Disaster Recovery Grant Reporting System Training for NSP Users
Day 2

Presented by:

Lockheed Martin Community Connections & the Department of Housing and Urban Development

Today's Agenda

I. Quick overview of yesterday's material
II. User roles and accounts
III. Key HUD roles within each module
IV. Troubleshooting/Referral Activity
V. Q&A Session

User Role and Account Information

Registering a new HUD staff account

- Viewing grantee user reports

Registering a new HUD staff account

New HUD users in DRGR must have their supervisor submit a CHAMPS
request to add DRGR to their systems profile. They will want to
request "write" rights to DRGR. After ADP Security confirms
that this has been completed, DRGR system administrators can create
an account in DRGR for the user. HUD staff should include the following
in their message for each user account request:

Full name
"H" number
Field Office
Address
Phone number with extension
Fax number

HUD Field Office DRGR Users

Admin Rep: HUD Field Office DRGR Users
This is a master list of all HUD Field Office DRGR user accounts. If contact information displayed is incorrect, DRGR users can use the PROFILE link under the UTILITIES section of the left navigation frame to update or correct the information there.

A Tip for Your Grantees

Make sure your grantees have at least one System Administrator, one Request Drawdown user, and one Approve Drawdown user.

Grantee DRGR Users Account Status

Admin Rept: Grantee DRGR Users Account Status
This is a master list of all grantee DRGR user accounts. The field office version shows the grantee name and state as columns.

Grantee DRGR Users Access by Grant

Admin Rept: Grantee DRGR Users Access by Grant
This report will only show active users assigned to grants by grantee system administrators. This step must be done when new grantee user accounts or grants are added to DRGR.

Grantee DRGR Users with System Role

Admin Rept4: Grantee DRGR Users with System Role
This report will only show active users assigned to grants by grantee system administrators.

		File ▾ View ▾ Data ▾ Format ▾		Last update: 10/26/09 3:21:10 PM

PAGE-BY: User Status: Active   ? ✕

◄ ◄ 1 2 3 4 5 of 59 page(s) ► ►| Data rows: 151 - 200 of 2919   Data columns: 0

Grantee State	Grantee	User ID	User Name	User Email	System Role	
Arkansas	State of Arkansas				GU	Grantee User
					DD_R	Drawdown Request User
					GU	Grantee User
					DD_A	Drawdown Approve User
					GU	Grantee User
					DD_R	Drawdown Request User
	Alameda County, CA				GU	Grantee User
					DD_R	Drawdown Request User
					GU	Grantee User
					DD_R	Drawdown Request User
					GA	Grantee Administrator
					GU	Grantee User
					DD_A	Drawdown Approve User
					GU	Grantee User
					DD_A	Drawdown Approve User

Practice ID Information

Here are the test IDs you'll be using and their accompanying roles. You will insert the number you were assigned where the ## signs are.

The ~~_____~~ **2010 .**

User ID	Role
TS##GA	Grantee Admin & Approve Drawdown
TS##GR	Request Drawdown
TS##FO	Field Office user

Case Study #1
Checking the Status of Grantee User Accounts

Review of DRGR Modules

Action Plans • Drawdowns • QPRs • Reports

Action Plans

Purpose

Action Plans are where grantees add projects and activities, and provide a template for the QPR. Getting the Action Plan right helps grantees identify the data required to set up budgets and performance goals.

HUD FO role

Approval or rejection of the Action Plan, initially and after any changes have been made.

What we'll review today

How and where to review and approve or reject the Action Plan; where to enter Action Plan comments; tips on what to look for when deciding to approve or reject; where to find the status of the Action Plan.

Drawdowns

Purpose
The drawdown module is where all financial transactions take place. This is where grantees will obligate funds, create, revise, approve, and reject vouchers and voucher line items, and check on the status of draws.

HUD FO role
Give policy recommendations on when/how to obligate, help grantees troubleshoot drawdown issues, make referrals (when appropriate), approve draws over a certain threshold.

What we'll review today
Policy around obligations; how to deal with blocked draws; what to do with draws over the NSP-1 DRGR threshold.

QPRs

Purpose

QPRs allow grantees to report on obligations, expenditures, accomplishments, etc. for the quarter.

HUD FO role

Approval or rejection of the QPR in a timely manner, entering comments in DRGR, sharing comments with grantees (if desired).

What we'll review today

Where and how to take action on a QPR (review, approve, reject); QPR checklist recommendations; how to enter comments; what comments are for; how to send comments to grantees.

Reports

Purpose
Reports provide a relatively quick and easy way of accessing the most up-to-date information in DRGR related to user accounts, obligations and drawdowns, report status, etc.

HUD FO role
Reports allow FO staff to access information about grantees, including their activity budgets, user roles, report status, etc.

What we'll review today
Detailed review of what reports FO users have access to and what information they contain.

Action Plans

Tips for Approval/Rejection • How to Approve/Reject
• Action Plan Comments • Determining Action Plan Status • Action Plan Reports

Remember…

**Grantees must estimate performance
measures in the Action Plan before
they can report on them in the QPR.**

Action Plan Checks

Check that:

- ☑ Action Plans contain projects and activities (without activities, grantees will not be able to complete draws).

- ☑ DRGR projects align with NSP Eligible Uses.

- ☑ Activities are broken out by national objective, responsible organization, multifamily complex *, or activity type.

- ☑ Properties being counted as LH25 were previously abandoned or foreclosed on.

- ☑ Narrative sections are filled out and do not contain special characters.

* If applicable

Action Plans Checks (continued)

- ☑ National objectives
  Are they correct/compatible with activity types?

- ☑ Planning & Admin Activity
  No more than 10% of grant; National Objective of "N/A"

- ☑ After all activities have been set up:
  Activity budgets = Grant Amount

Action Plan Narrative (for NSP)

Many grantees will copy and paste sections from their NSP Substantial Amendment into the 'Disaster Damage' and 'Recovery Needs' sections of the DRGR Action Plan. This is acceptable.

Appropriation-specific narratives will be coming soon.

Tip: Make sure that the DRGR Action Plan and NSP Published Action Plan/Substantial Amendment are similar.

Approving/Rejecting Action Plans

Admin	**Action Plans**	**Drawdown**	**QPR**	**Reports**	**Grantee**

Action Plans

Search Action Plan Results

Help?

- **Search by [State/Territory CA and Grant Status Active]**

CA	Yuba County, CA	B-98-NU-06-0030	Active	Submitted - Await for Review	Review QPRs
CA	Sacramento County, CA	B-08-UN-06-0004	Active	Submitted - Await for Review	Review QPRs
CA	Sacramento, CA	B-08-MN-06-0007	Active	Submitted - Await for Review	Review QPRs
CA	Lancaster, CA	B-08-MN-06-0510	Active	Submitted - Await for Review	Review QPRs
CA	Pomona, CA	B-08-MN-06-0516	Active	Submitted - Await for Review	Review QPRs
CA	Palmdale, CA	B-08-MN-06-0515	Active	Submitted - Await for Review	Review QPRs

Current DRGR Release 6.4

Approving/Rejecting Action Plans

Grant Number:
B-08-MN-06-0510

Grantee Name:

Grant Amount:
$6,983,533.00

- Disaster Damage
- Recovery Needs
- View Action Plan Comments
- View Action Plan History

Project #	Project Title	Grantee Activity #	Activity Title
9999	Restricted Balance	No activities in this project	
BCKT	Bucket Project	No activities in this project	
NSP-1	Acquisition & Rehabilitation	NSP-1a	NSP-1a
		NSP-1A 120-50	NSP-1A LMMI
		NSP-1b	NSP-1b
		NSP-1B 50	NSP-1B 50
NSP-2	Demolition	NSP-2	NSP-2
NSP-3	Revevelop Demolished or Vacant	NSP-3	Redevelop Demolished or Vacant Properties
NSP-4	Financing Mechanisms	NSP-4	Establish Financing Mechanisms
NSP-5	Administration	NSP-5	Administration

Status: Submitted - Await for Review | Save Review | Cancel

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Action Plan Comments

Location Description:

The Lancaster Redevelopment Agency will be the lead entity for carrying out administration activities, at 44933 North Fern Avenue, Lancaster CA 93534.

