

**Department of Homeland Security
Office of Intelligence & Analysis Customer Survey**

Subject (i.e. Product Title, Response to SLSR #):

Subject Classification: **Please Identify Your State:**

1) How did you use this product in support of your mission?

- Integrated into one of our finished information or intelligence products
- Briefed contents to Fusion Center leadership
- Shared contents with State and Local partners
 - If so, which partners
- Shared contents with Private sector partners
 - If so, which partners
- Was not relevant to our mission
- Other (please specify)

2) Please rank this products relevance to your mission.

Critical: Very important: Somewhat important: Not important:

Comment:

3) How could our product or service be improved to increase value to your mission?

Comment:

4) If this product was supplied in response to a specific request - Please rate your SATISFACTION with each of the following services provided by I&A:

	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Very Dissatisfied</i>
(a) Timeliness of Product or Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) Communication During Processing of Your Request	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) Responsiveness to Your Questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*** To help us understand more about your organization for future products, please provide:**

Your Organization: Type of Partner:

Your Name/Title/Position: Your Contact #: