Department of Homeland Security
Office of Intelligence & Analysis Customer Survey

Subject (i.e. Product Title, Response to SLSR #)**:** [   ]

Subject Classification: [   ]   **Please Identify Your State:** [   ]

1) *How did you use this product in support of your mission?*
☐ *Integrated into one of our finished information or intelligence products*
☐ *Briefed contents to Fusion Center leadership*
☐ *Shared contents with State and Local partners*
   o *If so, which partners* [   ]
☐ *Shared contents with Private sector partners*
   o *If so, which partners* [   ]
☐ *Was not relevant to our mission*
☐ *Other (please specify)* [   ]

2) *Please rank this products relevance to your mission.*

Critical: ☐   *Very important:* ☐   *Somewhat important:* ☐   *Not important:* ☐
Comment: [   ]

3) *How could our product or service be improved to increase value to your mission?*
Comment: [   ]

4) *If this product was supplied in response to a specific request - Please rate your SATISFACTION with each of the following services provided by I&A:*

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
(a) Timeliness of Product or Support	☐	☐	☐	☐
(b) Communication During Processing of Your Request	☐	☐	☐	☐
(c) Responsiveness to Your Questions	☐	☐	☐	☐

* To help us understand more about your organization for future products, please provide:

Your Organization: [   ]   Type of Partner: [   ]

Your Name/Title/Position: [   ]   Your Contact #: [   ]

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