Activity Description:

Administration of the NSP Grant.

Comment on Activity

Activity Comments

Comment

Comment on Action Plan

Action Plan Comments
Reviewer -
Reviewer -

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Action Plan Comments

At the bottom of the Action Plan screen…

Action Plan Comments

Action Plan History

Version	Date
B-08-MN-06-0510 AP#1	07/31/2009

Back to Previous Screen

Current DRGR Release 6.4

Case Study #2
Take Action on the Action Plan

Determining Action Plan Status

Current DRGR Release 6.4

Determining Action Plan Status

🏠 📤 📁 Disaster Recovery Grant Reporting System (DrgrRep) - FY2008 - 001A > Shared Reports > Standard Reports > **View Only User Reports**

Admin Rept: DRGR Active Grant Status and CPD Contact
Owner: Mark Mitchell
Modified: 7/30/09 1:36:43 PM
This is a fully prompted report that can be used as a template for building other reports
Subscriptions   Export   PDF

Admin Rept: Grant and DRGR Action Plan Review Status
Owner: Mark Mitchell
Modified: 10/13/09 1:24:35 PM
This report shows whether grant is blocked from drawdowns as well as the date of the last DRGR AP approval and the current status of the DRGR AP.
Subscriptions   Export   PDF

Admin Rept: Grantee DRGR Users [...] Grant
Owner: Mark Mitchell
Modified: 10/7/09 2:51:29 PM
This is a fully prompted report that can be used [...] building other reports
Subscriptions   Export   PDF

Lists AP status for all grantees in your Field Office.

Admin Rept: Grantee DRGR Users Account Status
Owner: Mark Mitchell
Modified: 10/13/09 1:23:35 PM
This is a fully prompted report that can be used as a template for building other reports
Subscriptions   Export   PDF

Admin Rept: Grantee DRGR Users [...] Role
Owner: Mark Mitchell
Modified: 9/18/09 1:35:37 PM
This is a fully prompted report that can be used as a template for building other reports
Subscriptions   Export   PDF

Admin Rept: QPR Report Status - HQ View NP
Owner: Mark Mitchell
Modified: 8/12/09 10:45:11 AM
This is a fully prompted report that can be used as a template for building other reports.
Subscriptions   Export   PDF

Fin Rept: Budget and Disbursements by National Objective - Grant Level

Fin Rept: Budget by National Objective - Activity Level

Grant and DRGR AP Review Status

Admin Rept: Grant and DRGR Action Plan Review Status
This report shows whether a grant is blocked from drawdowns as well as the date of the last DRGR AP approval and the current status of the DRGR AP. It also includes the amount of funds budgeted at the activity level. The field office version includes grantee name and state as columns.

DRGR Action Plan Comment Report

DRGR AP Budget by Nat'l Objective – Activity Level

File ▼ View ▼ Data ▼ Format ▼   Last update: 10/28/09 2:54:11 PM

PAGE-BY: State: Alaska ▼   Grantee: Alaska State Program ▼   Grant Number: B-08-DN-02-0001 ▼

Project ID	Project Title	Activity Number	Activity Title	Responsible Organization	Activity Type	National Objective Not Applicable - (for Planning/Administration or Unprogrammed Funds only)	LH25: Funds targeted for housing for households whose incomes are at or under 50% Area Median Income.	LMMI: Low, Moderate and Middle Income National Objective for NSP Only	Total
					Metrics	Activity Budget	Activity Budget	Activity Budget	Activity Budget
NSP-09-AHF-1	AHFC-Administration	NSP-09-AHF-1-1	AHFC-Administration	Alaska Housing Finance Corporation	Administration	1,423,054	0	0	1,423,054
NSP-09-CDI-1	CDI-NSP (D) & (E)	NSP-09-CDI-1-1	CDI - NSP (D) Demolition	Community Development, Inc.-Alaska	Clearance and Demolition	0	0	1,368,000	1,368,000
		NSP-09-CDI-1-2	CDI-NSP (E) Redev - Acq.	Community Development, Inc.-Alaska	Acquisition - general	0	0	2,813,226	2,813,226
		NSP-09-CDI-1-3	CDI - NSP (E) Redev - Reloc.	Community Development, Inc.-Alaska	Relocation payments and assistance	0	0	120,000	120,000

Grant Funds Cumulative Financial Summary – Activity Level by Project

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PAGE-BY: Grantee: [_____ ▾]   Grant Number: [B-08-DN-37-0001 ▾]   ? ✕

Data rows: 14   Data columns: 4

Project Number	Project Title	Activity Number	Activity Title Metrics	Activity Budget	Activity Obligation	Activity Expenditures	Activity Disbursements
0001	Administration	Administration - NC State Office	Administration - NC State Office	$2,615,150.00	$2,615,150.00	$224,772.15	$274,585.07
		Charlotte, City 08-NSP-01: 21A	Grantee Administration	$125,000.00	$0.00	$0.00	$0.00
		Gastonia, City 08-NSP-01:21A	Grantee Admininstration	$100,000.00	$0.00	$0.00	$0.00
		Greensboro Housing 08-NSP-01:21a	Grantee Administration	$100,000.00	$100,000.00	$0.00	$18,299.34
		Greensboro, City 08-NSP-01: 21A	Grantee Administration	$125,000.00	$125,000.00	$0.00	$0.00
		Henderson/Vance Co. 08-NSP-01: 21A	Grantee Administration	$100,000.00	$0.00	$0.00	$0.00
		High Point, City 08-NSP-01:21A	Grantee Administration	$125,000.00	$0.00	$0.00	$0.00
		Raleigh 08-NSP-01: 21A	Raleigh 08-NSP-01: 21A	$125,000.00	$125,000.00	$0.00	$0.00
		WS/Forsyth County 08-NSP-01: 21A	Grantee Administration	$125,000.00	$125,000.00	$0.00	$3,000.00
		Wake County 08-NSP-01: 21A	Wake County 08-NSP-01: 21A	$125,000.00	$125,000.00	$0.00	$0.00
0003	Acquisition	Greensboro Housing 08-NSP-03: 01	Acquisition	$1,020,000.00	$1,020,000.00	$0.00	$848,242.00
0004	Rehabilitation	Greensboro Housing 08-NSP-04:14A	Purchase and Rehabilitation of Homes	$65,000.00	$65,000.00	$0.00	$0.00
			New				

Case Study #3
Check on Activity Budgets

Projected vs. Cumulative Totals for Performance Measure
Sorted by Responsible Organization and Activity Type

Obligations & Drawdowns

Obligations • Draws over the Daily Threshold • Blocked Drawdowns • Acceptable Vouchers

Obligations in DRGR

How does HUD determine when NSP funds have been obligated?

"Funds are obligated for an activity when orders are placed, contracts are awarded, services are received, and similar transactions have occurred that require payment by the state, unit of general local government, or subrecipient during the same or a future period. Note that funds are not obligated for an activity when subawards (e.g., grants to subrecipients or to units of local government) are made."

In other words, HUD expects grantees to obligate funds to specific activities.

Obligations in DRGR

How does HUD determine when NSP funds have been obligated?

The following are examples of obligations for a **"specific activity"**:

- Execution of an agreement with a REO holder to acquire one or more foreclosed upon properties.

- Execution of a contract to rehabilitate an abandoned or foreclosed upon property.

- Execution of a loan agreement.

Obligations in DRGR (continued)

How does HUD determine when NSP funds have been obligated?

- Issuance of a purchase order for equipment/supplies used to maintain acquired property.

- Execution of a demolition contract.

- Administrative action necessary to assign a staff person to work on NSP activities.

The execution of a subrecipient agreement would **NOT qualify as an activity that counts toward meeting the 18-month obligation requirement.**

Obligation Policy & Addresses:
How does the grantee link an obligation or drawdown to a specific address?

There is no way to attach individual addresses to draws

except in the case of multi-family properties,
which would each have their own activity
(if properly recorded).
The same attachment would not be possible in the case of
single family properties since there can be
multiple SF addresses per activity.

Draws Over the Threshold

- HUD sets a maximum amount for draw requests in a voucher in DRGR. For example, the draw limit for NSP1 is $5 million. If a grantee's draw request amount exceeds the limit set for the grantee, that draw request will route to HUD for review and show a status of [Approved Pending HQ].

- Look for information such as a invoice or purchase order with sufficient detail to demonstrate that the draw request was created, reviewed by the grantee, and approved in accordance with grantee procedures. For NSP1, the HUD Rep must consult with Mark Mitchell, Jessie Handforth Kome, or Jan Opper at HUD Headquarters prior to approval of the draw request, to ensure that the approval is properly handled and documented.

Blocked Draws

- Draws can be blocked at the grant and activity level by HUD (such as in the next slide) or at the activity level by the grantee

- **COMMUNICATE WITH HQ** if draw is blocked by HUD

- Check for Restricted Balance projects

Blocked Draws – Grant Level

| Admin | Action Plans | Drawdown | QPR | Reports | |

Grants

View Grant

Close | View Grant History   Grant Closeout Checklist

Grant Number:
B-98-NU-39-0002

State Grantee: No

Grant Name:
DRI 1997 (Scioto County, OH)

Grant Amount:
$588,670.00

Appropriation:
868/00162

CFDA Number:

Disaster:
FEMA-DR-1164-OH

Award Date:

Grantee:
Scioto County, OH

HUD Voucher Approval Threshold:

Block Grant Drawdown
☑ Blocked

TIN #

Data Used for calculating Area Benefit:

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Acceptable Vouchers

Admin	Action Plans	Drawdown	QPR	Reports	Grantee	Grants

Drawdown

Maintain Voucher

Help?

Return to Search Voucher

Voucher #:
112606

Created By:
B00183

Voucher Created for:
Empire State Development Corporation (NYS)

Creation Date:
12/07/2009

Line Item #	Grant #	Grantee Activity #	Responsible Organization	Activity Type	Activity Title	Fund Type	Available Amount	Drawdown Amount	Line Item Status	Submission Date	Action
1	B-02-DW-36-0001	CTLDC-0245	Chinatown Local Development Corporation and the New York City Department of Small Business Services.	Public services	CTLDC-0245	PROGRAM FUND	$2,966,800.75	$244,332.25	Approved	01/15/2010	View
							Voucher Approved Total:	**$244,332.25**			

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Voucher Line Item Status – Grant Funds

File ▾ | View ▾ | Data ▾ | Format ▾ | Last update: 1/22/10 3:

Corporate ▾
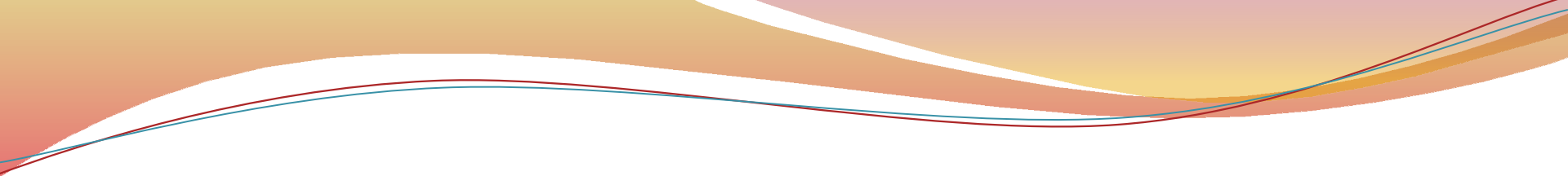
PAGE-BY: Grantee.Name: State of Louisiana ▾ | Grants.Grant Number: B-08-DN-22-0001 ▾ | Drawdown Fund Type.Description: PROGRAM FUND ▾

Voucher.Voucher Number	Voucher Item.Voucher Item Number	Project.Grantee Project Number	Project.Project Title	Activity.Grantee Activity Number	Voucher Item.Drawdown Approval Timestamp	Voucher Item.Drawdown Loccs Submit Date	Voucher Item.Paid Date	Voucher Item
107387	1	100	OCD Administration	OCD Admin (NSPA)	8/4/2009 5:33:40 pm	8/4/2009 12:00:00 am	8/5/2009 12:00:00 am	
107565	1	101	LHFA's Administration	LHFA Admin (NSPL)	8/10/2009 5:22:34 pm	8/10/2009 12:00:00 am	8/11/2009 12:00:00 am	
107635	1	100	OCD Administration	OCD Admin (NSPA)	8/12/2009 5:45:38 pm	8/12/2009 12:00:00 am	8/13/2009 12:00:00 am	
107921	1	100	OCD Administration	OCD Admin (NSPA)	8/20/2009 6:29:49 pm	8/20/2009 12:00:00 am	8/21/2009 12:00:00 am	
108602	1	100	OCD Administration	OCD Admin (NSPA)	9/9/2009 5:43:46 pm	9/9/2009 12:00:00 am	9/10/2009 12:00:00 am	
109142	1	100	OCD Administration	OCD Admin (NSPA)	9/23/2009 6:26:25 pm	9/23/2009 12:00:00 am	9/24/2009 12:00:00 am	
		100	OCD	OCD Admin	10/7/2009	10/7/2009		

Case Study #4
Pull Drawdown Voucher Line Item Status Report

Quarterly Performance Reports (QPRs)

QPR Deadlines • QPR Checklist Points • Commenting on QPRs • QPR Reports

QPR Deadlines

1. First QPR is due: 30 days after the first full quarter after the grant agreement is executed.
2. Remaining QPRs are due: within 30 days of the end of the calendar quarter.
3. HUD Action on QPRs is due: within 30 days of QPR submission.

QPR Checks – NSP Checks

1. **Single-family addresses** served during the quarter are entered in the QPR.

2. **Multifamily addresses** are separate activities.

3. 25% LH activities are separate from other activities.

QPR Checks – Financial

- Are expenditures on track to meet NSP deadline?

- IS PROGRAM INCOME

  - Recorded in the QPR on the proper activity?

  - Being drawn down?

- MATH RULES

  - Does project budget + project budget = grant amount?

  - Are drawdowns and expenditures reasonably close?

  - Are the administration budget and obligations at or under 10% of the total grant amount?

QPR Checks – Narrative

- Do the narratives provide HUD with enough information to determine if sufficient progress is being made on this activity to enable the grantee to meet the 18-month and 4-year deadlines?

- Read the Overall Progress Narrative. Is this sufficient to explain the progress or lack of progress of this grant?

QPR Checks – Activity Progress

- For the activities that do not appear in the QPR, do you have any information that would indicate the reason for the lack of progress?

- Select an activity to review. Is the Responsible Organization listed as the one carrying-out the activity? Is there only one Responsible Organization discussed in the activity?

- Are the right performance measures showing for this activity?

QPR Comments

Which of the following is true about comments on APs and QPRs? (More than one correct answer possible).

A. Viewable to grantees and HUD staff.

B. Grantee can see comments once they open their QPR.

C. Comments are for internal and auditing purposes – only visible to HUD staff.

D. If HUD staff want grantees to see comments, they should consider copying comments into a Word document, e-mail, etc.

QPR Comments

C & D are correct.

