

**Disaster Housing Assistance Program (DHAP)
Incremental Rent Transition Study (IRT)**

OMB Supporting Statement: Follow-up Contact Data Collection

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Part A: Justification

A1 CIRCUMSTANCES THAT MAKE THE COLLECTION OF INFORMATION NECESSARY

The U.S. Department of the Housing and Urban Development (HUD) is conducting an outcome evaluation of the Disaster Housing Assistance Program incremental rent transition requirement (DHAP IRT Study). This is the only study of the DHAP and the incremental rent transition requirement and represents an important opportunity for HUD to learn about rent-setting strategies and case management services in a post-disaster housing program. The results of this study will feed into decisions about how HUD should operate such programs after future disasters.

The initial part of the study was led by Marina L. Myhre, Ph.D., a Social Science Analyst in HUD's Office of Policy Development and Research. Starting in October 2009, HUD contracted with Abt Associates Inc., an independent research company in Cambridge, MA to lead the study under the guidance of HUD's Government Technical Representative (GTR), Marina Myhre.

The initial data collection led by HUD included the administration of a **baseline survey** approved under OMB control number 2528-0256. This reinstatement request relates to an interim step in this research project, requesting approval for enhanced tracking of respondents to the baseline survey through a brief telephone contact. This contact is needed so that we can obtain updated contact information for the households targeted for a follow-up survey of household outcomes. This population is extremely mobile as they have transitioned from housing assistance under the DHAP program to private market housing or other non-disaster related housing assistance programs. Thus, in order to minimize attrition for the follow-up survey, it is important that we effectively track where they live so they can be contacted for the follow-up survey. An emergency reinstatement for this contact is being requested so that the data collection can be completed before the Census "blackout" period begins in March 2010.

The **follow-up survey** is tentatively scheduled for September 2010, approximately 12 months after the DHAP-IRT program ended. There may also be a **24-month follow-up survey**. HUD will seek OMB clearance for the 12-month and 24-month follow-up surveys in the future on the regular timeline for such clearances. The current reinstatement request seeks approval only for a brief (8 minute) **follow-up contact** designed to improve respondent retention for the later surveys.

This information collection is authorized under Title 12, Sec. 1701z-1 seq. A copy of the legislation is attached in Appendix A.

A2 HOW AND BY WHOM THE DATA WILL BE USED

A2.1 Project Overview

Beginning in 2007, DHAP provided rental assistance and case management services to eligible households displaced by Hurricane Katrina. The program was implemented in phases, and the type and terms of rental assistance varied over time. The DHAP IRT program presents a unique opportunity to track families transitioning from stepped-down rental subsidies (i.e., starting with a

full subsidy of rent and then decreasing it by \$50 per month) or a full rental subsidy (i.e., a full subsidy -- \$0 rent) to market rate or alternative housing assistance programs and to measure their outcomes over time. The original Disaster Housing Assistance Program (DHAP) assigned the stepped-down rental subsidy transition to participants in Phase I and the full rental subsidy to participants in Phase II/III. The benefits received by Phase I participants decreased \$50 per month upon program entry, gradually transitioning participants to market rents or alternative housing assistance programs. In contrast, Phase II and Phase III participants received a full rent subsidy through the end of the DHAP program on February 28, 2009. The structure of the DHAP program initially meant that both Phase I and Phase II/III participants would immediately transition to market rent on March 1, 2009. However, HUD announced in late February that both groups were eligible to transition instead to the Transition Closeout Program (TCP) that provided Transitional Rental Payments (TRP) to all eligible DHAP recipients as of February 2009, which applied the incremental rent transition (IRT) step-down of \$100 per month to all DHAP recipients without a hardship exemption until they reach self-sufficiency or transition to the Housing Choice Voucher (HCV) program. Under DHAP IRT, the rental contributions of both groups increased by \$100 per month through August 31, 2009, after which Transitional Rental Payments (TRP) ceased except for eligible families who had applied for a HUD Housing Choice Voucher. The families who had applied for a voucher and were awaiting eligibility determination or were determined to be eligible but had not yet received a voucher would continue to receive transitional rental payments (TRP) until September 31, 2009 or October 31, 2009 depending on their position in the eligibility process if they had not yet received a voucher or been determined ineligible for a voucher.

Evaluating families' transitions off of DHAP assistance, the DHAP IRT study will help the Department understand how to transition recipients of housing assistance back to paying for market rate housing following a disaster. HUD is interested in the housing employment, income, and savings/debt outcomes of such a transition. The study also will document participants' experiences with the alternative strategies employed by participating public housing authorities (PHAs) for providing case management to help households with the recovery process.

The data collection effort initially involved a baseline survey conducted under OMB control number 2528-0256. Active data collection for the baseline survey data collection concluded on October 31, 2009. A few surveys continue to be returned by mail. The response rate was lower than had been hoped. In part, this was because the contact information available for the study (extracted in December 2008 from the Disaster Information System) was no longer accurate when the research team attempted to contact many respondents in the summer and fall of 2009. DHAP assistance was ending, and we expect many respondents were in temporary or transitional living situations during this period. This may continue to be the case in the next several months. Thus, to further reduce sample attrition due to outdated contact information, the research team would like to conduct a brief (8 minute) telephone follow-up contact to update the respondents' contact information and housing status.

HUD's contractor, Abt Associates Inc, will be responsible for the data collection of updated contact information. In consultation with Dr. Myhre, Abt Associates Inc. has collected consent forms and administered the baseline survey. Abt will administer the follow-up contact data collection, Contingent upon OMB approval, the follow-up contact data collection will be conducted over a six-week period, beginning in January 2010. We are requesting emergency reinstatement so that the follow-up contact data collection will be completed before the Census "blackout" period. Subsequent

OMB clearance packages will address the later follow-up surveys that collect information related to household outcomes.

A2.2 Purpose of the Data Collection

The collection of data through the follow-up contact information fulfills an important need of the DHAP IRT evaluation study. The potential sample for the 12-month follow-up survey is limited to the set of clients who responded to the baseline survey. Given the mobility of this population during the transition from the DHAP-IRT program to private market housing or other housing assistance program, it is important that we collect updated contact information so these households can be located and interviewed about their outcomes in the follow-up surveys.

A2.3 Who Will Use the Information

Abt Associates staff will use the information collected in the follow-up contact to update contact files for the implementation of the 12-month follow-up survey. The information from the 12-month survey (a subject of a future OMB clearance request) will be used by HUD to shape their future long-term disaster housing assistance programs.

A2.4 Instrument Item-by-Item Justification

In the follow-up contact data collection, the research team will collect contact information for the DHAP survey respondent as well as contact information for secondary contact persons such as friends or relatives who would know how to reach the respondent. The team will also ask about the respondent’s current living situation (e.g., living in own apartment, sharing a home or apartment, homeless) and whether the respondent has plans to move in the coming months. These questions will provide information essential to further tracking efforts to locate respondents for the 12-month follow-up survey.

Exhibit A-1 describes the content, and reason for inclusion of each set of questions in the follow-up contact. A copy of the follow-up contact instrument is included in the Appendix B.

Exhibit A-1. Item-by-Item Justification of Data Collection Instruments	
Instrument	Respondents, Content, and Reason for Inclusion
Follow-up Contact	<p>Respondents: DHAP Phase I/Phase II/Phase III Families</p> <p>Content:</p> <ul style="list-style-type: none"> • Name • Address • Telephone Number • Mobility Expectations • Current Housing Situation • Alternative Contact Information <p>Reason: To update information on respondents’ contact information.</p>

A3 USE OF IMPROVED TECHNOLOGIES

The follow-up contact data collection will be conducted through a brief telephone contact. Data will be entered in an electronic database that will be used for contacting respondents for the 12-month follow-up survey.

