



**DEPARTMENT OF VETERANS AFFAIRS  
HEALTH ELIGIBILITY CENTER  
2957 CLAIRMONT RD STE 200  
ATLANTA, GEORGIA 30329-1647**

Month Day, Year

In Reply Refer To: 742/006

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Dear Veteran:

We are conducting this survey of Veterans, like yourself, who have recently applied for VA health care benefits.

You were selected as part of a national sample of persons who recently applied for VA health care benefits. Survey findings will be consolidated and reported to the Health Eligibility Center (HEC) and Veterans Health Administration.

**The survey is completely confidential and will not affect your current or future benefits in any way.** While I sincerely urge you to complete the survey. Should you decide not to participate, your eligibility for any future benefits will not be affected in any way.

**Please remember that your answers will be completely confidential.** There is no way your answers will be linked to you. Your help with the survey is very important – VA needs to know about your experience so that we can improve the Enrollment and Eligibility process. Please take the time to complete and return the survey in the enclosed postage-paid envelope.

I would like to add how much we appreciate your assistance with this important project. Your participation will help us improve our service to you and many other Veterans. If you have any questions about this request, or need assistance, please call Dennis Boyette toll-free at 1-800-929-VETS (8387) extension 5398. Our hours of operation are from 8:00 a.m. until 5:15 p.m. eastern time, Monday through Friday.

Sincerely,

Tony A. Guagliardo

Director

Enclosure