A. Viewable to grantees and HUD staff.

B. Grantee can see comments once they open their QPR..

C. **Comments are for internal and auditing purposes – only visible to HUD staff.**

D. **If HUD staff want grantees to see comments, they should consider copying comments into a Word document, e-mail, etc.**

QPR Review

Approving/Rejecting the QPR

| **Action Plans** | **Drawdown** | **QPR** | **Reports** | **Grants** |

Quarterly Performance Report

Review QPR   Help?

Grant Number:	**Contract Start Date:**	**QPR Start Date:**
Grant29	01/26/2010	01/01/2010
Grantee Name:	**Contract End Date:**	**QPR End Date:**
Grantee29, SD	01/31/2011	03/31/2010
Contact Name:	**Contact Email:**	

- View Overall Progress Narrative   View QPR Report
- View Activities
    - 06141984
- View QPR History

Status: Submitted - Await for Review ▾   Save Review | Cancel

QPRs
- Search
- View All

Utilities
- Print Page
- Profile
- Help
- Logout
- Reports

Links
- PDF Viewer
- Support
- CPD Home
- HUD Home

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Where to Make QPR Comments

Status: Submitted - Await for Review ▼ Save Review | Cancel

Overall Progress Narrative:
This is a July 2001 final report. No reports were submitted in January or April as there were no changes and we were waiting to make one final expenditure, then close out the grant. Please see detailed individual project reports herein. A final Annual Financial Summary Report and long form of Financial Status Report will be submitted following this report.

QPR Comment:

Previous QPR Comments:

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Where to Make QPR Comments

Activity Funding	Current Quarter
Projected Activity Budget:	$147,350.00
Program Funds Drawdown:	
Program Funds Obligated:	$0.00
Program Funds Expended:	$0.00
Match Contributed:	
Total Expended:	$0.00
Program Income Received:	
Program Income Drawdown:	

Activity Narrative:
The project is completed and all funds expended.

Activity Comment:

Enter QPR comments on the activity level here.

Case Study #5
Review the QPR

QPR Comment Report

QPR Report Status

Program Income – Activity Level

🏠 📑 Disaster Recovery Grant Reporting System (DrgrRep) - FY2008 - 001A > Shared Reports > Standard Reports > View Only User Reports > **Fin Rept: Program Income - Activity Leve**

File ▾ View ▾ Data ▾ Format ▾   Last update: 1/22/10 3:36:05 PM

[toolbar icons]   Corporate ▾

PAGE-BY: Grantee: Santa Ana, CA ▾   Grant Number: B-08-MN-06-0522 ▾   ? ✕

Data rows: 5   Data columns: 4

Activity Number	Responsible Organization	National Objective	Activity Type Metrics	Grant Funds Budget Budgeted	Grant Funds Disbursed	Program Income Received	Program Income Disbursed
NSP2008ADMN	City of Santa Ana Community Development Agency	Not Applicable - (for Planning/Administration or Unprogrammed Funds only)	Administration	579,515	$186,362.80	0	$0.00
NSP2008ARCH	City of Santa Ana Community Development Agency	LMMI: Low, Moderate and Middle Income National Objective for NSP Only	Acquisition - buyout of residential properties	700,000	$627,204.05	0	$0.00
NSP2008ARSF	City of Santa Ana Community Development	LMMI: Low, Moderate and Middle Income National Objective for NSP Only	Acquisition - buyout of residential properties	2,015,636	$766,077.19	0	$0.00

Addresses by Activity and Responsible Organization

PERF REPT: Addresses by Activity and Responsible Organization
This report is intended to show addresses across activities and QPRs. Each QPR normally only shows addresses entered in that report.

Case Study #6
Modify the 'Addresses by Activity' Report

Troubleshooting Jeopardy

Please organize into teams of three or four.

I will present you with a potential grantee issue and you will tell me what measures you would take to help them solve it.

Answers may include referring the grantee to a Help Desk, walking them through solving the problem, or solving the problem for them.

Questions?

Thank you!

Our training session is now complete.

Please complete the evaluation — **your feedback is important to us!**

For additional support contact Community Connections at:

1-800-998-9999, Option 3

or

DRGR_Help@hud.gov