A4 EFFORTS TO AVOID DUPLICATION

This data collection effort will only collect contact information for survey respondents and secondary contacts and housing status information for respondents. Because DHAP assistance has ended, this information is not being collected by any other entity.

A5 INVOLVEMENT OF SMALL ENTITIES

No small entities are involved in the implementation of the follow-up contact.

A6 CONSEQUENCES OF LESS FREQUENT DATA COLLECTION

The follow-up contact data collection is administered only once. We expect some respondents are still in transitional or temporary living situations. The risk of not conducting the follow-up contact at all is that there will be further attrition in the survey sample.

A7 SPECIAL CIRCUMSTANCES

The proposed data collection activities are consistent with the guidelines set forth in 5 CFR 1320.6 (Controlling Paperwork Burden on the Public—General Information Collection Guidelines). There are no special circumstances that require deviation from these guidelines.

A8 CONSULTATIONS OUTSIDE THE AGENCY

In accordance with the Paperwork Reduction Act of 1995, HUD will publish a notice in the Federal Register on or December 1, 2009 announcing the agency's intention to request an emergency reinstatement of data collection under OMB control number 2528-0256 for the Disaster Housing Assistance Program (DHAP) Incremental Rent Study. The notice provides a 14-day period for public comments.

The questions in the follow-up contact survey are based on instruments used successfully in other housing studies of similar populations, including the Moving to Opportunity Demonstration and the Welfare to Work (WTW) Voucher Study. Therefore, we do not believe that this instrument requires any pretests.

A9 PAYMENTS TO RESPONDENTS

The follow-up contact does not include any monetary payment.

A10 ARRANGEMENTS AND ASSURANCES REGARDING CONFIDENTIALITY

HUD promises confidentiality as stated in the Privacy Act of 1974 (5 U.S.C. 552a), Records Maintained on Individuals. Nothing will be reported publicly from the follow-up contact data collection. The findings from the overall DHAP IRT study will be reported only at the aggregate level; neither individual clients nor participating public housing agencies will be identified in the study reports.

A11 SENSITIVE QUESTIONS

The follow-up contact instrument asks for the study participant's name, address, partial social security number, telephone number, and email address, as well as the name, address, telephone number, and email address of two additional contact people. Although we are asking for the last four digits of the respondent's social security number, it is only as a secondary verification that we have the correct respondent. Respondents can choose not to answer this question. Neither social security numbers nor any individual level data will be reported. The findings from the study will be publicly reported only at the aggregate level.

A12 ESTIMATE OF ANNUALIZED BURDEN HOURS

The estimated number of respondents is 1,425 and the burden per respondents is 0.13 hours (8 minutes). The total reporting burden is 190 hours.

A13 ESTIMATED RECORD KEEPING AND REPORTING COST BURDEN ON RESPONDENTS

There is no cost to respondents, other than the time required to respond to the follow-up contact.

A14 ESTIMATED COST TO THE FEDERAL GOVERNMENT

The total contracted cost to the federal government for the entire DHAP IRT Study is \$778,998. The costs related to the follow-up contact total \$43,216.

A15 REASONS FOR CHANGES IN BURDEN

This reinstatement request to OMB is a new request for approval; there is an increase in burden of 190 hours because HUD has realized the importance of updating contact information directly from the targeted sample during the interim period between the baseline survey and the follow-up surveys.

A16 TABULATION PLAN, STATISTICAL ANALYSIS, AND STUDY SCHEDULE

This data collection is limited to updating contact and housing status information for respondents to the baseline survey. The information collected with respect to the respondent's housing status may

eventually be useful as an interim measure of housing location and status. However, the immediate and most important use of the data collected is to update contact information for future tracking and survey efforts.

Assuming OMB approval for the reinstatement, the research team will implement the follow-up contact data collection in January and February 2010. This schedule will allow data collection to conclude before the Census “blackout” period begins in March 2010.

A17 EXPIRATION DATE DISPLAY EXEMPTION

All data collection instruments will prominently display the expiration date for OMB approval. Over the telephone, respondents will be told that this data collection has been approved by OMB.

A18 EXCEPTIONS TO CERTIFICATION

This submission describing data collection requests no exceptions to the Certificate for Paperwork Reduction Act (5 CFR 1320.9).

Part B: Statistical Methods

The respondent universe for the follow-up contact data collection consists of all respondents to the baseline survey. No sampling is involved, and no statistical methods need be employed for this data collection.

Appendix A: Authorizing Legislation

From the U.S. Code Online via GPO Access

[wais.access.gpo.gov]

[Laws in effect as of January 24, 2002]

*[Document not affected by Public Laws enacted between
January 24, 2002 and December 19, 2002]*

[CITE: 12USC1701z-1]

TITLE 12--BANKS AND BANKING

CHAPTER 13--NATIONAL HOUSING

Sec. 1701z-1. Research and demonstrations; authorization of appropriations; continuing availability of funds

The Secretary of Housing and Urban Development is authorized and directed to undertake such programs of research, studies, testing, and demonstration relating to the mission and programs of the Department as he determines to be necessary and appropriate. There is \1\ authorized to be appropriated to carry out this title [12 U.S.C. 1701z-1 et seq.] \$35,000,000 for fiscal year 1993 and \$36,470,000 for fiscal year 1994.

\1\ So in original. Probably should be ``are".

(Pub. L. 91-609, title V, Sec. 501, Dec. 31, 1970, 84 Stat. 1784; Pub. L. 94-375, Sec. 23(a), Aug. 3, 1976, 90 Stat. 1078; Pub. L. 95-128, title II, Sec. 204, Oct. 12, 1977, 91 Stat. 1129; Pub. L. 95-557, title III, Sec. 305(a), Oct. 31, 1978, 92 Stat. 2097; Pub. L. 96-153, title III, Sec. 304, Dec. 21, 1979, 93 Stat. 1112; Pub. L. 96-399, title III, Sec. 303, Oct. 8, 1980, 94 Stat. 1639; Pub. L. 97-35, title III, Sec. 337, Aug. 13, 1981, 95 Stat. 414; Pub. L. 98-181, title IV, Sec. 466(a), Nov. 30, 1983, 97 Stat. 1236; Pub. L. 100-242, title V, Sec. 564, Feb. 5, 1988, 101 Stat. 1945; Pub. L. 101-625, title IX, Sec. 951(a), Nov. 28, 1990, 104 Stat. 4417; Pub. L. 102-550, title IX, Sec. 901, Oct. 28, 1992, 106 Stat. 3866.)

References in Text

This title, referred to in text, is title V of the Housing and Urban Development Act of 1970, Pub. L. 91-609, Dec. 31, 1970, 84 Stat. 1784, as amended, which is classified generally to section 1701z-1 et seq. of this title. For complete classification of this Act to the Code, see Short Title of 1970 Amendments note set out under section 1701 of this title and Tables.

Codification

Section was enacted as part of the Housing and Urban Development Act of 1970, and not as part of the National Housing Act which comprises this chapter.

Amendments

1992--Pub. L. 102-550 substituted ``There is authorized to be appropriated to carry out this title \$35,000,000 for fiscal year 1993 and \$36,470,000 for fiscal year 1994." for ``There are authorized to be appropriated to carry out this title \$21,200,000 for fiscal year 1991 and \$22,100,000 for fiscal year 1992. From any amounts appropriated under this section for fiscal year 1991, the Secretary shall use not more than \$500,000 to carry out a demonstration project to test affordable housing technologies, and shall include in the annual report under section 3536 of title 42 (for the appropriate year) a statement of the activities under the demonstration program and findings resulting from the program. The statement shall set forth the amount and use of funds expended by the Secretary under the program for the year relating to the report and the Secretary shall include such a statement in each such annual report for each year that amounts appropriated under this section are used under the demonstration. All funds so appropriated shall remain available until expended unless specifically limited."

1990--Pub. L. 101-625 substituted provisions authorizing appropriations of \$21,200,000 for 1991 and \$22,100,000 for 1992, for provisions authorizing \$17,000,000 for 1988 and \$18,000,000 for 1989, and added provisions limiting amount to be used for demonstration project in 1991 and requiring that annual report include statement relating to such project.

1988--Pub. L. 100-242 substituted ``There are authorized to be appropriated to carry out this title \$17,000,000 for fiscal year 1988, and \$18,000,000 for fiscal year 1989." for ``There are authorized to be appropriated for activities under this title not to exceed \$19,000,000 for fiscal year 1984, and such sums as may be necessary for fiscal year 1985. Of the amount appropriated under the preceding sentence for fiscal year 1984, not less than \$2,000,000 shall be provided for implementation of a research program to be developed in consultation with public housing agencies, which program shall identify current problems of public housing management, specific solutions to such problems, and incentives to encourage implementation of such solutions."

1983--Pub. L. 98-181 substituted provisions relating to appropriations for fiscal years 1984 and 1985 and the expenditure of not less than \$2,000,000 for a public housing management research program for provisions authorizing appropriations of \$65,000,000 for fiscal 1977, \$60,000,000 for fiscal 1978, \$62,000,000 for fiscal 1979, \$50,300,000 for fiscal 1980, \$51,000,000 for fiscal 1981 and \$35,000,000 for fiscal 1982.

1981--Pub. L. 97-35 inserted provisions authorizing appropriations for fiscal year 1982.

1980--Pub. L. 96-399 authorized appropriation of \$51,000,000 for fiscal year 1981.

1979--Pub. L. 96-153 authorized appropriation of \$50,300,000 for fiscal year 1980.

1978--Pub. L. 95-557 substituted ``not to exceed \$60,000,000 for the fiscal year 1978, and not to exceed \$62,000,000 for the fiscal year

1979" for ``and not to exceed \$60,000,000 for the fiscal year 1978".

1977--Pub. L. 95-128 authorized appropriation of \$60,000,000 for fiscal year 1978.

1976--Pub. L. 94-375 substituted provision authorizing appropriations for fiscal year 1977 in an amount not exceeding \$65,000,000 for provision which authorized sums to be appropriated as may have been necessary.

Effective Date of 1981 Amendment

Amendment by Pub. L. 97-35 effective Oct. 1, 1981, see section 371 of Pub. L. 97-35, set out as an Effective Date note under section 3701 of this title.

Rehabilitation Demonstration Grant Program

Pub. L. 105-276, title V, Sec. 599G, Oct. 21, 1998, 112 Stat. 2666, provided that:

``(a) In General.--The Secretary of Housing and Urban Development shall, to the extent amounts are provided in appropriation Acts to carry out this section, carry out a program to demonstrate the effectiveness of making grants for rehabilitation of single family housing located within 10 demonstration areas designated by the Secretary. Of the areas designated by the Secretary under this section—

``(1) 6 shall be areas that have primarily urban characteristics;

``(2) 3 shall be areas that are outside of a metropolitan statistical area; and

``(3) 1 shall be an area that has primarily rural characteristics.

In selecting areas, the Secretary shall provide for national geographic and demographic diversity.

``(b) Grantees.--Grants under the program under this section may be made only to agencies of State and local governments and non-profit organizations operating within the demonstration areas.

