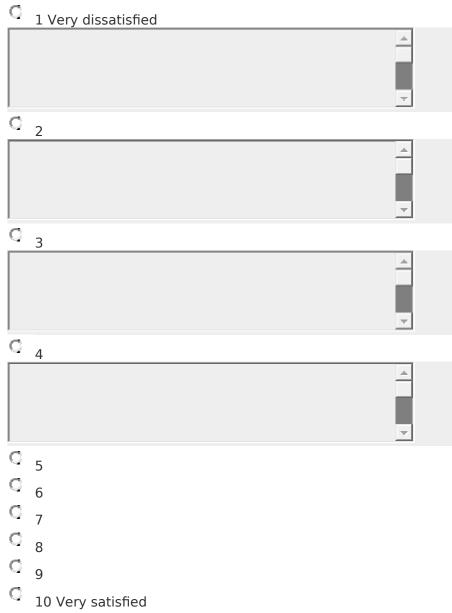
- C Yes
- O No

3. How often do you visit EIA's site?

- C Daily
- C Weekly
- O Monthly
- C Less than once a month

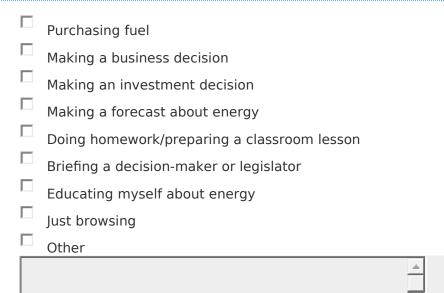
- C First-time visitor
- 00000

4. How satisfied are you with the quality of information on EIA's site?



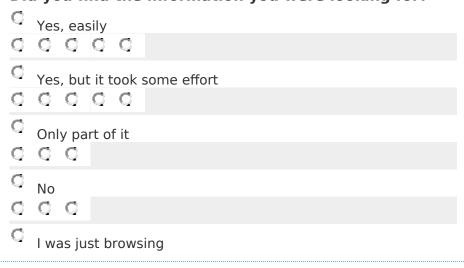
5. What task were you doing when you visited EIA's site today? (Check all that apply)

- Writing a report or article
- Researching a topic



6. What information were you looking for?

7. Did you find the information you were looking for?



8. Based on our site, other energy sites, or just what you know about energy... The largest share of U.S. imported oil comes from ____?

C Saudi Arabia

Q Q Q Q Venezuela Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q Q
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9. How do you perceive EIA? (Check all that apply)

- □ Biased
- Boring
- Brief
- Customer-focused
- Expert
- Informative
- Innovative
- Long-winded
- □ Non-responsive
- Objective
- Old-fashioned
- Out-of-date
- Policy-neutral
- □ Thorough
- Timely
- Too technical

Uninformed	
Other	
	-

EIA launched a new website in February 2011. How would you rate the length of time it takes you to find the information you need?

- C much slower
- C a little slower
- O about the same time
- C a little faster
- C a lot faster

11 In your visit today, or in recent visits to EIA'swebsite, did you find information that is useful to you?

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- C Yes, I found useful information
- 0 0
- No, I did not find useful information
- Some of it was useful

12 Anything else you want to tell us?