

# LOCK CLOSURE SURVEY

(Personal Interview)

OMB 0710-0001

Expires: 30 September 2012

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**LOCKS CLOSURE SHIPPER SURVEY**

Date: \_\_\_\_\_

Firm: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ FAX: \_\_\_\_\_

Point of Contact: \_\_\_\_\_ E-Mail \_\_\_\_\_

Title: \_\_\_\_\_

General Description of Firm and Products Produced: \_\_\_\_\_

\_\_\_\_\_

**NOTE: ALL RESPONSES WILL BE TREATED AS CONFIDENTIAL**

1. Did your company have sufficient notice of the scheduled (lock name) closure to prepare a response plan? Was your response preplanned or was it designed for this particular closure?

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2. During the period of closure of the main lock chamber at the (lock name) facility, what was your company's response?

- a. No change in procedures.
- b. Stockpiled product and waited for (lock name) traffic to clear.
- c. Switched to all-overland mode for product delivery from existing sources.
- d. Switched to different waterway routing for product delivery from existing sources
- e. Switched product source to an entirely new source.
- f. Ceased operations during the period of closure.
- g. Altered production during the period of closure.
- h. Switched production to another facility.
- i. Purchased intermediate or final product, rather than produced.
- j. Other or combinations of the above. (Please explain.) \_\_\_\_\_

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6. If you checked response “f” under question 2, what was the total estimated loss to your firm as a result of ceasing production during the closure period?

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7. If you checked response “g” under question 2, what was the total estimated loss to your firm as a result of altering production processes during the closure period?

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8. If you checked response “h” under question 2, what was the total increase in costs to your firm as a result of changing production locations during the closure period?

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9. If you checked “i” under question 2, to what extent did purchasing intermediate or final product increase your company’s total costs during the period of closure?

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10. If you checked response “j” under question 2, to what extent did the other measures or combination of measures undertaken as a result of the closure increase your company’s total production costs during the period of closure?

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11. Has the closure at the (lock name) Locks caused your company to alter its long-term transportation strategy (e.g. switch to all-overland modes, increase stockpiles, etc.)? How will this impact your total commodity transportation or other costs (per year). Please explain.

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12. Has the closure at the (lock name) Locks caused your company to take any other long-term permanent measures? Please explain. How will this affect your company’s long-term operating costs (per year)?

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13. As you may be aware, the original closure period for the main chamber at (lock name) was 3 weeks. This closure period was unexpectedly extended an additional 4 weeks. Did your company alter its plans in anticipation of the original closure? Did your company alter its plans in response to the additional delay? Please explain.

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