``(c) Selection Criteria.--In selecting among applications for designation of demonstration areas and grants under this section, the Secretary shall consider--

``(1) the extent of single family residences located in the proposed area that have rehabilitation needs;

``(2) the ability and expertise of the applicant in carrying out the purposes of the demonstration program, including the availability of qualified housing counselors and contractors in the proposed area willing and able to participate in rehabilitation activities funded with grant amounts;

``(3) the extent to which the designation of such area and the grant award would promote affordable housing opportunities;

``(4) the extent to which selection of the proposed area would have a beneficial effect on the neighborhood or community in the area and on surrounding areas;

``(5) the extent to which the applicant has demonstrated that grant amounts will be used to leverage additional public or private funds to carry out the purposes of the demonstration program;

``(6) the extent to which lenders (including local lenders and lenders outside the proposed area) are willing and able to make loans for rehabilitation activities assisted with grant funds; and

- “(7) the extent to which the application provides for the involvement of local residents in the planning of rehabilitation activities in the demonstration area.
- “(d) Use of Grant Funds.--Funds from grants made under this section may be used by grantees--
- “(1) to subsidize interest on loans, over a period of not more than 5 years from the origination date of the loan, made after the date of the enactment of this Act [Oct. 21, 1998] for rehabilitation of any owner-occupied 1- to 4-family residence, including the payment of interest during any period in which a residence is uninhabitable because of rehabilitation activities;
- “(2) to facilitate loans for rehabilitation of 1- to 4-family properties previously subject to a mortgage insured under the National Housing Act [12 U.S.C. 1701 et seq.] that has been foreclosed or for which insurance benefits have been paid, including to establish revolving loan funds, loan loss reserves, and other financial structures; and
- “(3) to provide technical assistance in conjunction with the rehabilitation of owner-occupied 1- to 4-family residences, including counseling, selection contractors, monitoring of work, approval of contractor payments, and final inspection of work.
- “(e) Definition of Rehabilitation.--For purposes of this section, the term `rehabilitation' has the meaning given such term in section 203(k)(2)(B) of the National Housing Act (12 U.S.C. 1709(k)(2)(B)).
- “(f) Authorization of Appropriations.--There is authorized to be appropriated to the Secretary to carry out this section such sums as may be necessary for each of fiscal years 1999 through 2003.
- “(g) Effective Date.--This section shall take effect on the date of the enactment of this Act [Oct. 21, 1998].”

Report Regarding Research Activities

Section 951(b) of Pub. L. 101-625 directed Secretary of Housing and Urban Development, not later than the expiration of the 1-year period beginning on Nov. 28, 1990, to submit to Congress a report listing and describing various research activities, studies, testing, and demonstration programs relating to mission and programs of Department of Housing and Urban Development that are being conducted, have concluded, or will conclude during such period, pursuant to section 501 of the Housing and Urban Development Act of 1970 (12 U.S.C. 1701z-1), title V of such Act (12 U.S.C. 1701z-1 et seq.), or any other authority, such report to include a statement identifying the individual or entity that is conducting each such activity, study, test, and demonstration program.

Section Referred to in Other Sections

This section is referred to in sections 1701z-2, 1701z-4 to 1701z-7, 1701z-9 of this title.

Appendix B: DHAP IRT Study Follow-up Contact Instrument

Introduction

Hello, my name is _____. I'm calling from Abt Associates, an independent research firm located in Cambridge, Massachusetts. May I speak with (SAMPLE MEMBER)?

IF NO: It is important that I speak directly to (SAMPLE MEMBER). Do you know when (s)he will be home?

Yes
..... 1

RECORD CALLBACK DATE ____/____/____
RECORD CALLBACK TIME: ____:____ AM/PM

No (SKIP TO TERMINATE).....
..... 2

DECEASED (SKIP TO DECEASED)
..... 3

REFUSED (SKIP TO TERMINATE).....
..... 97

DON'T KNOW (SKIP TO TERMINATE).....
..... 98

TERMINATE 1: Thank you for your time. I will try (SAMPLE MEMBER) back at another time.

DECEASED: IF ANSWERING PARTY SAYS RESPONDENT IS DECEASED, ASK FOR THE NAME OF THE ANSWERING PARTY AND RECORD BELOW. THEN READ:

I am sorry for your loss. At this time I have no further questions. However, I may call back at a later date to speak with someone else in your household. I'd like to ask your name so that I can record who I spoke to. Could you please tell me your first and last name, including the spelling. RECORD NAME THEN THANK ANSWERING PARTY FOR THEIR TIME AND TERMINATE.

FIRST MIDDLE LAST

IF YES: This telephone call relates to DHAP Incremental Rent Transition Study which is being conducted by HUD's Office of Policy Development and Research. You may recall completing a survey for this study within the past 12 months. We just want to make sure we have current and complete contact information for you so that we can contact you for a future survey. Please know that anything you tell me will be kept confidential, to the extent allowed by the law.

The information you provide will help HUD improve future housing programs. Your participation is voluntary and any information you share with us is absolutely private. Your responses will only be reported as part of a group for this research. Your name will not be linked with your answers. It is important that we be able to reach you so that we can make sure that HUD understands your experiences and the experiences others have had with DHAP.

This interview will just take about eight minutes. May I talk with you now?

Yes (SKIP TO VERIFICATION).....

..... 1

No.....

..... 2

When would be a good time for me to call back?

RECORD CALLBACK DATE _____/_____/_____

RECORD CALLBACK TIME: _____:_____ AM/PM

Thank you for your time today. I look forward to talking with you again on [CALL BACK DATE].

VERIFICATION: Just to make sure that I am speaking to the correct person, I'd like to confirm your date of birth with what we have in our records. What is your date of birth?

DOB MATCHES

DOES NOT MATCH (RECORD CORRECT DATE OF BIRTH AND CONFIRM LAST FOUR DIGITS OF SSN)

_____/_____/19_____

I'd also like to verify the last four digits of your social security number. I have the last four digits as: (READ LAST 4 DIGITS OF SSN). Is that correct?

CORRECT (GO TO Q.1)

DOES NOT MATCH (RECORD CORRECTION HERE)

Can you tell me the last four digits of your Social Security Number? _____

TERMINATE 2: It appears that the information I have in my records is different. I need to confirm this with my supervisor. I may call you back at a later date once I resolve this discrepancy. Thank you for your time.

1. I'd like to start by confirming the spelling of your name. Our records show your name as (SPELL NAME FROM RIB LABEL). Is that correct?

YES.....1
NO (RECORD OTHER NAME--FIRST, MIDDLE, LAST:;).....2

- 1a. What is your first name? _____
- 1b. What is your middle name? _____
- 1c. What is your last name? _____
- 1d. Does your name have a suffix? _____

2. Now I'd like to collect information about your current address.

- 2a. What is your current address? _____
- 2b. Is there a complex or building name? _____
- 2c. Is there an apartment number? _____
- 2d. In what city? _____
- 2e. In what state? _____
- 2f. What is your zip code? _____

3. Do you use that address as your mailing address, or do you have a different mailing address?

USES RESIDENCE ADDRESS FOR MAIL1
HAS DIFFERENT MAILING ADDRESS (RECORD BELOW).....2
REFUSED7
DON'T KNOW8

- 3a. What is your current mailing address? _____
- 3b. Is there a complex or building name? _____
- 3c. Is there an apartment number? _____
- 3d. In what city? _____
- 3e. In what state? _____
- 3f. What is your zip code? _____

4. What is your home telephone number, starting with the area code?

() -7
REFUSED.....7
DON'T KNOW.....8

- 4a. Do you have a cell phone?
- YES1
 - NO2
 - REFUSED7
 - DON'T KNOW8

4b. What is your cell telephone number, starting with the area code?

- (_____) _____ - _____
- REFUSED.....7
 - DON'T KNOW.....8

Now I'd like to ask a couple of questions about your current housing situation, and your future plans.

