

# CARRIER CLOSURE SURVEY

(Personal Interview)

OMB 0710-0001

Expires: 30 September 2012

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# CARRIER CLOSURE SURVEY

Date: \_\_\_\_\_

Firm:

\_\_\_\_\_

Address:

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

FAX: \_\_\_\_\_

Point of Contact: \_\_\_\_\_

E-Mail \_\_\_\_\_

Title:

\_\_\_\_\_

General Description of Firm/Commodities Handled:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**NOTE: ALL RESPONSES WILL BE TREATED AS CONFIDENTIAL**

1. Did your company have sufficient notice of the scheduled closure at \_\_\_\_\_ to prepare a response plan? (a) Yes (b) No

Comments:

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2. How did your company operate during the scheduled main chamber outage at \_\_\_\_\_? Check as many items as are applicable and explain any unusual procedures.

\_\_\_a. Barges were tied up at fleeting areas; towboats operated elsewhere in the system.

\_\_\_b. Towboats remained in queue with barges.

\_\_\_c. Towboats (light) held positions in queue.

\_\_\_d. Company avoided the lock when possible.

\_\_\_e. Other (Please explain).

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Comments:

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3. If a reasonable estimate can be made, what additional costs (over and above normal operations) did you incur as a result of the closure event at \_\_\_\_\_?

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4. Prior to the outage at \_\_\_\_\_, towing industry representatives, in cooperation with the Corps of Engineers, developed some operating procedures that were put in place at the time of the closure. Do you believe this effort was (a) effective, (b) ineffective or (c) only partially effective? (Please explain)

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5. Did the experience with the outage at \_\_\_\_\_ cause your company to adopt any new operating procedures to accommodate lock outages elsewhere in the system? (Please explain.)

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