5. I'd like to ask you some questions about where you live right now. Are you...

- Renting your home or apartment?1
- Living in a home you own?2
- Living with family or friends and pay part of the rent?.....3
- Living with family or friends and do not pay rent?4
- Living in a group shelter?5
- Homeless?6
- Incarcerated?7
- Living in a group home, dorm or barracks?.....8
- Living in a hospital/nursing home/special school?.....9
- OTHER (SPECIFY: _____).....95

6. Do you plan to move in the next 6 months?

- YES1
- NO (SKIP TO Q10).....2
- REFUSED (SKIP TO Q10).....7
- DON'T KNOW (SKIP TO Q10).....8

7. Do you know what your new address might be?

- YES1
- NO (SKIP TO Q9).....2
- REFUSED (SKIP TO Q9).....7
- DON'T KNOW (SKIP TO Q9).....8

8. Please tell me your new street address? _____
- 8a. Is there a complex or building name? _____
- 8b. Is there an apartment number? _____
- 8c. In what city? _____
- 8d. In what state? _____
- 8e. What is the zip code? _____

9. Do you plan to stay in this same city you are living in now or do you plan to move to another city anytime in the next 12 months?

Same City

Different City:

What city and state do you plan to live in? City _____, State:

10. [IF Q6=1:] Will you have a new telephone number when you move?
 [IF Q6=2,7,8] Do you plan to change your phone number in the next 6 months?

YES1
 NO (SKIP TO Q11).....2
 REFUSED (SKIP TO Q11).....7
 DON'T KNOW (SKIP TO Q11).....8

- 10a. Please tell me the new number starting with area code?

TELEPHONE # WITH AREA CODE: (_____) _____ - _____

REFUSED

DON'T KNOW

Secondary Contacts

In order to continue to help the government learn how to improve housing programs, it is very important that we talk to study participants periodically to see how things are going. Since people often move, we would like to ask you for the names of friends or relatives who usually keep in touch with you. We would contact these people only if we were unable to reach you at the phone number you have provided us. If we need to contact these friends or relatives, we would be asking them only for your address and telephone information and nothing else. We would not identify you as a recipient of DHAP assistance, nor we would tell them you are part of this study.

11. Could you tell us the name of a person who does not live with you and will always know how to contact you?

YES1
 NO2
 REFUSED7
 DON'T KNOW8

(OBTAIN INFORMATION FOR TWO RELIABLE CONTACTS.)

CONTACT #1:

12. Let's start with the first person's name.

- 12a. What is this person's first name? _____
- 12b. What is his/her middle name? _____
- 12c. What is his/her last name? _____
- 12d. Does his/her name have a suffix? _____

13. Now I'd like to know where [CONTACT #1 NAME] lives.

- 13a. What is (his/her) street address? _____
- 13b. Is there a complex/building name? _____
- 13c. Is there an apartment number? _____
- 13d. In what city? _____
- 13f. In what state? _____
- 13g. What is the zip code? _____

14. What's the best phone number to reach (him/her) at starting with the area code?

TELEPHONE # WITH AREA CODE: (_____) _____ - _____

15. Is she/he a friend or a relative, or what is (his/her) relationship to you?

- FRIEND
- RELATIVE
- OTHER (SPECIFY:) _____
- REFUSED
- DON'T KNOW

CONTACT #2:

16. Could you tell us the name of a second person who does not live with you and will always know how to contact you?

- YES
- NO
- REFUSED
- DON'T KNOW

- 17a. What is the name of someone else who keeps in contact with you? _____
- 17b. What is his/her first name? _____
- 17c. What is his/her middle name? _____
- 17d. What is his/her last name? _____
- 17e. Does his/her name have a suffix? _____

18. Now I'd like to know where [CONTACT #1 NAME] lives.

18a. What is (his/her) street address? _____

18b. Is there a complex/building name? _____

18c. Is there an apartment number? _____

18d. In what city? _____

18f. In what state? _____

18g. What is the zip code? _____

19. What's the best phone number to reach (him/her) at starting with the area code?

TELEPHONE # WITH AREA CODE: (_____) _____ - _____

20. Is she/he a friend or a relative, or what is (his/her) relationship to you?

FRIEND

RELATIVE

OTHER (SPECIFY:) _____

REFUSED

DON'T KNOW

Closing

Those are all the questions I have. Thank you very much for your time.